

★ Staff **News 'n' Views** ★ **NHS**



STHK Staff Awards 2023

#STHKStaffAwards

Delivering five star patient care
★ Awards 2023 Special Edition ★

Get the party started...









PROUD OF TEAM STHK

The iconic STHK Staff Awards returned with our biggest and best event yet.

Over 1200 guests from across the Trust, as well as sponsors and well-known celebrities, came together at the Liverpool Arena to recognise the outstanding achievements of our staff over the past year.



The Communications Team and the Awards Working Group

A sparkling event for our incredible staff

With a well-deserved reputation as the best staff awards event in the NHS, this year the organisers had a lot to live up to. They certainly didn't disappoint, with an event that somehow managed to top last year's spectacular!

As you would expect, there is a brilliant team of our very own staff running around frantically behind the scenes to deliver this event for Team STHK. Ticket selling, wine buying, table planning, photograph taking, certificate giving, secret keeping, script writing, filming, VIP greeting and social media sharing are just some of the jobs on the never-ending list!



And they do it all so you can have the best time, because you deserve it!

Showtime!

At 6.30pm on Friday 7th July the wait was finally over and our guests began to arrive for this year's much anticipated event! As they arrived at the venue, giant letters spelling: 'STHK', 'NHS' and 'Heroes' shone almost as brightly as the guests.

Our very own NHS heroes started their night with team photographs, a moment to celebrate friendships and teamwork, before moving into the drinks reception.



Our guests were then treated to the spectacular unveiling of our glittering auditorium, as huge curtains were drawn back to reveal the grand location for our night of celebration.



Compere Pete Price, a great supporter of the Trust, arrived on the stage to skilfully guide us through the night. He began by introducing a special film recognising the work of our incredible staff this year.

What better way to thank our staff than through the heartfelt testimonials of their biggest supporters – our patients. They told us in their own words how their lives have been impacted by the skill and compassion of our incredible staff. It was a moving tribute that highlighted the reason we are all here, to ensure that the people in our local communities receive the best quality care when they or their families are unwell.

Celebrating your achievements...

It was then on to the official business of the award ceremony itself, as Ann Marr OBE, Chief Executive, presented the first awards of the evening, our Special Recognition Awards. *Read more about the awards from page 10.*

Our guests were then treated to a fabulous three course meal, and the room was filled with excited chatter and laughter.

After dinner, it was time for the always highly anticipated STHK Staff Movie! This year staff were stunned to see well-known Trust faces donning flight suits for a Top Gun-inspired film entitled 'Top Trust'!

Special thanks to our cast of stars including Gareth Lawrence, Director of Finance and Information, Rob Cooper, Managing Director, Peter Williams, Medical Director, and staff from all across our fabulous Trust, who proved that they have sparkling star quality on the silver screen.



It was then time to continue the award giving and honour our star staff, those who work tirelessly day in, day out, to ensure our patients receive the very best care no matter what. Our 2023 winners were presented their awards by a variety of celebrity guests. From soap stars to musicians, news reporters to radio presenters, the celebs were eager to take the time to recognise the incredible dedication and hard work of Team STHK.

A mysterious special guest revealed

All eyes were on the stage as everyone wondered who this year's headline act would be. They didn't have to wait long, as our 'Mysterious Guest' was revealed to be none other than heartthrob Peter Andre! The room exploded in excitement as our audience rushed forward to the dancefloor.

After Peter's incredible set, the night still wasn't over as band The Rush took over the main stage keeping the energy high in the room for those still keen to dance the night away, before handing over to DJ Alex Toal, who took to the decks and kept the room rocking until the early hours. There was no doubt that it was certainly a celebration to remember. The evening was amazing and understandably emotional as we laughed, cheered, and danced our way through the night. We'll be forever proud of Team STHK – the best in the NHS.



Chief Executive's message

As we come together at this amazing event once again to recognise the wonderful achievements of our staff, I am delighted to welcome you all this evening to celebrate the very best in the NHS.

Each year, I comment on how difficult it has been for everyone across the NHS, but this year we have faced new challenges that continue to test the resilience of all who work for our much-loved institution. In the year of its 75th Birthday, the NHS is still recovering from the extreme challenges experienced during the COVID-19 pandemic, whilst striving to recover previous levels of planned care activity, in the face of ever-increasing demand for our urgent and emergency care services.

Through such difficult times there is always one constant, and that is the sheer determination of our staff to maintain the high standards we set ourselves.

What never fails to impress me is how you face these challenges head on. Throughout the most difficult of times for the NHS you have maintained a positive attitude, looking for solutions as a team. To do this whilst continuing to care for patients in a kind and friendly manner is something of which you should all be extremely proud. I would like to take this opportunity on behalf of myself, the Trust Board, and our patients to thank all of you here, and of course, everyone back at the hospitals and in the community who are caring for our patients right now.

As a Trust we always strive for excellence, and once again this year I have been highly impressed by all the heart-felt nominations we received from colleagues, patients and members of the public for this evening's awards. Don't ever underestimate the difference you make to those around you, each and every day.

This evening I would like to extend a warm welcome to our guests and sponsors who are here to celebrate with us. Without the generous contributions of our partner organisations, we would not be able to hold this awards ceremony at no cost to the NHS, and I would like to thank them for their continued support.

Finally, I would like to offer my appreciation to the team behind tonight's event. Our Annual Awards event is the envy of many, and they work extremely hard to plan such an enjoyable evening for us all. I am sure you will join me in thanking them for this wonderful occasion. I hope you have a fantastic evening.

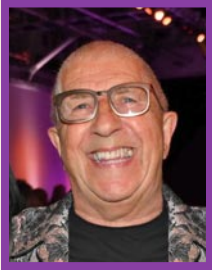
Ann Marr OBE
Chief Executive



Members of the Executive Team (L-R) Dr Peter Williams, Medical Director, Christine Walters, Director of Informatics, Gareth Lawrence, Director of Finance and Information, Anne-Marie Stretch, Deputy Chief Executive and Director of Human Resources, Richard Fraser, Chairman, Ann Marr OBE, Chief Executive, Jeff Kozer, Non-Executive Director, Nicola Bunce, Director of Corporate Services, Rob Cooper, Managing Director, Sue Redfern, Director of Nursing, Midwifery and Governance.

Our Special Guests ...

The Trust would like to thank our special guests for kindly giving their time to support the commitment of our staff, by presenting the awards to our winners and attending on the night.



Pete Price
Host



Ann O'Connor
Granada
Reports
Presenter



Ellie Leach
Coronation
Street Actor



Craig Phillips
TV star



Kate Hemingway
Good Morning
Britain Reporter



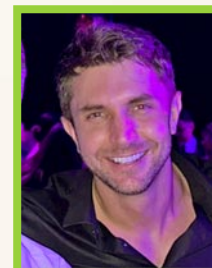
Kimberley Hart-Simpson
Coronation
Street Actor



Lucy-Jo Hudson
Coronation
Street Actor



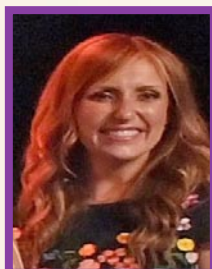
Jonathan Swain
Good Morning
Britain Reporter



Kris Mochrie
Emmerdale
Actor



Lewis Devine
St Helens
Theatre Royal
Star



Kate Walderman
BBC North
West Tonight
Presenter



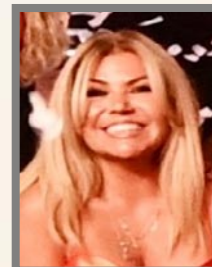
Mike Parr
Emmerdale
Actor



James Sutton
Hollyoaks Actor



Ian Snodin
EFC Legend



Leanne Campbell
Radio City
Breakfast Show
Presenter



David Tag
Hollyoaks Actor



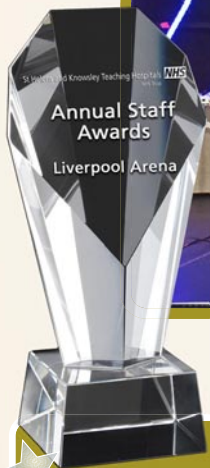
Graham Stuart
EFC Legend



Andrew Kilmurray
St Helens Star
Editor

Special Recognition Award Winner

This award was presented by Ann Marr OBE, Chief Executive



Winner

Marshalls Cross Medical Centre

Marshalls Cross Medical Centre became the first GP practice to be managed by the Trust in September 2017.

Since then the team has transformed this practice, implementing numerous improvements to deliver an excellent service to every patient. Their hard work and commitment has taken this practice from a rating of 'requires improvement' to now being recognised as 'good' in all areas by the CQC.

A significant achievement in such a short space of time, the inspection report includes extremely positive comments on how the team have overcome challenges and greatly improved the overall patient experience.

This is a dedicated team who have set their sights on being the best GP practice in St Helens. Their patients certainly think they are well on their way, with feedback being incredibly positive for the quality of care and support they consistently deliver.

Special Recognition Award Winner

This award was presented by Ann Marr OBE, Chief Executive



Winner



David J Platt Landscapes

Whether receiving treatment or visiting a loved one, a trip to hospital can be daunting.

That is why it's incredibly important that we provide a calm and welcoming environment for all who attend our hospitals.

Whilst our staff care for patients on the inside of the buildings, there is a team of unsung green-fingered heroes who make sure we always look our best on the outside. For over 30 years this team have created imaginative vibrant gardens that raise a smile on even the darkest of days.

Nothing is too much trouble for our much-loved partners at David Platt Landscapes. They excel in their design, have an extraordinary attention to detail and produce blooming marvellous award-winning gardens.

They are quite simply the best of the bunch.

**End-to-end technology and data insights,
with the power to connect and transform
health and care outcomes for all.**



PROUD SPONSORS OF THE 2023 STHK STAFF AWARDS

www.systemcgraphnetca.com





Excellence in Clinical Care

This award recognises a significant commitment and contribution to delivering high quality care.

Presented by Good Morning Britain Reporters Kate Hemingway and Jonathan Swain



Winner

Palliative Care Team

This dedicated team support both patients and their families through some of the most difficult times with kindness and empathy. In the last 12 months, they have introduced new rapid advice and assessment processes for patients nearing the end of life. Families tell us they are incredibly grateful for the support, compassion and dignified care provided to their loved ones.

Highly commended:

Respiratory Department

Caring for patients both in hospital and at home, this team always maintain the highest of standards. Through embracing new technology, they were one of the first in the country to establish virtual wards, enabling patients to receive care in their homes through specialist monitoring and daily review.

Ward 3E, Gynaecology

This hard-working team is dedicated to supporting women through timely diagnosis and treatment. The introduction of a new specialist assessment unit has seen patient numbers significantly increase, yet they have maintained their sensitive and personalised approach, and are regularly praised for their kindness and expertise.

Excellence in Service Improvement

This award recognises where a clinical or non-clinical service has been enhanced to deliver improvement or increase efficiency.

Presented by Everton FC legends Ian Snodin and Graham Stuart



Emergency Department

Despite the challenges, this team just keep on going, working tirelessly to tackle the nation-wide urgent care crisis head on. They have improved pathways, strengthened partnership working and introduced innovative services that are making a real difference to patient experience, staff environment and overall performance.



Highly commended:

Cancer Care Navigators

This team is dedicated to supporting patients through what can be the most worrying and anxious of times. From initial referral, they support those with a suspected cancer throughout their diagnostic journey. They are a vital link between patients and clinical staff, listening, communicating and problem solving, this new team have made a significant impact on patient experience.

Discharge Co-Ordinators

Against a backdrop of increasingly complex issues relating to patient discharge, this team has worked hard to streamline processes across our hospitals to ensure patients leave in a safe and timely manner. Their input is essential to co-ordinating the discharge of some of our most vulnerable patients who have significant ongoing care needs, providing a better experience for them and their families. The expertise and resilience they consistently demonstrate is key to reducing waiting times.



Excellence in Patient Safety

This award recognises teams or individuals who strive to deliver excellence through a culture of safety and quality improvement.

Presented by Coronation Street Stars Ellie Leach and Kimberly Hart-Simpson



Blood Transfusion Team

Vital to the safety of patients, this team provides essential clinical support to those suffering serious injury, undergoing surgery, premature babies and people with cancer. They transfuse 11,000 units of blood and blood products each year, and when a national shortage of blood occurred in October 2022, they rose to the challenge providing expert education and advice to clinical teams across our hospitals.

Highly Commended:

Falls Team

This team has a wealth of knowledge and experience that is helping to drive a reduction in falls for vulnerable patients who are most at risk. They have worked tirelessly to educate and support clinical teams to embed best practice at ward level. This work is central to keeping patients safe, and colleagues say they are incredibly grateful for their expertise.

Maternity Department

This multi-disciplinary team have worked hard to further improve safety for women and their babies. In addition to delivering over 4,000 babies last year, they have developed a number of safety pathways such as enhanced maternal care and foetal surveillance. Feedback for this team is always extremely positive, with families telling us they felt safe and secure throughout pregnancy and afterwards.

Excellence in Support Services



This award recognises exceptional service in supporting the delivery of patient care.

Presented by Kris Mochrie and Mike Parr from Emmerdale



Admissions Team

Throughout what has been an incredibly difficult number of years, the support of this team has been unwavering. Significant demand brought on by the COVID pandemic, elective recovery backlog, and more recently periods of industrial action, has meant that their resilience has been tested, but their can-do attitude has never faltered. Practical, hard-working, and empathetic to our patients, they are appreciated by all their colleagues.

Highly Commended:

Domestic Services

This hidden army of domestic gods and goddesses ensure our hospitals are the cleanest in the NHS, scoring 100% in last year's patient-led assessment of the care environment. Their rapid response is recognised by colleagues right across the Trust, whilst patients and visitors tell us how much they appreciate the difference this team makes to their experience.

International Nursing Recruitment Team

As the NHS faces the biggest workforce challenge in its history, this team is committed to helping the Trust to become an exemplar employer for international recruits from across the world. In the past 12 months, they have welcomed over 100 staff from overseas. From application to day one and beyond, this kind and supportive team make it their mission to ensure that every person is treated as a valued member of the hospital team.

Patient Experience Award

This award recognises a contribution that has resulted in excellent patient experience.

Presented by regional news presenters Kate Walderman from BBC North West Tonight and Ann O'Connor from Granada Reports.



Breast Reconstruction Team



Outstanding, 5 star, life-changing – are just some of the phrases used to describe this highly skilled and dedicated team. Patients say the impact the team has on their lives should never be underestimated. This much-acclaimed breast reconstruction team is recognised as leading the way, with clinical outcomes and patient experience ratings that are the envy of the entire country.

Highly Commended: *Community IV Therapy Team*

This small but mighty team make a big difference to their patients, who have described them as a lifeline as they provide specialist treatment in the community and prevent admission to hospital. Kind, caring and always accessible, they regularly go beyond their role to build supportive relationships with those who are living with long-term conditions.

Endoscopy Unit

Patients say that the compassionate and professional approach of this team makes a world of difference to them. Often anxious and embarrassed about the tests they require, patients regularly comment on the kindness and respect shown by our staff, who go out of their way to maintain dignity and offer reassurance.

St Helens

Star

People's Choice Award

This award is voted for by the readers of the St Helens Star and highlights the appreciation that patients and their families have for the excellent care they receive. Presented by Editor of the St Helens Star, Andrew Kilmurray and stars of stage and screen Lucy-Jo Hudson and Lewis Devine.



Paediatric Department

This multidisciplinary team of health professionals embody the Trust's values each and every day. They go above and beyond to provide the highest standards of clinical and holistic care to seriously unwell young people in some of the most difficult and challenging situations. They have been hailed as heroes by patients, families and carers.

Highly Commended:

Stroke Unit

This team are a real asset to the hospital, regularly gaining national recognition for their excellence in care. Their patients say they are forever grateful for their skill and expertise which has saved lives. Whether delivering specialised intervention when every moment counts, or providing ongoing care and rehabilitation, their tireless work has the most positive impact on patient outcomes.

Therapies Department

Delivering care across every specialty, this team are an integral part of Team STHK. Their dedication and teamwork improves care outcomes, reduces length of stay and prevents re-admission. Patients have called them their 'rock' and said the reassurance and confidence they provide should never be taken for granted.



Employee of the Year 2022

This award recognises an outstanding employee whose dedication to our organisation and values deserves the ultimate recognition.

Presented by Hollyoaks stars James Sutton and David Tag



Winner

Milady Doinog
Operational Site Manager

Milady is a true nurse with a heart of gold. Arriving from the Philippines over 20 years ago, she has helped to build a community of international nurses that is embedded within the heart of our hospitals. An outstanding part of the operational team, Milady's unwavering commitment to her patients and colleagues is exemplary, and her energy and enthusiasm are a constant source of inspiration.

Highly Commended:

Rieka Taghizadeh, Consultant Plastic Surgeon

A pioneer in her field, Miss Taghizadeh is one of the top breast reconstruction surgeons in the country. Leading the excellent DIEP service at the Trust, patients say her expert knowledge and skills have transformed their lives, and they cannot thank her enough for the life enhancing difference she has made.

Shaun Grady, Hair Loss and Wig Specialist

When patients lose their hair as a result of illness, treatment or injury, Shaun is there for them. Over the past 30 years, he has helped thousands of patients who say he has given them strength, courage and hope, taking away the fear and even making them smile through tough times.

Team of the Year

This award recognises the outstanding performance of a team that has continuously delivered an undeniably first-class service.

Presented by Radio City Breakfast Show Presenter Leanne Campbell and TV star Craig Phillips.



Bevan Court, Frailty Unit

This unique and ground-breaking frailty team provides highly-specialised care to thousands of patients each year. Whether delivering early intervention, inpatient care, rehabilitation or community outreach, this extraordinary team are leading the way. They have dedicated themselves to finding innovative solutions to ensure frail and elderly patients receive outstanding care.

Highly Commended

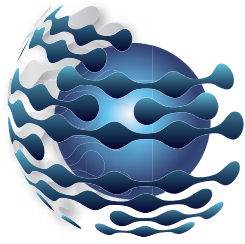
Estates Team

Anything is possible for this hard-working team, who juggle multiple projects, constantly improving our hospital estate and enhancing our environment. Working closely with clinical colleagues taking the time to truly understand the issues and do everything they can to solve the problems. Our Trust is incredibly grateful to have an estates team that put patients' needs at the heart of everything they do.

Sanderson Suite

Patients say Sanderson Suite runs like clockwork. Effective, efficient and endlessly energetic every member of the team consistently gives 100%, working hand in hand with theatres to ensure we deliver the highest standards of quality care to over 300 patients per week. And when demand increased significantly after the pandemic, without hesitation the team responded, opening 7 days to further reduce waiting times for their patients.





C2-Ai
Precision Healthcare Analytics

We at C2-Ai are delighted and deeply honoured to support our friends at St Helens and Knowsley Teaching Hospitals in celebrating another year of outstanding achievement by the dedicated staff at the Trust.



Our CMO Mr Graham Copeland, a consultant general surgeon, plays an active role in the Merseyside clinical community. He very much enjoyed joining STHK staff for an incredible evening of celebration.

c2-ai.net | info@c2-ai.com



Special Guest

**The best staff in the NHS
deserve the best entertainment**

Each year our amazing staff are wowed
with the best musical entertainment,
and this year was
no different.

A very 'Mysterious' Performer

Excitement in the room reached fever pitch as our
guests wondered who this year's very special guest
would be...



Peter Andre takes to the stage

The room exploded with cheers and our guests rushed to the
dancefloor to welcome the superstar performer!



Hit after hit

Peter enthralled our staff with a medley of
nineties and
noughties hits
which had everyone
singing and dancing
along, finishing the
phenomenal set
with his iconic track
Mysterious Girl.





And... the party just kept going

There wasn't a chance to catch a breath, as fantastic band The Rush took over with a whole host of dancefloor favourites.



Time for the after party

No-one wanted to go home, so the party continued into the early hours with Hits Radio DJ Alex Toal keeping everyone bopping.

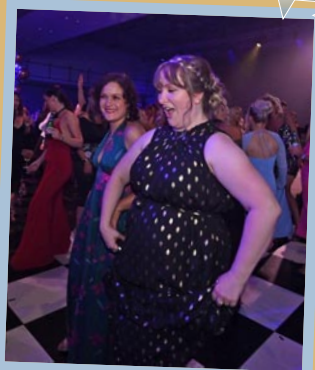
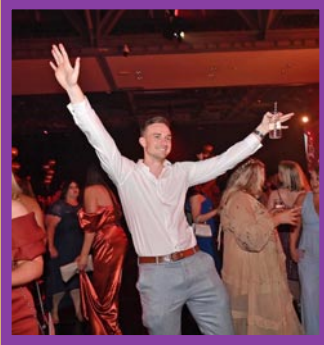


An unforgettable evening

It really was an incredible night – we think it might have been our best STHK Staff Awards event ever!



A night to remember ...







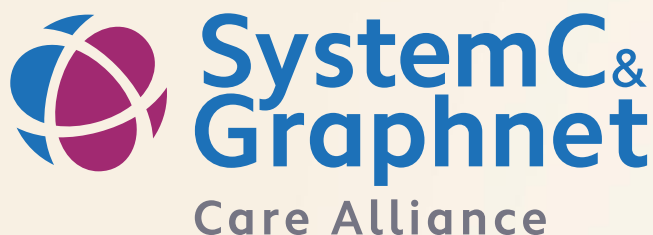


A big thank you to all our sponsors

The generosity of these organisations means this event is at no cost to the NHS.



NewHospitals
(St Helens and Knowsley)
Limited



HILL DICKINSON



Team STHK becomes Team MWL

Our outstanding organisation has recently become even bigger and better, and next year's event will follow suit...

Is it possible that we can top this year's incredible event? You'll have to wait and see, but its safe to say that we're up to the challenge!