

Staff News 'n' Views

NHS

St Helens and Knowsley
Teaching Hospitals
NHS Trust



Celebrating Our Long Serving Staff

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Excellent Patient Care in World Class Hospitals

Issue 80 Summer 2022

Long Service Awards 2022

The 2022 Long Service Awards, celebrating the amazing achievement of staff who have dedicated their working lives over 25 and 40 years continuous service at the Trust, were held on a glorious sunny spring afternoon at Knowsley Hall.

In the remarkable setting of one of the region's most historic homes, staff gathered to enjoy a welcome drink overlooking the lake. Guests were then invited to receive their awards in the Stucco Ballroom.

Ann Marr OBE, Chief Executive welcomed guests to the ceremony to congratulate everyone on their extraordinary achievement and thanked each and every member of staff for their exceptional loyalty to the NHS. It was then time for the presentations, as each member of staff was invited on stage to receive their award. Richard Fraser, Chairman, then closed the presentation ceremony, thanking everyone for their attendance and echoing Ann's thanks for their commitment to the Trust and the patients we care for.

Following the ceremony, the traditional group photograph was taken on the grand front steps of

Knowsley Hall, with afternoon tea then served in the State Dining Room, as members of the Trust Board, family and friends gathered to celebrate the careers of some truly exceptional people.



Recipients of the 40 Years' Service Award

Anne Brown
Supervisor, Radiology

Pamela Glover
Senior IT Trainer, Informatics

Jillian Littler
Receptionist, Accident & Emergency

Gina Rogers
Manager, Cardio-Respiratory

Julie Speakman
Supervisor, Radiology

Susan Vosper
Staff Nurse, Ward 1D

Jean-Paul Williams
Porter, Medirest

Christine Winstanley
Senior Clinical Coder, Finance

Julie Worley
Healthcare Assistant, Ward 4F, Paediatrics



Recipients of the 25 Years' Service Award

Mohammad Al-Jubouri
Consultant Chemical Pathologist

Lynn Angell
Administrator, Bevan Court 2

Michael Babbs
Matron, Medical Care Group

Elizabeth Barton
Housekeeper, Ward 3A, Plastics

Barbara Binks
Housekeeper,
Special Care Baby Unit

Ian Birchall
Deputy Network Manager,
Informatics

Dawn Bishop
Staff Nurse, Radiology

Michelle Booth
Senior Management Accountant,
Finance

Angela Boyle
Healthcare Assistant, Paediatrics

Fiona Brady
Receptionist, Outpatients

Samantha Broadbent
Medical Laboratory Assistant,
Pathology

Nancy Chisholm
Uro-Oncology Clinical Nurse
Specialist, Urology

Brian Collins
Nurse Specialist,
Gastroenterology

Betty Cunliffe
Appointments Clerk, Radiology

Julie Done
Domestic Assistant, Medirest

Abubaker Elbadri
Consultant Paediatrician

Jeremy Ellis
Highly Specialised Clinical
Physiologist, Cardio-Respiratory

Julie Ellison
Assistant Practitioner,
Sanderson Suite

Pauline Fargher
Healthcare Assistant, Ward 4B

Susan Foster
Ward Sister, Seddon Suite

Steven Fox
Charge Nurse,
Intensive Care Unit

Joanne Garvey
Registered Nurse, Ward 5A

Lawrence Griffin
Porter, Medirest

Helen Grundy
Ward Sister, Sanderson Suite

Johanna Hague
Staff Nurse, Sanderson Suite

Donna Harris
Operational Services
Administrator,
Medical Care Group

Jennifer Holden
Personal Medical Secretary,
Gastroenterology

Helen James
Staff Nurse, Ward 5A

Dawn Jeffrey
Registered Nurse, Ward 3B

Peter Jenkins
Operating Department
Practitioner, Theatres

Gayle Jones
Ward Manager, Sanderson Suite

Catherine Langley
Sister, Coronary Care Unit

Christine Lankertis
Domestic Assistant, Medirest

Colin Latta
Receptionist, Outpatients

Miacala Lindsay
Lead Nurse Digital Technology,
Informatics

Linda Mathers
Appointments Clerk, Radiology

Lesley McCann
Recovery Nurse, Theatres

Kathryn McGill
Operational Site Manager,
Medical Care Group

Lynn McNally
Housekeeper, Theatres

Angela Morris
Catering Assistant, Medirest

Susan Nicholson
Secretary, Community Midwifery

Samantha O'Hanlon
Operating Department
Practitioner, Theatres

Julia Perkins
Community Matron,
Community Services

Colette Riley
Resuscitation Officer,
Education Department

Lisa Shaw
Complaints Co-ordinator,
Surgical Care Group

Diane Stafford
Assistant Director of Operations,
Medical Care Group

Kelly Sutherland
Personal Medical Secretary,
Surgical Care Group

Carol Tennant
Domestic Assistant, Medirest

Patricia Todd
Housekeeper, Bevan Court 1

Andrew Turner
Clinical Skills Tutor,
Education Department

Anthony Turner
Senior Healthcare Science
Practitioner, Cardio-Respiratory

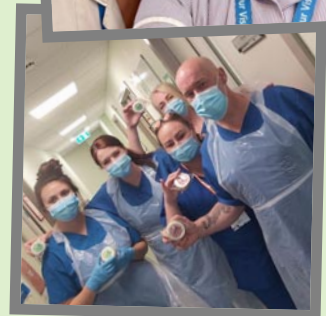
Stephanie Wroe
Healthcare Assistant, Ward 5A



Celebrating You at STHK

It's been a bumper time of year for recognising teams across STHK!

With International Day of the Midwife (5th May), International Nurses' Day (12th May), National Operating Department Practitioners' Day (14th May), International Human Resources Day (20th May) and National Healthcare Estates and Facilities Day (15th June), we've been busy shining the spotlight on staff all around the Trust.



Celebrating Care May

As well as learning some fascinating facts about our multi-talented staff through our social media posts (who knew we had tap dancers and gold medallist archers in our midst?), nursing and midwifery managers

surprised nurses, midwives and ODPs across the Trust with random acts of kindness in the form of delicious cupcakes on the 5th, 12th and 13th of May to recognise the enormous contribution they make in providing outstanding care to our patients all year round.



Sharing the Love

Our fab colleagues in the Human Resources Department took us behind the scenes as we followed HR Business Partner Diana Lewis to experience a day in her life for International HR Day.

Diana received a fantastic response on social media, after working at the Trust for over 39 years it was great to see how highly she is thought of by staff and colleagues.

The bricks and mortar of the Trust



The Estates and Facilities team invited members of Team STHK to celebrate the vital work they do, all while enjoying a cup of tea and a slice of cake!

The guest list included our very own Pets as Therapy wonderdog Bentley, who made a special guest appearance, greeting staff as they found out more about the fantastic goings on in facilities management.

You can also find out more about the current Estates and Facilities projects taking place at the moment on page 5!



Moves and changes at STHK

The Estates and Facilities Team are one of the busiest in the Trust right now, with many projects taking place right across our organisation. Here we look at some of the exciting developments they're currently working on...

We're on the move

After 14 years, the Trust is saying farewell to the Alexandra Business Park site later this year, as around 600 members of clinical and non-clinical staff make the exciting move to two brand new locations in St Helens and Knowsley, and some already more familiar locations too.

Want to know who is moving where? Take a look here....

Team	Current Base	Moving to
MMDA (Mid Mersey Digital Alliance)	Alexandra Business Park	The Academy Waterside, St Helens, WA9 1TT Located next to the St Helens & Knowsley College Science, Technology, English and Maths (STEM) campus
EDMS		
HR & Lead Employer		
Information teams	Alexandra Business Park	Knowsley Community College Waterpark Drive, Liverpool L36 3SD
Finance teams	Nightingale House	
Community & District Nursing teams	Alexandra Business Park	St Helens Hospital Marshalls Cross Road, St Helens WA9 3DA
Endoscopy Booking Team	Alexandra Business Park	Nightingale House Whiston Hospital, Prescot, L35 5DR
Quality Improvement		
Clinical Audit		
Community Paediatrics Team	Alexandra Business Park	The Millennium Centre Corporation Street, St Helens, WA10 1HJ



Estates and Facilities Property Manager, Scott Leonard, says "Planning and co-ordinating a move on this scale has been an enormous challenge, but the positive response we've received from staff shows that the whole process of investing in new locations and developing existing sites is worthwhile and highly-valued by them. Clinical teams like our Community Paediatrics Team and our District Nurses will have access to permanent state-of-the-art work bases, and non-clinical teams like Finance and Information will be reunited to support more seamless ways of working.

Moving to new sites will provide staff with access to modern and comfortable working environments and resources that meet not only their everyday work requirements, but their health and wellbeing, as well as their learning and development needs too."

Making a difference for our young patients....

With the ever-increasing demand for urgent and emergency care, the Trust has begun work to improve and expand our Children's Emergency Department.

Working with our partners at Vinci FM and John Turner Construction, the project is moving at pace and once completed will provide us with much needed additional cubicles, a larger waiting area, and an improved entrance. Our Children's Observation Ward (CHOBS) will also be located here.



Design of the new entrance



The Workforce Systems and Information Team

From training to reporting, this busy team at the heart of the Human Resources Department keep track of over 6000 members of staff around our Trust. How do they do it?



Let's take a look

Who we are

We answer to a few names (you might know us as the ESR and Workforce Team) but our official title is The Workforce Systems and Information (WSIT) Team.

We're a team of 13 (luckily, we're not superstitious) and we're currently based at Alexandra Park, in St Helens, but we'll soon be moving to the brand-new Academy building in St Helens, which is really exciting!

The team sits within Human Resources (HR), and together we bring a grand total of 123 years of NHS HR experience to the Trust.

What we do

We're responsible for managing the Electronic Staff Record (ESR) and the Trust's e-Expenses system.

While most staff will recognise ESR as our payroll system, it's used for lots of things in the NHS and is a really helpful way for us to gather workforce information and statistics so we can see what's going on with staff in our Trust.

Workforce Systems and Information Team in Numbers

There are around 18,000 staff on the Trust's workforce systems

Around 6000 managers and supervisors have access to staff records through ESR Self Service

As a team, we respond to around 100 emails and 600 phone calls each day

On average we produce 100 data reports per month

Reporting

We can use information from ESR to create reports for the Executive Team, Human Resources Department, and line managers at STHK. For example, throughout the pandemic we supported the redeployment of staff to departments in need of additional help with daily reports based on staffing levels across the entire Trust.

We also keep other organisations like NHS England and Improvement (NHSEI), Care Quality Commission (CQC), NHS Digital, and Model Hospital updated with our performance, for example, we continue to report Covid and non-Covid staff absences to NHSEI to help create a bigger picture of the impact of COVID on the NHS workforce nationally.



Working in Partnership

We also work closely with our colleagues throughout the Trust to give them extra insights and information to support the development of new ways of working. Earlier this year, we worked with the Finance Team to introduce a new process that allows us to match vacancies with staffing budgets, bringing extra value to teams all over STHK.

Training

As well as providing a rolling programme of training for new managers and team leaders on ESR and e-expenses within STHK, we're also able to update the system to reflect the training needs

of the Trust, and respond to other demands, like a global pandemic.

In 2021, we were able to rollout 40 e-learning courses within ESR, enabling the Trust to recruit staff outside of the organisation to the Mass Vaccination programme as quickly and as safely as possible.

What's next?

We've got lots of plans to make using ESR easier than ever before in 2022, including:

- Ongoing consultation with line managers to make sure that relevant staff are able to use ESR quickly and efficiently
- Transferring our existing expenses system to a new provider to give more flexibility and a better user experience
- Supporting the NHS Staff Passport initiative from this summer. Initially for Doctors in Training, the passport will help to reduce the duplication of certain pre-employment checks, enabling staff to move between NHS organisations with greater flexibility



Where can I find out more?

Members of Team STHK can find lots of up-to-date information about ESR and e-Expenses on our staff intranet page.

proud

We are so proud of you.
Every. Single. Day.
We are proud of how you face up to challenge, make the toughest decisions, and still stand your ground. We are proud that you never give up and you carry, on with such a fighting spirit. We are proud that even though you've been through some of the hardest days, you still find way to smile every day. We are proud that you always put our patients first. We are proud of you.
♥ TeamSTHK

Chief Executive tells staff she is Proud at Start of Year Conference

For the third and (hopefully final) year, the Trust's Start of Year Conference was once again held virtually.

Presenting to senior managers from across the organisation Ann Marr OBE, Chief Executive, presented the Trust's performance and achievements from the previous year highlighting the difference the pandemic had made to our activity and how the Trust was managing recovery.

Ann also discussed the changing NHS operating environment as CCGs are abolished and Integrated Care Boards are introduced from July this year.

During her presentation, Ann thanked staff for their ongoing commitment to patients and along with members of the Trust Board expressed how proud she is of Team STHK, delivering a specially written poem to staff.



TRUST LAUNCHES NEW OBJECTIVES FOR 2022/2023

As we are coming out of the pandemic and seeing large parts of society opening up again, our attention can now turn to focusing on the future and living with Covid.

At the Trust, it is important that our staff and services recover well and the Trust Board and wider leadership team have been working together to produce our aims and objectives for the coming year.

As we all know, there have been lots of changes across the NHS with increased emphasis on delivering joined up care, the need to look at healthcare at local place level and focusing on inclusion within our services and our workplace.

All of these things and many more are reflected in the Trust's annual objectives which help to ensure we are all heading in the same direction and aiming for the same goal, to deliver 5 star patient care.

Check them out here and on the staff intranet. We all have a part in ensuring STHK continues to deliver the best care in the NHS.

Trust Objectives 2022-2023

Delivering 5 Star Patient Care

Care

We will deliver care that is consistently high quality, well organised, meets best practice standards and provides the best possible experience of healthcare for our patients and their families

- Ensure patients in hospital remain hydrated to improve recovery times and reduce the risk of deterioration, kidney injury, delirium or falls
- Continue to ensure the timely and effective assessment and care of patients in the Emergency Department
- Progress the agreed capital schemes to increase capacity and improve clinical facilities for patients

Safety

We will embed a culture of safety improvement that reduces harm, improves outcomes, and to enhance delivery of care. We will learn from mistakes and near-misses and use patient feedback

- Reduce avoidable harm by preventing falls
- Improve the Trust wide safety culture by listening to staff, acting on feedback and recognising best practice
- Implement the final recommendations of the Ockenden Report across Maternity Services

Pathways

As far as is practical and appropriate, we will reduce variations in care pathways to improve outcomes, whilst recognising the specific individual needs of every patient

- Ensure patients who are fit to leave do so in a safe and timely manner, with all the information and equipment they need
- Implement the new multidisciplinary Community Crisis Response Service for St Helens
- Review and improve care pathways across surgery, medical specialties and paediatrics
- Transform and modernise outpatient pathways to give patients more choice and improve service efficiency

Communication

We will respect the privacy, dignity and individuality of every patient. We will be open and inclusive with patients and provide them with more information about their care. We will seek the views of patients, relatives and visitors, and use this feedback to help us improve services

- Make it easier for relatives to contact the clinical team on each ward
- Introduce a range of digital solutions to improve how patients communicate with the Trust
- Reduce patient lost property by improving internal processes and communications systems

Systems

We will improve Trust arrangements and processes, drawing upon best practice to deliver systems that are efficient, patient-centred, reliable and fit for their purposes

- Continue to enhance digital systems and reduce reliance on paper records
- Implement an electronic bed management and discharge planning system across inpatient wards at Whiston Hospital
- Implement a new Electronic Patient Record solution for community services

DEVELOPING ORGANISATIONAL CULTURE AND SUPPORTING OUR WORKFORCE

We will use an open management style that encourages staff to speak up, in an environment that values, recognises and supports our workforce, and nurtures talent through learning and development.

- Enhance health and wellbeing support services for staff
- Improve the methods of delivery and ease of access to mandatory training to increase compliance
- Retain our current workforce and attract new staff by continuing to develop a positive and supportive culture, maintaining the Trust's position as one of the best places to work in the NHS

OPERATIONAL PERFORMANCE

We will meet and sustain national and local performance standards

- Deliver the elective activity targets to reduce waiting lists
- Implement recovery plans to consistently achieve national performance and access standards
- Maximise the productivity and effectiveness of clinical services using benchmarking and comparative data e.g. GIRFT to ensure that all services meet best practice standards

FINANCIAL PERFORMANCE, EFFICIENCY AND PRODUCTIVITY

We will achieve statutory and other financial duties set by regulators within a robust financial governance framework, delivering improved productivity and value for money

- Work with healthcare organisations across Cheshire and Merseyside to explore opportunities for collaboration to increase efficiency
- Deliver the agreed financial plans for 2022/23

STRATEGIC PLANS

We will work closely with NHS Improvement, and commissioning, local authority, and provider partners to develop proposals to improve the clinical and financial sustainability of services

- Continue to meet all regulatory and statutory responsibilities in the changing NHS environment
- Work with place based partners to improve the health of the local population
- Provide leadership and direction for the future of health and care services across Cheshire and Merseyside



NHS
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Say a huge **STHK** welcome to Dee

WHISTON **and** ST HELENS HOSPITALS' CHARITY

Whiston and St Helens Hospitals Charity is delighted to announce the arrival of our brand-new Charity Fundraiser, Denise Littler, this June.

Denise says "It's an absolute privilege to join a charity with such a fantastic reputation amongst local fundraisers, and I can't wait to get started working on some exciting fundraising events over the coming months. I'm so looking forward to getting to know the patients and staff around the Trust too, to find out more about how we at the charity can support them best."

You should see Denise popping up around and about the Trust very soon, so make sure to say 'hi'!



Put the kettle on and join the brew crew

The 5th July 2022 marks the 74th birthday of the NHS, and we're asking you to support your hospitals' charity to celebrate.

There'll be opportunities to join in with the Big Tea fun around the Trust on the day, but why not grab a mug and a few of your closest colleagues and friends and help us to raise (tea)bags of cash for our patients and staff across the Trust by hosting a tea party of your very own?



How to get started

Step 1:

Sign up at nhsbigtea.co.uk to receive your fundraising pack and select Whiston and St Helens Hospitals' Charity as your chosen charity when you register.

Step 2:

Ask your guests to make a donation via your unique JustGiving QR code (from your fundraising pack) or by cash or cheque.

Step 3:

Grab a cake and a cuppa (in person or virtually) and have lots of fun!!

Please remember, if you are looking for a challenge or a charity to support, we are your local hospitals and we need you. You can call me on 0151 478 7568 or email: hello@wshospcharity.org I'm always here to support with advice and suggestions on the best way to go about your fundraiser.

 /WSHospCharity  @WSHospCharity  @WSHospCharity

Our stalls are back!

We're thrilled that we are able to welcome back our much-missed retail stalls into our hospitals. The stalls are a firm favourite with staff, patients and visitors loving the opportunity to grab a bargain or two.

Do you know anybody who'd like to hire a space?

Stalls are for hire at both Whiston and St Helens Hospitals, so if you know anyone who'd like to join our marketplace, please get in touch with communications@sthk.nhs.uk to find out more.



Robot revolutionises surgery

A new state-of-the-art da Vinci robot is making a difference to patients undergoing colorectal cancer operations at STHK.

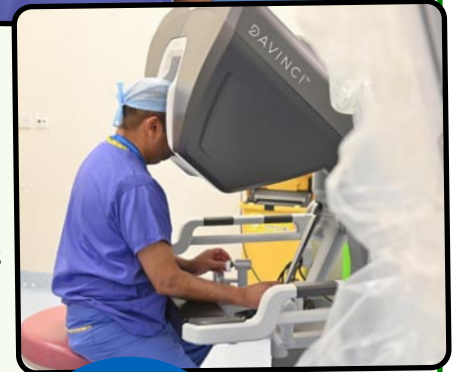
It is hoped that the hi-tech procedure will dramatically improve outcomes and cure rates for patients with the disease, while reducing the side effects and complications of surgery and the length of stay in hospital.

The robot has revolutionised surgical treatment for some cancers by making it possible for surgeons to perform minimally-invasive surgery with greater precision and control than ever before.

It uses tiny instruments, controlled remotely by the surgeon sitting at a console. The surgeon has the benefits of 3D vision and hand and foot controls to control the micromanipulators, which have a greater range of movement than the human hand.

First behind the controls was Consultant Surgeon in general surgery Mr Samad, he said "One of the big advantages of robotic surgery compared to traditional 'open' surgery is patients have less pain and recover more quickly.

"As a team we are already seeing the potentially life-changing benefits this advanced technology offers and we are proud to be bringing the latest robotic techniques to STHK for the benefit of our patients."



DID YOU KNOW?
Our staff have named the new robot Rosie!

Mr Samad with the Da Vinci Robot

The first patient to undergo robotic-assisted surgery was James Taylor from St Helens, who was confident he was in safe if slightly unusual hands. Jim's surgery was a success and he was home within a few days he said, "Having robotic surgery didn't bother me at all as I knew Mr Samad was in control and I couldn't have wished for a better surgeon. The day after the op, my wife came to visit and was amazed to find me sitting up and chatting away. My recovery has been great, and we're looking forward to celebrating my progress with a break in the Lake District later this year. I cannot thank Mr Samad and his team – not to mention Rosie - enough."



Fun with science in schools

Specialist Biomedical Scientist, John-Gareth Jones recently held a workshop for a Reception class at Willow Tree Primary School in St Helens to support their Science, Technology, Engineering and Mathematics (STEM) activities at the school.

The group of four and five year olds had their very first lesson in Cellular Pathology and had a great time learning through play.

"My 5 year old daughter, has been a massive inspiration in producing this workshop. Young people are like little sponges, absorbing everything around them and naming things like dinosaurs and unusual cartoon characters... so why not make it fun and enjoyable to

introduce bigger STEM type ideas too?"

"The reception class were such a bright, attentive, well-mannered group. They really seemed to enjoy their time getting to grips with such a massive topic and learning a little bit more about themselves. It was a fantastic experience all round and hope I get chance to do it again soon."



Employee of the Month

March 2022

Dr Kalani Mortimer, Consultant Microbiologist

Nominated by: Oonagh McGugan, IPC Lead Nurse



High levels of infection control have been vital in protecting our patients and staff as much as possible throughout the pandemic. As Consultant Microbiologist and Infection Control Consultant, Kalani has carried the enormous responsibility of implementing, updating, and enforcing infection prevention measures during this time, and all year round. In recognition of her steadfast commitment and fastidious attention to detail, Kalani is the proud recipient of the Employee of the Month award for March 2022. In her nomination Oonagh said, "Kalani provides pragmatic advice and lots and lots of support. She is extremely diligent and her attention to detail is quite simply exemplary. This ensures best practice is maintained in relation to infection prevention, antimicrobial stewardship, and environmental factors. Kalani actively listens to staff and always considers alternative views to ensure all avenues are explored and the best approach is adopted. She can be relied upon to make calm and considered decisions even during the most challenging times, and we are thankful for her logical and evidence based advice."

Collecting her award, Kalani said "I'm very pleased to have received this. I'd like to say a special thank you to my fantastically hardworking and dedicated group of colleagues in the Infection Prevention Team and Microbiology. Thank you so much for being so supportive and for your help."

April 2022

Sam Langley, Practice Nurse Development Lead

Nominated by: Su Hobbs, Associate Head of Nursing and Quality, Urgent Care on behalf of the Emergency Department Team.



Providing 5-star care is second nature to Sam, but it is her commitment to her role as Practice Nurse Development Lead that allows her to support her colleagues to do the same. By implementing an Emergency Department induction and preceptorship programme, Sam supports new starters to enhance their ED specific skills from the moment they join the team.

In her nomination, Su said "Sam is a great role model, calm, supportive and proactive, her "can do" approach means staff are taking more responsibility for their career development, keeping up to date with their training needs and actively seeking great opportunities to progress within the Trust.

Sam has also developed a competition between the ED teams for "best improved" in mandatory training which has helped improve the overall ED mandatory training figures for both core and non-clinical training. The competition element has kept the team focused whilst seeing their name on the board each week has had a positive effect on morale."

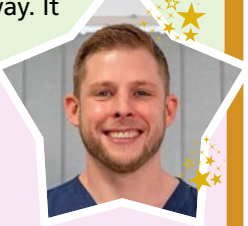
Accepting her award, Sam said "I'm really really proud of this award. You just think you're going to work and doing your job, but it's nice to know that you're recognised by your team and above in this way. It really does mean a lot to me."



May 2022

Rob Quinn, Nurse Clinician – General Surgery

Nominated by: Gwen Pantak, Directorate Manager and the wider general surgery team



Rob joined the general surgical unit as a Staff Nurse in 2014, and in that time he has risen to the challenge of becoming a Nurse Clinician, and one who is known for going above and beyond for his patients, with a kindness and desire to help that is second to none.

In her nomination, Gwen said: "Rob genuinely loves his job, and it shows. He is self-driven, enthusiastic and extremely hard working, he is totally patient focussed and an invaluable asset to Ward 4B. He has gained the respect of his peers, nursing team and the General Surgeons who often praise his hard work, knowledge and commitment.

Rob was also commended by a patient, who wrote "This gentleman has been very polite and professional in dealing with me and other patients during my stay. I have been somewhat anxious approaching possible surgery and Mr Quinn has taken the time to give me detailed and appropriate information about my condition, even down to diagrams to help me fully understand more easily.

I am much impressed with his excellent patient care and skills."

On receiving his award, Rob said "It's an honour to be recognised in this way, and I'm very grateful to receive it and to Gwen for nominating me."

If you would like to nominate a member of staff for Employee of the Month, you can download a nomination form from the Staff Matters section on the intranet or email: employeeofthemonth@sthk.nhs.uk

Recognition from the Local Community



After being awarded the honour of Freedom of the Borough in 2021, it was finally time for staff to attend two formal council ceremonies to accept the award from both Knowsley and St Helens councils in person.

Chief Executive, Ann Marr OBE, attended both events to sign the official rolls of honour and was presented with ceremonial scrolls and medals on behalf of the staff.

On accepting these tremendous honours, she

said, 'Thank you all so very much for awarding our hospitals this very special accolade, which we are truly grateful to accept.'

The admiration for our staff from our local communities is well deserved. They continue to be an inspiration to all those they care for, as well as their families, and I am extremely proud that their bravery and sacrifice during the pandemic has been recognised in such an incredible way."



St Helens Cares Award Winners



The first ever St Helens Cares Recognition Awards event was held on the 9th June 2022, honouring health and care heroes who go the extra mile to deliver health and social care and make a real difference to the lives of residents across St Helens.

Healthcare stars from Team STHK attended the glittering event which saw two of our outstanding services accept trophies.

Our amazing Cancer Services Team were presented with the Outstanding Team Award, sponsored by the Cheshire and Merseyside

Health and Care Partnership...



...and our incredible Community Frailty Team were winners of the Community Involvement Award, sponsored by Renova.



Well done to each and every one of you, we hope you all had a wonderful evening and we are so proud of you.

Staff Awards 2022



St Helens and Knowsley
Teaching Hospitals
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LIVERPOOL ARENA
FRIDAY 15TH JULY 2022

Outstanding Achievement Award Winner

Team STHK

For your care, compassion and courage throughout the COVID-19 pandemic, each and every member of our fabulous staff is deserving of this award.

Special Recognition Award Winner

St Helens Mass Vaccination Centre

The team have delivered hundreds of thousands of COVID-19 vaccinations since the centre opened in January 2021, saving lives and protecting our local community from the serious effects of this life-threatening virus.

The shortlist of nominations is

(in alphabetical order)

Excellence in Clinical Care	Breast Services	Emergency Department	Respiratory Department
Excellence in Service Improvement	Intensive Care Unit	Palliative Care Team	St Helens Urgent Treatment Centre
Excellence in Patient Safety	Department of Anaesthesia	Electronic and Biomedical Engineering (EBME)	Infection Prevention Team
Excellence in Support Service	Admissions Team	Pre-operative Assessment Department	Procurement Team
Patient Experience Award	Delivery Suite, Maternity Department	Haematology Department	Sanderson Suite, Day Case Surgery
People's Choice Award	Community Services	Duffy Suite, Intermediate Care	Sexual Health Team
Employee of the Year 2019/2020	Chris McNamara Assistant Director of Procurement	Jim Parr Operating Department Practitioner	Maysara Aziz Clinical Director Paediatrics
Employee of the Year 2020/2021	Anita Gillen Voluntary Services Manager	Karen Bailey Sister, Emergency Department	Paul Stockton Respiratory Physician
Employee of the Year 2021/2022	Kalani Mortimer Microbiologist	Kenny Jones Learning Disability Specialist Nurse	Sue Jenkins Receptionist
Team of the Year	Bevan Court 1, Frailty	Cancer Services	Plastic Surgery Department

This event is at no extra cost to the NHS

Hurrah to Her Majesty



This year, Her Majesty The Queen became the first British Monarch to celebrate a Platinum Jubilee, marking 70 years of service to the people of the United Kingdom.

Never one to forgo a celebration of any kind, the Trust recognised the Queen's Platinum Jubilee in red, white, and blue style around our hospitals, with plenty of opportunities for staff and patients to take part and enjoy the festivities.

Walking around our hospitals, reception areas at Whiston and St Helens hospitals were decorated in colourful bunting....



...our flower beds received the regal touch too, from our wonderful landscape gardeners at David J Platt Landscaping Ltd.

Staff got into the Jubilee spirit by sharing well wishes to Her Majesty on social media...



... And children on our paediatric wards joined in by colouring in crowns and corgis. Very artistic!



Our older patients also enjoyed a Platinum Jubilee menu on the

Sunday, and had fun celebrating with staff, including a very special 'royal' appearance on Ward 5A, to mark this momentous occasion.



Frailty nurse recognised in Queen's Jubilee Honours

Wishing a heartfelt congratulations to Hannah Angland, Frailty Assistant Nurse Practitioner, Bevan Court 2, who received a British Empire Medal (BEM) in this year's Queen's Birthday Honours.

Hannah was recognised for her work in Frailty during the Covid-19 pandemic and attended the Queen's garden party at Buckingham Palace, alongside the Duke and Duchess of Cambridge, Princess Beatrice, the Earl and Countess of Wessex, and the Duke and Duchess of Gloucester.





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Because you're amazing!

We regularly receive feedback about how fantastic the care is at our hospitals. Here are just some of the messages from the last few months.

Well done as always St Helens and Whiston Hospitals!
You shine like bright stars in the sky.

I had a mammogram at Burney Breast Clinic on Saturday morning and an MRI Scan at Whiston Hospital yesterday. On both occasions I received excellent treatment by kind, courteous and caring Radiology staff. Thank you.

I would like to pass on my thanks to the rheumatology outpatients team, and particularly the advanced physiotherapy practitioner. Absolutely outstanding care and service.

Can't thank all the staff enough @sthknhs from Whiston Hospital today! Their fast acting got my husband into surgery within a few hours and he is now on the mend! So proud to work for this Trust! What would we do without the NHS! #NHS #proud

Just home after my daughter was an inpatient on 4F. Fabulous team, so kind, compassionate and professional, she has been so well looked after. Thank you, you are just fabulous xxx

After three weeks in hospital - with my partner coming up from A&E, them working relentlessly to figure out what was wrong, and giving him emergency surgery in just over 24 hours - I can truly can't give enough thanks to @sthknhs! We have a way to go, but I'm happy he's home.

Thank you to the A&E staff at Whiston Hospital for looking after my 81 yr old Mum today. We waited to receive the care she needed and now all ok and back home #ThankYou #NHS

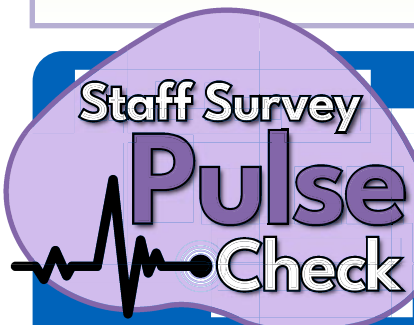
Wonderful service from @NWAmbulance and @sthknhs for a family member. From ambulance called to discharge from A&E in 6 hours on a busy, busy, long bank holiday.

The Lilac Centre has been providing fabulous care to our father and therefore us as a family at a very difficult time. You should be very proud of the team there and what they offer, it truly is outstanding

Thank you is not a big enough word to all at #sthelensandwhistonhospital for looking after mum. From the cleaners, catering staff, physio and nurses over 14 weeks, I can't thank you all enough, for looking after her. Hospitals get so much bad press lately, so I'm giving a massive shoutout to the excellent care and speedy treatment from staff.

@sthknhs staff showed empathy and quality care to my elderly Mum. Thank you for looking after her and making her laugh too xxx

Just been for a pre-op at St Helens Hospital @sthknhs and I wanted to say thank you to the all the staff I saw today. From the minute I booked in at reception everyone was welcoming, kind & efficient.



Let us know how you're doing

It's so important to us that you, our staff, enjoy your role.

That's why we give you lots of opportunities throughout the year to tell us about working at the Trust, so we can continue to offer the right support and make the right improvements for you.

The Staff Survey Pulse Check is a great way for us to check in on how you're feeling at regular intervals throughout the year (before and after the big annual National NHS Staff Survey in October) and will be live throughout July 2022 for you to have your say.

All St Helens and Knowsley Teaching Hospital NHS Trust staff can take part, and the survey should take no longer than 5 minutes to complete.

Check in with us and use your voice via the staff intranet or scan here to fill in the survey.



Staff News 'n' Views

Next Issue: Autumn 2022

Many thanks to everyone who has been involved in producing this edition, if you would like to contribute to future editions please contact:

newsnviews@sthk.nhs.uk

The deadline for submissions for the next News 'n' Views is 1st September 2022

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