

# Staff News 'n' Views

NHS

St Helens and Knowsley  
Teaching Hospitals  
NHS Trust



MERRY  
*Christmas*  
& A HAPPY  
NEW YEAR

*Thank You for all your hard work*

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*Excellent Patient Care in World Class Hospitals*

Issue 74 Winter 2020

# Employee of the Month

August 2020

## Noah Moran

Specialist Trainee Registrar  
in Intensive Care

**Nominated by: Sue Ainsworth,  
Head of Midwifery**



Noah is an ICU Doctor who provided assistance and direction to the maternity unit during an unprecedented emergency. In his nomination, Sue said: "Many of the staff are in awe not only of his clinical expertise which he demonstrated throughout the situation, but also his ability to provide leadership and direction to the whole team during an emergency. Noah used his clinical expertise to deliver focus in a calm, clear, logical, and undeviating way. Noah went above and beyond during an unprecedented emergency situation and demonstrated leadership qualities that have made an impact on the whole of the maternity unit and we are all appreciative for the support he provided."

On receiving his award, Noah said "I'm really, really grateful for this award. It's lovely to have something I feel great pride about be recognised by someone else, and for that I am very grateful"

September 2020

## Chris Yates

Deputy Head of Business  
Intelligence and Analytical Services

**Nominated by: Rowan Pritchard  
Jones, Medical Director**



Chris joined the Trust in 2006 and was nominated for his tireless work in analysing Trust performance data, helping to keep our patients safe. In his nomination, Rowan said: "Chris has worked with new systems and technology to support his analysis and continues to innovate in the ways we can get behind the numbers that represent our mortality figures, our outcomes for cancer, cardiac and stroke patients to name but a few. A unique combination of mathematical talent, clinical acumen and thoughtful communication sits behind Chris's ability to be a truly outstanding employee of the month."

On receiving his award, Chris said: "I am honoured to receive the employee of the month award. I have a fantastic team of Business Intelligence staff and Analysts behind me and this award is recognition for all their skill and dedication. I am extremely fortunate to have a job I enjoy so much, that enables me to work with so many great teams throughout the Trust."

October 2020

## Anne Rosbotham-Williams

Deputy Director of  
Governance

**Nominated by: Sue Redfern,  
Director of Nursing, Midwifery &  
Governance and Rob Cooper, Director of  
Operations & Performance**



Anne started working in the Trust in early 2015, originally supporting preparation for the CQC inspection before becoming Deputy Director of Governance.

In her nomination, Sue said: "Anne made a significant contribution to the Trust achieving its CQC 'outstanding' rating through her commitment to supporting and empowering staff and ensuring that the Trust's strategic aims and values are embedded. If I were asked to say which value most describes Anne, I would say she displays them all, but she naturally displays kindness and compassion and openness and honesty."

On collecting her award, Anne said: "I am immensely proud to work for the Trust and was delighted to be nominated for October's Employee of the Month. I am very appreciative of all the work that staff across the Trust do to ensure our patients receive the best care, and, in particular, my colleagues in the Quality and Risk Team, who work incredibly hard to achieve this."

November 2020

## Liz Lunt

Community Nursing Sister

**Nominated by: Sandra Ryan,  
Operational Manager, Community  
Services**



Liz has been at the Trust since 2018 and has been recognised for her role in working with a very clinically complex patient.

In her nomination, Sandra said: Liz has consistently remained professional; and put herself forward time and time again to enter a very difficult and challenging environment to ensure she can provide the urgent care required for this patient. She acts as a role model for the entire team bringing a calming and focussed attitude to situations. This has not been an easy task due to the complexity of the time we are in. Liz shows true resilience and determination to rally the team around her and always ensures a safe and quality service is provided. "

On accepting her award, Liz said "I was so surprised when I received the phone call that I was nominated for Employee of the Month. We have all had a very challenging year and as a team, we have all done whatever was necessary to provide the best standard of care for our patients. Receiving this award gave me such a lift because I hadn't thought I was doing anything other than playing my role within the team."

*If you would like to nominate a member of staff for Employee of the Month, you can download a nomination form from the Staff Matters section on the intranet, call Jayne Byrne, Executive PA, on ext: 1291 or email: [employeeofthemonth@sthk.nhs.uk](mailto:employeeofthemonth@sthk.nhs.uk)*





# Christmas Message

## from the Chief Executive



Little did we know as we began 2020, what a challenging and historic year we were about to face. Professionally and personally, this has been an extremely pressured time in all of our lives.

On many occasions I have said, and will continue to say, that I will never be able to express my thanks enough for everything you have done during this most difficult time. Your courage, and the compassion you show to our patients and to each other is just inspiring. The strength it has taken to stand at the forefront of a global health pandemic must never be underestimated, and you have done this with outstanding resilience and professionalism. Please believe me that your hard work and perseverance is never taken for granted.

As winter approaches, I know that the coming months may seem daunting. But, I am in no doubt whatsoever, that we will all continue to pull together and look out for each other as we have done so far. I am so truly proud of Team STHK.

I know many of you will be working during the Christmas and new year period as we continue to face this pandemic head on. Whilst I know – as always – you will do all you can to bring some festive cheer to our patients, I also hope more than ever that you will be able to take some time for yourself to rest and recharge.

On behalf of the Trust Board, I wish you all a very Merry Christmas, and a happy and healthy new year.

**Ann Marr OBE**  
Chief Executive





# BEVAN COURT

Our brand-new specialist frailty unit Bevan Court is now open!



Major construction came to an end in July, finishing touches were added in August, and on the 1st September 2020, Bevan Court staff opened the doors to their very first patients. Our brand-new purpose-built frailty unit provides vulnerable older people living with frailty and/or complex needs with rapid assessment, treatment, and discharge following emergency admission or referral from the community.

With access to a 'frailty-friendly' environment, the Bevan Court multi-disciplinary Frailty Team, including consultants, nurses, and therapists, provides patient-centred care to help patients return home and live independently as soon as possible. Reducing admissions to the hospital, they also hope to strengthen connections with local community frailty teams and social services to improve continuity of care following discharge.

Mike Horner, Consultant Geriatrician said, 'The opening of Bevan Court will help to transform the way we provide services to older people in the area. It will allow us to take a more collaborative, compassionate, and patient centred approach to frailty care. Because we've got a dedicated multi-disciplinary team, patients will be seen by the right people at the right time. This will help to speed up treatment and recovery so they can hopefully return to the



safety and familiarity of their home as soon as possible, whilst maintaining their independence.'

Trust Chief Executive, Ann Marr, OBE, said, 'Bevan Court will improve experiences and outcomes for some of the most vulnerable patients in our local communities. As a Trust we are committed to developing innovative ways of working, and the opening of Bevan Court is a time of excitement for the Trust. I would like to thank our suppliers and subcontractors, and all our partners who have made this happen by working together'.



# FLU

At the end of September, the Trust launched its annual staff flu vaccination programme in the knowledge that this year it is more important than ever to protect our workforce, and in turn our patients, from the serious effects of the flu virus.

In just 9 weeks, 95% of our staff had the vaccine and are now protected against flu. To vaccinate so many in such a short period of time is a huge undertaking, but as ever our staff put safety first and have shown their commitment to protecting our patients, our families, and each other.

**Not had your flu jab yet? Don't worry there's still time, telephone Health Work and Wellbeing on 0151 290 4925 or 0151 290 4923**

#TEAMSTHK

**NHS**  
St Helens and Knowsley  
Teaching Hospitals  
NHS Trust

# TOGETHER WE HAVE COME THIS FAR

**Don't let Flu  
beat us now!**

**Please  
get your  
Flu jab!**

For more information  
on how to get your Flu  
jab, please visit the staff  
intranet or scan the  
QR code.



Kelly Fowler  
A&E Staff Nurse



# We need your help!

**in Cheshire & Merseyside**

**The COVID-19 vaccination is being rolled out across Cheshire & Merseyside and you can help support our vaccination centres**

Join our Trust Bank for flexible & rewarding opportunities and lend a helping hand in protecting our local community



We've a range of clinical, non-clinical, and volunteer roles available across Cheshire & Merseyside

**visit [recruitment.sthk.nhs.uk](https://recruitment.sthk.nhs.uk)  
and join the Trust Bank today**



# THE BIG

# STHK WEEK

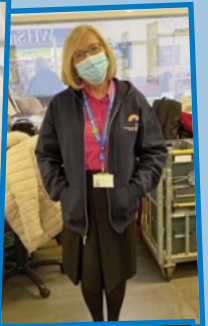
THANK YOU



Throughout 2020, each and every member of Team STHK has pulled together to face the toughest of challenges. And because you've helped each other through with such incredible commitment, we wanted to say a BIG STHK THANK YOU to you all while spreading a little positivity around the Trust.



Popping up in our hospitals, community sites, and even knocking on the front doors of those working from home, members of the Executive Team, Communications Department, and senior managers, surprised staff with random acts of kindness during November's BIG STHK THANK YOU WEEK. Special treats included balloons, bouquets of flowers, biscuits, mugs, hoodies, and loads more. Here's some of the things we got up to...



**150 LUNCHES**  
**250 BALLOONS**  
**110 BOUQUETS OF FLOWERS**  
**550 mugs**  
**100 WELLBEING BAGS**  
**OVER 4800 HOODIES ORDERED**  
**600 KIT KATS**  
**100 BOXES OF BISCUITS**  
**300 BOXES OF CHOCOLATES**  
**100 CAKES**  
**450 COFFEES ON US**  
**4000 THANK YOU CARDS**  
**HAPPY STAFF**  
**TOO MANY TO COUNT**



# THANKING EACH OTHER



Staff were also invited to visit our BIG STHK THANK YOU web portal. The website was created so you can leave a message of thanks for colleagues or teams who have made a big difference to your working life or offered support when it was needed most.

The Thank You portal proved a huge success, with a whopping 256 of you rushing to leave messages on our 'Wall of Gratitude', resulting in huge smiles and an 'awww-fest' of epic proportions.

Here is just a small selection of some of the messages you left to make someone's day.

## To: Joanne Mason

Department: Contact Cares

*Thank you Joanne for bringing fun and laughter to the office, your funny tales and sing alongs really do lift our spirits. Keep on belting those tunes out! xxx*

From: Heather Sharples, Department: contact cares

## To: Jennifer Linney

Department: Lilac Centre, St Helens

*Thank you so much for bringing your crazy, witty, caring, bonkers self to work, you brighten up my shift whenever we are working together. Let's do this sister! I owe you a can of full fat coke on next shift!*

From: Becky Shaw

Department: Lilac Centre, St Helens

## To: Anne Donald

Department: Sexual Health

*Dear Anne, just a small thank you for all the hard work you do for not only me but everyone in the team, including Newton and just about anyone that asks! Could not do my job without you xx*

From: Dawn Conneely

Department: Sexual Health

## To: Matthew Russell

Department: Human Resources

*Thanks, Matt, for putting up with our constant questions and queries and still taking the time to check we are all ok. Thanks for all you extra work along with the rest of the HR team during Covid.*

From: Eileen and team OPD

Department: St Helens OPD

## To: Carole Vernon

Department: Matron, Quality, Governance and Risk

*A big thank you to Carole who is a kind, compassionate and a caring person. The kindness Carole has shown to me is something that she bottled and sold. She is an example of a very special human being with an extraordinary brain and knowledge. Nothing is ever too much trouble and always has time for you. It makes me so proud to know you and extremely blessed each day. Take a bow Carole!*

From: Dawn Hardie

Department: Quality and Risk

## To: All staff on critical care in Intensive Care

*A big thank you to every member of staff working on critical care. Yet again you have excelled in delivering first class care to critically ill patients during an extremely difficult and challenging time and have showed great team work and support for each other. You are all amazing.*

Thank you from: Rebecca Barrow in Intensive Care

## To: Nursing & Therapy staff

Department: Ward 1A (previously Duffy Suite)

*We just wanted to say a massive THANK YOU to all the staff on Duffy Suite. Thanks for all the hard work you have done with the ward move and since coming to 1A. You are doing a great job and we are so pleased with how everyone is working together to help care for the patients. Thank you too, to the management team with Karen, Mike, Jayne & Jacqui who have supported us and continue to every step of the way.*

From: Debby & Elaine

Department: ward 1A

## To: Michelle Knockton, Laura Forrest and Lyndsey Swift - our fab family support team!!

Department: Theatres, A&E and Paeds

*We would like to say a massive thank you to these three ladies, who came to us as our newly formed family support team during the first wave of COVID - between them they contacted and reassured hundreds of patients and relatives, they gave advice, support, reassurance and in some cases made a difference to those who had been discharged and were feeling lonely and disconnected due to isolation! They brought many smiles, some tears and a lot of laughter to our team, and we miss you all - and the Friday lunches x*

From: Cheryl Farmer and Francine Daly

Department: Quality and Risk

## To: Shuttlebus Drivers/Car Park Team/Security

Department: Security

*Thank you to all our Colleagues that drive the Shuttle Bus, look after Car Parking and Security, you do an amazing Job. We now it is hard at times, and you put up with a lot sometimes, but we really appreciate you all. Well done and Thank you.*

From: Susan McKeever

Department: Main Reception

## To: Community Matrons

Department: Community Nursing

*Thank you for being so willing to change your role and provide the on the ground support which was vitally needed within the care homes during the first wave of Covid. I really appreciate the energy and drive you have shown to adapt and improve the service and support our GP practices need. You have demonstrated flexibility and strong clinical judgement throughout this period- I know our district nursing teams and GP colleagues have really benefitted from your support.*

Thank you xxx

from: Jo Marsden

Department: Community Nursing

# LET'S TALK ABOUT YOU

## Calling all Nursing Leaders of the Future

The first-ever St Helens and Knowsley Nurse Development Programme is now off to a great start.

In October, twelve excited and aspiring nurse leaders began their Foundations in Clinical Leadership course. And our Learning and Development team will be right by their side to provide support throughout 2021!

The structured programme gives prospective nursing staff at Band 5 and above, the opportunity to develop their leadership skills, so they can progress to the next level in their careers.

If you would like more information on the programme, please email [Education.TrainingAndDevelopment@sthk.nhs.uk](mailto:Education.TrainingAndDevelopment@sthk.nhs.uk)



*'I was really excited to join the programme because I want to develop skills to help me progress from Band 5 to Band 6. The course so far has been really informative and I know it will give me the confidence to go for senior positions in future. Already I've been given a good background in what to expect from a leadership role. I was worried at first it would be a bit overwhelming, but it's not been like that at all, it's been quite relaxed and informal. As a group we've all gelled really well, and we've been learning from each other about how things are done in different areas of the hospital. I would definitely recommend that others sign up for the programme next time around.'*

Becky Rowlands, Staff Nurse, Burns & Plastics

## High-Quality Staff Appraisals

Your appraisal is your opportunity to talk about you and your role. So, make sure you set some time aside soon to start the process and have that all-important conversation.

Based on your feedback and ideas, we've launched a brand new appraisal e-form. The e-form makes it easier than ever to talk about your development and set objectives for the year ahead.

The new e-form is ready now to download from the staff intranet, along with a whole host of helpful resources so you can feel confident in getting started. If you need some extra help or training along the way, the Learning and Organisational Development team are here to give you advice and support, so please get in touch by emailing [Education.TrainingandDevelopment@sthk.nhs.uk](mailto:Education.TrainingandDevelopment@sthk.nhs.uk)





# UPDATES LOADING....

## THE LATEST NEWS FROM INFORMATICS

### SAVE TIME WITH THE VIRTUAL OPERATOR



Reducing call waiting times and enabling patients, carers and staff to call wards directly is a top priority for the Trust this year, and we've taken a huge step towards achieving this by launching a new switchboard system with a Virtual Operator (VO). The new service means that callers are automatically connected to an answering service and are asked to speak the name of the person, department or ward they require. Over half of our internal calls are now being handled this way, helping staff to contact wards and departments even more quickly.

### EPMA IN ST HELENS OUTPATIENTS CLINICS



Electronic Prescribing and Medicines Administration (ePMA) is now live across all outpatient clinics at St Helens, transforming the way medicines are prescribed there.

The ePMA system removes the need for paper and handwritten kardexes and prescriptions, and provides alerts, such as allergy prompts,

so we can expect to see safer prescribing and administration of medicines (except FP10s and controlled drugs) to patients.

If you need some help using the new system, the IT Training Team are on hand to provide support. We've also created a helpful 'Electronic Outpatient Prescriptions' patient information leaflet to explain the changes to our patients. You can find and download the leaflet from the STHK website.

### DID YOU KNOW IT'S NOW EASIER TO CONTACT OTHER TRUSTS AND SERVICES?

You can also use the VO to contact other organisations external to the Trust, like hospitals and health centres. All you need to do is say the organisation's name and you'll be transferred directly. If there's an organisation you'd like to add to the list email: [Rachel.downs@sthk.nhs.uk](mailto:Rachel.downs@sthk.nhs.uk)

And it doesn't stop there, the Virtual Operator is now answering external calls too, directing callers to departments or individuals straight away and improving their experience.

### SO LONG SKYPE! KEEP IN TOUCH WITH MICROSOFT TEAMS

All Trust users now have Office 365, giving greater flexibility to socially-distanced and remote working. This means you've got improved access to email, calendars, and Microsoft Teams (perfect for contacting colleagues and arranging external meetings), even when using your personal mobile device.

Keep in touch with each other through video, calls, or instant messaging, share files faster, and manage teams or projects more easily with User Groups.

Training is available from the IT Training Team to help you get the most out of Microsoft Teams, email [it.training@sthk.nhs.uk](mailto:it.training@sthk.nhs.uk) to book your training slot.



### The I.T Team want to hear from you

We always aim to provide the best levels of service, but we need your feedback to help us keep improving and developing the services we offer. So, keep an eye on your inbox for our survey email. It only takes 10 minutes complete and we look forward to hearing your responses.

The survey is anonymous; but, if you do wish to provide specific feedback, please provide your contact details and we'll follow this up with you.

Thank you.



# Simmo Says...

**"My absolute favourite time of the year is here! Christmas is traditionally a time of giving, but it feels like we've been busy sharing gifts and donations with our patients and staff all year round, thanks to the outstanding generosity of the local community."**

2020 has been a year of doing things differently from hosting virtual events to fundraising on Facebook and caring not just for our patients but also for our staff. We could not have survived this unprecedented year without our army of supporters. Your amazing donations have helped so many people this year and I for one have realised just how vital our hospitals' charity is. We can't thank you all enough."

**Claire Simmo, Community Fundraiser**

**Festive Fundraising Idea**

If you're stuck for something to buy for that person 'who has everything', why not make a donation to Whiston & St Helens Hospitals Charity on their behalf?

## DONATE AS YOU SHOP



If you're doing a spot of Christmas shopping online or looking to bag a few bargains in the New Year sales, you can help raise vital funds for WS Hospitals Charity each time you check out.

Our charity is now registered with

**Amazon Smile.** This means that every time you place an order, Amazon donates to our charity.

Amazon Smile works just like the regular Amazon website, the only difference is that the Amazon Smile Foundation automatically donates 0.5% of eligible purchases. At no extra cost to you!

How Can I Donate as I Shop?

It's really easy, all you need to do is...

- 1) Visit [www.smile.amazon.co.uk](http://www.smile.amazon.co.uk)
- 2) Log in with your existing Amazon account
- 3) Search 'Whiston And St Helens Hospitals' Charity' in the 'pick your own charity' search bar and accept us as your chosen charity and you're ready to start shopping!

**Festive Fundraising Idea**

Instead of buying and sending Christmas cards this year, why not donate to our charity instead?

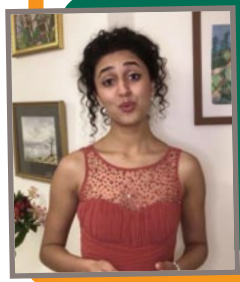
## CHRISTMAS SURPRISES

Thanks to the amazing generosity of our donors, WS Hospitals' Charity is able to give a Christmas present to every inpatient on Christmas Day. Thank you for helping us to spread some joy at this special time of year.



We're absolutely thrilled that The Sutton Academy have chosen the Lilac Centre as their school's charity, and this month they've launched exclusive Lilac Centre Christmas decorations as their first fundraising venture.

You can buy a beautiful laser cut wooden decoration of your very own for just £2. Place your order by emailing me now [hello@wshospitalscharity.co.uk](mailto:hello@wshospitalscharity.co.uk). Proceeds from every sale will go straight towards our charity. We want to wish all the pupils the very best of luck with their Christmas campaign.

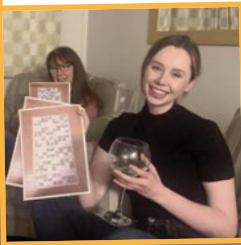


## LET'S GET QUIZZICAL

To celebrate 10-years of the Burney Breast Unit, the fabulous team organised a virtual quiz night hosted by Granada TV's Paul Crone, to thank their supporters for everything they've done over the years. Bringing the event to an emotional close, Ms Chagla's daughter Natasha treated quizzers to a wonderful performance of 'We'll Meet Again'.







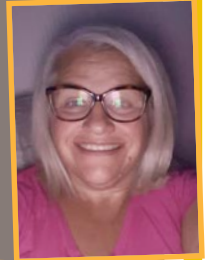
## VIRTUAL PINK BINGO

Pink October is usually one of our most important times of the year, filled with lots of fun events to fundraise for patients affected by breast cancer. But lockdown restrictions and social distancing measures meant it was impossible for us to go ahead with our best-laid plans for this year.

Down but not out, we moved the fun ONLINE instead, with the fabulous support of Julie Lynan and Jules' Pink Army!

On Friday 23rd October, players of all ages joined our Facebook Pink Bingo from the comfort of their own home, winning cash and raffle prizes including Swarovski jewellery and a signed St Helens RLFC rugby ball!

Thanks to our players we raised a fantastic £1190, helping us to buy scanning equipment to aid the recovery of those who undergo breast reconstruction surgery.



## THE DIFFERENCE YOUR DONATIONS MAKE

Even though it's been a difficult year, the kindness and generosity of the local community has kept us all smiling. Thanks to the money you've raised, we've been able to continue to support so many good causes throughout the Trust including providing specialist equipment featuring the latest advances in technology.



### A LIFE-CHANGING 3D SCANNER

The first of its kind for a North West Trust! The Prosthetics Department at Whiston Hospital have received a state of the art Artec Leo 3D handheld scanner. This miraculous scanner will help to transform the recovery process for patients with burns. It works by scanning the face or body to recreate models of tissue in a matter of seconds, allowing the team to create bespoke treatment options for even the most complex patients.

## CONFIDENCE BUILDING COLD CAPS

Going through cancer treatment is difficult enough and coping with hair loss can be devastating for patients receiving chemotherapy. Knowing how important it is for patients to feel less self-conscious, The Steve Prescott Foundation (SPF) teamed up with the Lilac Centre to purchase two scalp cooling machines that help to reduce hair loss in patients receiving treatment. The addition of these wonderful devices means more patients now have access to the cooling caps, making a huge difference to self-confidence and wellbeing throughout their cancer journey.



The WHISTON **and** ST HELENS  
HOSPITALS' CHARITY  
*Forget-me-not*  
Ball

Coming  
in  
2021



## WE'LL BE BACK

Let's hope that in 2021 we will meet again in person and our fundraising efforts will be back on track.

Keep your eyes open and space in your diary for the Forget-Me-Not Ball, our celebrity football match (Team STHK Vs Team Hollyoaks), the famous hospitals' abseil, and lots lots more.



Please remember, if you are looking for a challenge or a charity to support, we are your local hospitals and we need you.

You can call me on 0151 478 7568 or email: [hello@wshospcharity.org](mailto:hello@wshospcharity.org) I'm always here to support with advice and suggestions on the best way to go about your fundraiser.

/WSHospCharity @WSHospCharity @WSHospCharity



# Because you're amazing!

After the outpouring of thanks for each other in recent weeks, here are some extra messages of gratitude from our patients, their families, and the local community.



**Lisa Austin Smith** Amazing you all are - THANK YOU XX. Been looked after by you and my family have .. What a TEAM should be - dedicated, selfless and professional xxxxx. But stay safe too all of you xx



**Mrs Worthington** Just wanted to say a huge thank you to Whiston Hospital especially Ward 4B for your amazing care and patience the last few days! @sthknhs #NHS #thankyou



**Danielle Griffiths** I'm proud to be a member of staff but also thankful for the outstanding service I was provided with this week when I became a patient. Absolutely fabulous, all of you



**Marj Ashton** Thanks to Amy and the team for looking after me and my dad on Observation Ward on Wednesday night / Thursday morning



**Kate Brown** ▶ **Whiston Hospital Maternity & Special Care Baby Unit**  
Just wanted to say a huge thank you to midwife Bethany Cook who looked after me over night from Thursday 12th / early hours Friday 13th when Riley made his appearance into the world! You made myself and my husband feel so at ease and it felt like such a relaxed labour! Sadly we can't remember the name of the student midwife you had with you, but we really wanted to say how amazing she was! Nothing was too much trouble, she was very talkative, supportive and hands on and will be an absolute credit when she qualifies as a midwife! (All I can remember was she was from near Sheffield).



**Lois Taylor** Seddon Suite - The Best ward ever. Most amazing staff xx



**Collette Naylor** Thank you to all NHS staff carers and all front liners god bless you all



**Michelle T Wilson** Thank you to all the EBME team, always there for all of us when we needed them. Hardworking and friendly Team. We are all grateful to your service and support to Endoscopy team. Well deserved recognition to you all in EBME Team



**Pauline McMullin** Beautiful Fantastic Hospital Thank you to everyone for all you do and for all the care you give xx



**Lyndsey Seddon** ▶ **St Helens and Whiston Hospitals**  
I attended Whiston A&E yesterday. I have to say the care I received from the doctor I saw was fantastic. He was attentive, listened and gave me a treatment and a plan. Really cannot thank you enough.



**Helen Mason** ▶ **St Helens and Whiston Hospitals**

Thanks to the staff on Bevan Wd @ Whiston for looking after my mum. Keep up the good work. xx

## Fond Farewells ...

**Whiston Outpatients ward manager Lesley Bragg retired from the trust on the 28th August 2020 after 45 years of service in the NHS.**



**Jim Valentine, Pharmacy Procurement Admin Officer, joined the Trust in September 2002 and retired on the 31st October 2020 after 18 years.**

**Chief Pharmacy Technician, Patricia Beech, retired on 31st October 2020 after 40 years at the Trust.**



**Christine Richards, Health Care Assistant, has retired from the Trust after 43 years service.**

**Health Care Assistant Denise Barrow has retired after working in the Trust for over 30 years.**



Best wishes and a fond farewell to you all

## Staff News 'n' Views

Next Issue: February 2021

Many thanks to everyone who has been involved in producing this edition, if you would like to contribute to future editions please contact:

newsviews@sthk.nhs.uk

The deadline for submissions for the next News 'n' Views is 31st December 2021

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St Helens & Knowsley Teaching Hospitals NHS Trust



[www.youtube.com/sthknhs1](http://www.youtube.com/sthknhs1)

