

Staff News 'n' Views

NHS

St Helens and Knowsley
Teaching Hospitals
NHS Trust

ANNUAL STAFF AWARDS 2019

#STHKStaffAwards

Liverpool Arena

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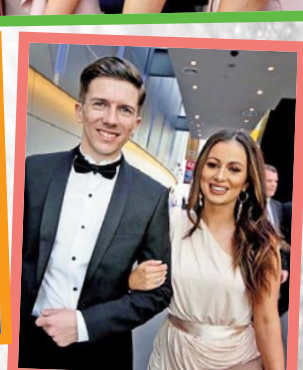


[@sthknhs](https://twitter.com/sthknhs)

Excellent Patient Care in World Class Hospitals

Special Edition **Awards 2019**

Get the party started...









The Greatest Annual Staff Awards

Months of planning...

Staging an event for 1,200 people takes months of planning, making sure every little detail has been prepared. In fact, as soon as the latest event is over, the Trust's Communications Team is already thinking about the next year!

After each event, they review what went well, what could work better and turn over a blank page, ready to create the spectacular you see on the night over the following 12 months.

Able assisted by the Awards Working Group, the team plan everything from marketing the event and ticket sales to co-ordinating nominations for the awards and the event itself; seating plans, room décor, table centres, entertainment, presenters, patient and staff films, the food you eat on the night, the after show party and of course a few surprise guests!

The countdown is over...

The wait was over and guests began to arrive for the most-anticipated night in the Trust's social calendar.



As everyone mingled and said hello to colleagues and friends in the drinks reception, capturing the moment in front of the bespoke photo wall, they took the chance to celebrate what has been an outstanding year for the Trust.

Following the drinks reception, guests took their seats ready for the first surprise of the night. The room went dark and a spotlight hit the stage. It was then that the beautiful vocals of local X Factor stars, LMA Choir, filled the room. The audience were on their feet, singing along, as the choir belted out the hit soundtrack to the Greatest Showman 'This is Me'. They then welcomed the night's compere, and great supporter of the Trust, Pete Price to the stage to get proceedings underway.

Always a highlight of the evening is when our patients take over with a film telling us why they feel our staff deserve recognition and praise. This year however, was a little different. In the year the Trust was rated as Outstanding by the CQC, the film featured both patients and staff saying why they are so proud that the Trust has been rated as one of the best performing in the country. There was also a special message from local comedian and actor Johnny Vegas. Johnny spoke passionately about how he could never repay the kindness that had been shown to his family and thanked staff for their unwavering support during difficult times. It was a truly special moment that brought a tear to the eye of many in the room.



Celebrating your achievements...

It was then on to the main business of the night as Ann Marr, Chief Executive, took to the stage to present the first awards of the evening, the Special Recognition Awards. You can read more on pages 11-13.

Guests were then treated to a delicious 3 course meal, with a fabulous Strawberry Eton Mess for dessert.

After dinner, in typical STHK style, it was time for the staff to shine in the most anticipated moment of the evening... the STHK Staff Showstopper! This year, after the release of the hit film Bohemian Rhapsody, our staff took to the screen with their very own version of a Queen medley!

It was certainly a hit in the room, with special mention to our Freddie Mercury impersonators Malcolm Roberts, Hosea Gana, Ste Riley and Simon Lee who made it one of the most memorable productions, proving that STHK staff really do have hidden talents!



Then it was on to the main event, when we honour those who work tirelessly day in, day out, to make sure our patients receive the very best care, it was time to honour our star staff! Our 2019 winners were presented their awards by a variety of celebrity guests. From football legends, celebrity chefs, soap stars to musicians, guests were eager to take the time to give recognition to our everyday heroes for their incredible dedication and hard work.

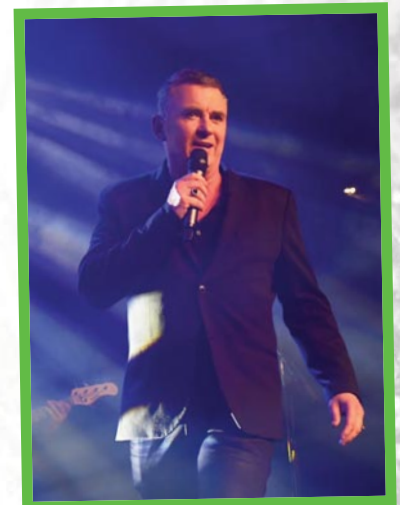
From every day heroes to soap stars!

Then... after celebrating our own superstars, the lights dropped and the surprise performance took to the stage... the multi-talented and charismatic singer and soap star, Shane Richie! The dancefloor rocked as Shane made the crowd go wild with hit after hit.

Following Shane, LMA Choir returned to the stage and really took the roof off with their dancefloor fillers. Read more about Shane Richie and LMA Choir on page 22.

Afterwards, DJ Paul Sleem took over and the main room was rocking till 2am.

But it wasn't over there, the After Show Party got into full swing with even more live entertainment! The John Cooper Band, who rocked the party in 2018, returned by popular demand to keep the After-Show party popping with DJ Sleemy returning till 3.30am.



In this, the Trust's outstanding year, it was certainly a celebration to remember. The evening was once again a fitting tribute to the very best team in the NHS. The sense of pride of everyone in the room was clear, STHK is a family and on nights like this, when we can join together and say 'well done team' it really makes the hard work worthwhile!



Chief Executive's message



Each year, we come together at this amazing event to recognise the wonderful achievements of our staff, and I am delighted to welcome you all this evening to celebrate what has been the most successful year in the Trust's history.

Following an in-depth inspection of our services by the CQC last August, the Trust was given the highest possible rating 'Outstanding', making us one of only nine Trusts in the entire country to receive this status.

To be rated as an outstanding Trust is a wonderful achievement, and reflects the tremendous work of all our staff, who deliver the highest standards of compassionate care to our patients every day.

Once again, I wanted to take this opportunity to tell you how incredibly proud the whole Trust Board is that your hard work and dedication to our patients has been recognised, it's no less than you deserve.

The CQC inspection results are the pinnacle of a fantastic year of achievements at the Trust. We have been acclaimed as providing the 'Best Patient Environment' in the NHS for the second year running, and ranked the 'BEST acute Trust in the NHS' for the third consecutive year, in the national NHS Staff Survey. It really doesn't get much better!

It is testament to you all that even through the busiest of times, the team spirit and positive attitude shown right across the Trust has been inspiring. We always strive for excellence and together we will continue to work hard to provide 5 Star Patient Care to each and every person.

Back to this evening, and I would like to extend a warm welcome to our guests and sponsors who are here to celebrate with us.

Without the generous contributions of our partner organisations, we would not be able to hold this awards ceremony at no cost to the NHS, and I would like to thank them for their continued support.

Finally, I would like to offer my appreciation to the team behind tonight's event. Our Annual Awards event is the envy of many, and they work extremely hard to plan such an enjoyable evening for us all. I am sure you will join me in thanking them for this wonderful occasion.

I hope you have a fantastic evening.

Ann Marr
Chief Executive



Members of the Trust Board (L-R) Christine Walters, Director of Informatics, Anne-Marie Stretch, Deputy Chief Executive, Nicola Bunce, Director of Corporate Services, Rob Cooper, Director of Operations, Ann Marr, Chief Executive, Nik Khashu, Director of Finance, Sue Redfern, Director of Nursing, Wayne Longshaw, Director of Integration, Tiffany Hemming, Director of Transformation

Our Special Guests ...

The Trust would like to thank our special guests for kindly giving their time for free to support the commitment of our staff, by presenting the awards to our winners and attending on the night.



Pete Price
Host



Nicole Barber-Lane
Hollyoaks

Simon Rimmer
TV Chef



Simon Ross
Greatest Hits Radio



Phil Neal
LFC legend



Claire Simmo
Greatest Hits Radio

Ian Snodin
EFC Legend



Scott Hughes
Radio City



Graham Stuart
EFC Legend

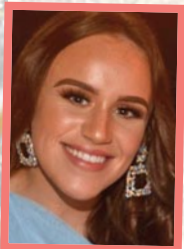


Paul Crone
Granada Reports

Louis Emerick
Actor



Ann O'Connor
Granada Reports

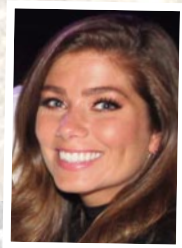


Ellie Leach
Coronation Street



Andrew Kilmurray
Editor, St Helens Star

Nikki Sanderson
Hollyoaks



Paul Sculthorpe
Saints Legend





Getting Social at the

#STHKStaffAwards

The Trust's social media accounts were buzzing with event-goers sharing photos and messages on the night. #STHKStaffAwards proved popular with both staff and guests. Here are just a few messages from our supporters...

Pete Price @PeteCityPrice · Jun 28
We are ready to party here come the audience

Louis Emerick @TheLouisEmerick · Jun 28
A rare night with The beautiful @lisag72 #MrsE The #NHS Awards @EchoArena What a fabulous night! Graced by #ShaneRichie 🙌🙌🙌

Paul Crone @CroneyITV · Jun 28
@sthknhs ready for a night out at the annual staff awards. Meeting those with a proper job and not like me just messing about on the telly for 34 years! NHS staff enjoy the night.x!

Shane Richie @realshanerichie · Jun 29
WOW!!! you nurses know how to party 🎉❤️ what an absolute honour & privilege to be a part of this very special event for some very special people #nurses #NHS 📸 twitter.com/theguidelpool/...

Ann O'Connor @AnnOConnorITV · Jun 28
Congrats to @sthknhs press team...richly deserved award for a right good night out!

Pete Price @PeteCityPrice · Jul 4
liverpoolecho.co.uk/news/liverpool... what an amazing night in the words of @sthknhs OUTSTANDING it was a great Awards night #NHS @simonrim @TheLouisEmerick @realshanerichie @LMACHOIR

Night stars stepped out to herald NHS heroes
liverpoolecho.co.uk

simonrimmer @simonrim · Jul 4
fantastic night Pete you were superb x

LMA CHOIR OFFICIAL
@LMACHOIR

Following

Replying to @simonrim @sthknhs and 3 others

We had a ball, what an audience 🙌🙌

Pete Price @PeteCityPrice · Jun 28
Well we have just put the surprise on stage and he's singing with his band rocking the place @realshanerichie The Man Him Self #STHKStaffAwards Of all my gigs this one really takes my breath away. I'm always very humbled in the presence of such dedicated @NHSuk staff. Thank you

The Guide Liverpool @TheGuideLpool · Jun 28
Tonight we are @MandSBankArena to celebrate the great work of @sthknhs #STHKStaffAwards 🙌

The Guide Liverpool @TheGuideLpool · Jun 28
It's a really special night tonight as we celebrate our @NHSuk here on Merseyside - St Helens and Knowsley Teaching Hospitals and their incredible OUTSTANDING staff #STHKStaffAwards @sthknhs 🙌🙌 @PeteCityPrice is hosting and the awards are ready 🙌

Paul Sculthorpe MBE @PScully13 · Jun 28
Always an honour & pleasure to present at @sthknhs #Oscars @MandSBankArenato over a thousand very special people #NHS 🙌 well done all. @realshanerichie enjoying himself too! 🙌🙌

sarahr88 ❤️ absolutely brilliant night at the staff awards! Don't we scrub up well! . #sthkstaffawards #echoarena #friends #love #staffawards #shinyface

ricksingh2808 #sthkstaffawards #oscars #breakingtheintranet #doctors bayanalhie Boss 🙌

Special Recognition Award

The special achievement award recognises an outstanding accomplishment by a team or member of staff. Presented by Ann Marr, Chief Executive



Winner

Flu Team



"This award goes to a group of people who took on the battle against flu and won. Led by Emma Knowles 16 peer vaccinators jabbed over 4000 staff protecting them, their patients and their families against flu this winter.

They topped the national league table achieving a vaccination rate of over 95% which is simply incredible – especially when you consider that they did all of this on top of their day jobs!

Tonight's first special recognition award goes to the Flu Team."

Special Recognition Award

The special achievement award recognises an outstanding accomplishment by a team or member of staff. Presented by Ann Marr, Chief Executive



Joanne Battensby Specialist Midwife in Mental Health

"Our next award goes to a midwife who has achieved national recognition for the exceptional care she provides to women during and post pregnancy.

Latest figures show that 1 in 10 women experience mental health related issues during this time and providing specialist care is vital for them and their families.

A great ambassador for the Trust, she has already been named nationally as Midwife of the Year.

The Special Recognition Award goes to Specialist Midwife in Mental Health, Joanne Battensby."

Special Recognition Award

The special achievement award recognises an outstanding accomplishment by a team or member of staff. Presented by Ann Marr, Chief Executive



Winner



Communications, Media and PR Team

"We have showcased tonight, some of the events we have enjoyed over the years. Having so much fun together is important, because it helps to develop good teamwork and build relationships. We are all very grateful to the small team who put so much time and talent into organising all this fun, and tonight I want to recognise them with a very special (and totally unexpected!!) Special Recognition Award. To the Communications, Media and PR Team - come on up and receive your applause – and your award team!"



Excellence in Clinical Care

This award recognises a significant commitment and contribution to delivering high quality care.



Winner

Urology Department

One of the leading urology units in the region, this team are pioneers in their field, transforming pathways to allow cancer patients faster access to treatment. Their compassionate and sensitive approach is matched only by their passion to introduce innovative techniques.

Highly Commended:

Ward 3D, Gastroenterology

This team work hard to deliver high standards of care to an increasing number of complex patients. This year, they led the way in the Trust's Home for Lunch initiative, consistently achieving their discharge targets, and greatly improving flow through the hospital.

Ward 3E, Orthopaedics

This team make patient-centred care a priority. In the past year, they have managed to maintain high clinical standards despite the upheaval of a challenging ward relocation. Their excellent service has continued throughout, which is proof of their professional approach and positive attitude.

Excellence in Service Improvement

This award is to recognise where a clinical or non-clinical service has been enhanced to deliver improvement or increase efficiency.



Winner

Wards 1B & 1C, Acute Medical Unit

This hard-working and dedicated team treat some of the most acutely ill patients attending the hospital. They have significantly developed their service to offer enhanced care pathways, which not only prevents admission and reduces length of stay, but also delivers a much improved patient experience.

Highly Commended:

Community Healthy Heart Team

One of the newest services to join the Trust, this team have positively embraced the spirit of integration. Transforming the way services are provided, they deliver specialist care to patients in their home. This vital link between community and acute services is already proving successful, with patients describing the team as a valuable lifeline.

Ward 4E, Critical Care Unit

This team cares for patients with conditions that require intensive interventions, providing an excellent service to both the patient and their family. They work hard to provide positive outcomes for those they treat and have become a national exemplar for organ donation referral.



Excellence in Support Services



This award recognises exceptional service in supporting the delivery of patient care.



Winner

Recruitment Team

This team is committed to helping the Trust become the employer of choice within the NHS. Leading the way in recruitment, they work hard to attract the very best candidates who embrace the Trust's vision of 5 Star Patient Care. In the past 12 months, they have increased permanent and temporary staffing levels, with people joining the organisation from across the world.

Highly Commended:

Burns and Plastic Surgery Secretaries

This hard working team is dedicated to supporting all areas of the Regional Burns and Plastic Surgery Unit, thoughtfully and smoothly managing communication between patients and clinicians. They ensure the unit flourishes in an extremely positive and supportive atmosphere.

Purchasing and Supplies Department

Ranked the best performing procurement team in Cheshire and Merseyside, this department has made a significant contribution to the financial health of the organisation. Constantly striving to achieve the balance between quality and value for money, their support and can do attitude is recognised and appreciated by colleagues right across the Trust.

Patient Experience Award

This award recognises a contribution that has resulted in excellent patient experience.



Ward 1E, Coronary Care Unit



"5 star", "Kind" and "Compassionate" are just some of the terms used to describe this team. Effective teamwork across the board ensures that patients feel confident and reassured throughout every step of their journey. Their continuous strive for excellence is exemplary.

Highly Commended: **Alcohol Liaison Team**

This team provide vital support to those struggling with substance misuse. They are the only team in the region to provide specialist liver scanning within the Emergency Department, enabling timely treatment and improving outcomes. Their sensitive and caring approach has resulted in many patients making positive changes to their lifestyle.

Paediatric Diabetes Team

This dedicated and experienced team provides specialised care to educate and empower their young patients. As well as delivering exceptional clinical care, their kindness and support is a lifeline not only for those living with diabetes but their families too. The feedback for this team is always overwhelmingly positive.



People's Choice Award

This prestigious award is voted for by the readers of the St Helens Star newspaper and highlights the appreciation that patients and their families have for the excellent care they receive.

St Helens **Star**



Winner

Dermatology Department

Feedback for this department is exceptional with patients consistently praising their personalised and supportive care which changes lives for the better. Their reputation as a beacon of excellence means that people travel far and wide to be seen and treated by this exceptionally talented team of experts.

Highly Commended:

Pain Service

Patients say this specialist service is a lifeline when living with complex and challenging conditions. This skilled and knowledgeable team consistently help to improve day to day life for those they treat, and they have been praised for their unwavering support and expertise.

Rheumatology Department

This team are all about patient centred care. They regularly go beyond their role to build supportive relationships with those who are living with long term conditions. As well as delivering exceptional clinical care, their kind and understanding approach is truly valued by the people they treat.

Employee of the Year

This award recognises the outstanding achievement of individuals within the Trust throughout the year.



Winner

Ann-Marie Graham Staff Nurse Plastic Surgery Day Unit

Ann-Marie's passion and dedication is exemplary. Caring for patients who have undergone significant skin cancer surgeries, she excels in both holistic and clinical care with patients telling us how much they appreciate her support. A credit to her profession, her team are incredibly proud of the skill and commitment she shows on a daily basis.

Highly Commended:

***Colin Davidson – Community Outreach Support Worker,
Newton Intermediate Care Unit***

Colin's unwavering commitment along with his kind and compassionate nature is highly praised by his colleagues. He makes a truly positive difference to all his patients during their rehabilitation, enabling them to return home and live independently. He is an excellent example of what it takes to deliver 5 Star Patient Care.

Sharon Carpenter – Housekeeper Ward 2B

A valued member of the team, Sharon has become an important mentor for members of the volunteer workforce. Her warm and friendly manner allows her to engage with patients and staff with ease. Sharon has taken a number of volunteers under her wing, increasing their confidence and helping them to secure permanent work within the NHS.

Team of the Year

This award recognises the performance of a team that has continuously delivered a first class service.



Winner

Pharmacy Department

This hard working team have played a critical role in delivering a number of innovative service changes this year. They've been instrumental to the introduction and development of electronic prescribing, and have made a valuable contribution to the Trust's objective to increase early discharges. This has led to a significant improvement in patient flow, easing pressure across the hospitals and greatly improving patient experience.

Highly Commended:

Cancer Services Team

With one of the best performance rates in the country, this team consistently delivers a high quality, timely service to those affected by cancer. Exceptional teamwork and unwavering standards ensure that the patients' needs always come first. The Trust receives many messages of gratitude for the efficiency and standard of care provided by this team.

Pathology Department

This team work tirelessly to provide an essential service across acute, primary and community services, enabling clinicians to deliver appropriate treatment in a timely manner. Their 24/7 service, rapid turnaround of results and exceptional work rate has resulted in them achieving all quality targets.





WINNER OF THE **SPECTACULAR** £5,000 PRIZE DRAW

As ever, our £5,000 cash give away had everyone eagerly clinching their tickets hoping their number was drawn.

Thanks to the generosity of our sponsors, staff were able to purchase tickets on the evening for as little as £5, with Nina Szarazova, FY1, holding the lucky ticket out of the hundreds entered into the draw.

Massive congratulations Nina!



A big thank you to our sponsors

The generosity of these organisations means tonight's event is at no cost to the NHS.



NewHospitals (St Helens and Knowsley) Limited



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Special Guest Performers

Shane Richie

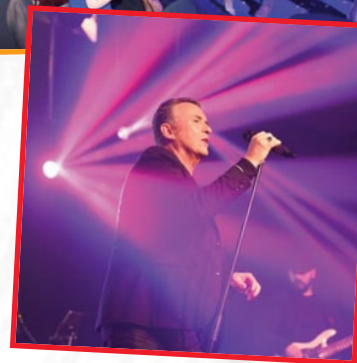
After the excitement of the awards ceremony and the raffle prize draw, the audience eagerly anticipated the announcement of our surprise entertainment for the evening, and they weren't disappointed...

It was time for singer, actor and West End performer, Shane Richie to take to the stage!

The atmosphere was electric as the room sang along to hit songs including I'm your Man, Don't Stop Believing, Love Shack, Footloose, Grease Lightning, All Night Long and We are Family,

The room was buzzing as Shane showed his star quality and charisma with a thoroughly entertaining performance, he really got the party started.

Speaking after the event, Shane said: "For me, I think the NHS is the backbone of our society here in the UK. We've got to treasure it, it's unique. To all those people here tonight, they have every right to let their hair down and hopefully we're going to help them."



LMA Choir

LMA CHOIR

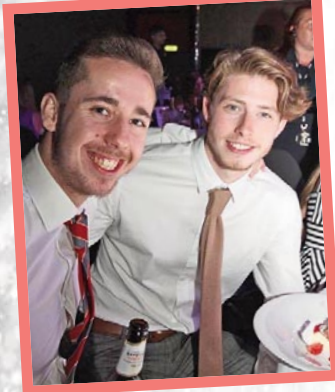
After opening the show in spectacular style, with their own rendition of the hit show tune 'This is Me', the LMA Choir returned to the stage and took the roof off with their electric vocals and crowd-pleasing covers.

Singing hit songs including; Proud Mary, Simply the Best, Relight my Fire, 24K Magic and many more, the crowd were delighted by their show-stopping performance!



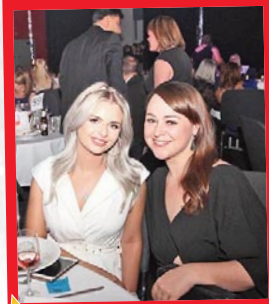
A night to remember ...











#STHKStaffAwards

This event is at no cost to the NHS - it is funded through ticket sales, fund raising and generous donations from many of our partners

**Whiston Hospital, Warrington Road, Prescot,
Merseyside L35 5DR
St Helens Hospital, Marshalls Cross Road, St Helens,
Merseyside WA9 3DA**



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