

News 'n' Views

NHS

St Helens and Knowsley
Teaching Hospitals
NHS Trust



It's official - we are
Outstanding!



It's official – WE ARE OUTSTANDING!



We have always known that our amazing staff provide the very best care for patients, but now we can shout it loud and proud after the Care Quality Commission (CQC) officially rated our Trust **OUTSTANDING!**

STHK is now one of only nine Trusts in the entire country to receive the highest possible rating.

The CQC results are the pinnacle of an incredible year of achievements, after the Trust

was recognised as providing '**BEST Patient Environment**' in the NHS for the second year running, and also being ranked the '**BEST acute Trust in the NHS**' for the third consecutive year, in the national NHS Staff Survey.

Richard Fraser, Chairman said, "We are delighted the CQC has recognised our services and staff in this way, it's no less than they deserve. To achieve an outstanding rating is rare and for the standard of care and quality of leadership to be given the highest possible rating is a testament to all our staff who aspire to provide 5 star patient care for every patient, every time."

“

Throughout the inspection we saw that individuals were supported and treated with dignity and respect. There was a strong, visible person centred culture; the staff we met were highly motivated, driven and very proud to work for the Trust.

Patients were continually positive about the way staff treated them and said that staff go the extra mile with the standard of care exceeding their expectations.

Ted Baker, Chief Inspector of Hospitals

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The CQC report highlighted many OUTSTANDING areas, including:

- The Trust rated as **Outstanding** for **Caring**
- The CQC judged the leadership of the Trust as **Outstanding** for **Well-led**
- **St Helens Hospital** rated as **Outstanding** for the second time, the only acute hospital in Cheshire and Merseyside to receive this rating.
- **Outpatient Departments** across the Trust received the highest possible rating of **Outstanding**
- **Newton Intermediate Care Unit** also retained its **Outstanding** rating

A message to our staff from the Chief Executive

Following the CQC inspection in August last year and the publication of the final report this week, I wanted to take this opportunity to tell you how incredibly proud the whole Trust Board is that your hard work and dedication to our patients has been recognised by the CQC. It's no less than you deserve.



To be rated as an outstanding Trust is a wonderful achievement, and reflects the tremendous work of our staff, who deliver the highest standards of compassionate care to our patients every day.

The CQC inspection results are the pinnacle of a fantastic year of achievements at the Trust. We have been acclaimed as providing the 'Best Patient Environment' in the NHS for the second year running, and ranked the 'BEST acute Trust in the NHS' for the third consecutive year, in the national NHS Staff Survey. It really doesn't get much better!

Last August's CQC inspection was a busy and challenging time for everyone at the Trust, but we clearly impressed the CQC inspectors who observed '5 Star Patient Care' in action. I've always said we have the best staff in the NHS and now they agree with me!

I am extremely proud of each and every one of you. Thank you.

Kindest regards
Ann Marr, Chief Executive

And that's not all...

As mentioned earlier, it has been good news all round this year...

In the latest **NHS Staff Survey**, our staff said that STHK was the best place to receive treatment and that the Trust is also the best place to work in the NHS!



“

Ann Marr, Chief Executive said: "We work extremely hard to provide a happy and healthy environment for all our staff, and this directly benefits patients. We know that engaged staff provide the best care, and the views of staff are a great indicator for the quality of care provided to our patients.

Every day our staff make a difference to people's lives and it is important that we provide the best possible workplace for them to deliver care."

”

The Trust rated best nationally in a whole host of areas, including;

- overall **staff engagement**
- as a **place to work**
- a place to **receive treatment**
- **staff satisfaction** in the care they deliver
- **staff motivation** at work

Congratulations all round!

Chief Executive, Ann Marr, and staff received messages of congratulations from across the country on an Outstanding day! Read them here...

We wanted to take the opportunity to offer our sincere congratulations to you and your team at the Trust for achieving an Outstanding rating from the Care Quality Commission.

This is a fantastic achievement and you should be incredibly proud of the efforts you have made both individually and as a team to significantly improve the quality of services to patients. Through the active engagement of you and your team, you have really strengthened the culture within the organisation.

Ian Dalton
NHS Improvement Chief Executive

Dido Harding,
Chair, NHS Improvement

Staff at St Helens and Knowsley deserve to feel significant pride over this 'Outstanding' rating. It is a truly wonderful achievement, and one which will give local people tremendous confidence that when they are in need of healthcare, they can be assured they will be treated efficiently, effectively, and most importantly, with compassion.

Lyn Simpson, Executive Regional Managing Director for NHS Improvement (North)



Just a short note to say congratulations to you and your teams on the CQC outstanding rating. I know how demanding the inspection process is, and it is great credit that you have come through with flying colours. The communities you serve will be justly proud.

Bill McCarthy
North West Regional Director for NHS Improvement

I was delighted to hear about the outcome of your CQC assessment – it is so well deserved. It reflects the consistently high standards of service, great team spirit and excellent leadership. You and your team should feel justifiably

proud (and I am sure you do) of all that you continue to achieve. There are few who know just how much personal effort and commitment a Chief Executive has to put into obtaining this achievement.

Well done and enjoy the celebrations!

Sir David Dalton
Chief Executive, Northern Care Alliance NHS Group

CONGRATULATIONS on being outstanding! Much deserved and we couldn't be more delighted for you and everyone at the Trust.

Chris Hopson
Chief Executive, NHS Providers

Please send my congratulations and say I didn't need the CQC to tell me you were outstanding, because I know you are FABULOUS!

Roy Lilley
Leading NHS Writer, Broadcaster
and Commentator

This is wonderful news, you all so rightly deserve this recognition. I am so very proud to be associated with Whiston and St Helens hospitals.

You deserve it, your commitment and vision is superb.

Marie Rimmer MP
St Helens South and Whiston

This is brilliant news, well done! Please pass on my best wishes and thanks to everyone at the Trust on their achievement.

Derek Twigg MP
Halton

I would like to congratulate and personally thank you, your staff and the Trust for achieving an outstanding result with St Helens and Knowsley Teaching Hospitals NHS Trust, an impressive achievement especially under the financial constraints and challenges the Trust faces.

Thank you for the hard work and service you and your staff have dedicated to the community of Merseyside, I would be grateful if you could pass on the thanks and appreciation to all those within the Trust who's hard work have contributed to this outstanding result.

Conor McGinn MP
St Helens North

This is excellent news and a wonderful achievement for the Trust. As you quite rightly say this is nothing more than all the staff and management team deserve, given the high quality of care they provide to their patients.

Rob Polhill
Leader of Halton Borough Council

This is a great achievement, well done.

David Parr
Chief Executive, Halton Borough
Council

That's fantastic and again well merited. And a real testimony to your leadership.

Please pass on our congratulations to all staff.

Councillor Derek Long
St Helens Council

Congratulations on the achievement of Outstanding for the Trust yourself and your dedicated workforce. You and the whole workforce have a great deal to be extremely proud of.

Councillor Marlene Quinn
St Helens Council

We were delighted to hear that the hard work and commitment of everybody at St Helens and Knowsley Teaching Hospitals has been rewarded by the highest possible rating. It is a fantastic endorsement for you and all of your staff, and we hope that you will pass on the appreciation of everybody at Knowsley Council.

We see, on a daily basis, how you work to secure the best outcomes for our residents and our officers frequently comment on St Helens and Knowsley's positive and innovative approach to improving service delivery. It certainly makes for excellent partnership working!

Well done again, and we look forward to continuing our work together in support of future successes.

Mike Harden
Leader of Knowsley Council

Councillor Graham Morgan
Chief Executive, Knowsley Council

I am absolutely delighted for you and the whole team at the Trust as it takes each and every member of staff to achieve this – very well done to all!

Dianne Johnson
Chief Executive, Knowsley CCG



This is excellent news for our patients who access the services across the Trust. On behalf of Knowsley CCG's Governing Body I would like to congratulate the Trust team on this excellent achievement.

Dr Andrew Pryce
Chair of the Governing Body,
Knowsley CCG

What an amazing achievement and very well deserved by you & all the staff. Well done!

Professor Sarah O'Brien
Clinical Accountable Officer,
St Helens CCG

What a fantastic result and so well deserved, many many congratulations to you, the board and all your staff and volunteers.

Geoffrey Appleton
Lay Chair, St Helens CCG

Huge well done to you and all on your CQC Outstanding assessment, you must be very proud.

Clifford Richards
Chair, NHS Halton CCG

You must be so proud with this assessment, which in my view is well deserved. Patients generally have nothing but praise for your hospital and services.

Well done to everyone, I do not underestimate the hard work involved in achieving an Outstanding rating.

Dr Andrew Davies
Clinical Chief Officer,
NHS Warrington CCG

Many congratulations to you, your board and the teams in the organisation that make this happen. No easy feat but great to see determination and an unflinching commitment to safety and quality get appropriately rewarded.

Joe Rafferty
Chief Executive, Mersey Care

Just saw your CQC rating. Well done and congratulations. Delighted that your leadership and achievements have been rightly recognised.

Sue Musson
Chairman of Lancaster Teaching
Hospitals NHS Foundation Trust

Congratulations on this fantastic achievement for the Trust and its staff and patients. Having prior work connections with the town over 3 decades, I personally know many people who have used your services in the last year alone and without exception, they speak very highly of the service received, which further underlines why this outstanding rating is so richly deserved. Well done once again.

Mike Maier
Chairman of Cheshire and Wirral
Partnership NHS Foundation Trust

Well done to you and the team for your 'Outstanding' rating. You must be so proud.

Cheryl Nolan,
Chief Executive, Fairfield Independent
Hospital

This is a fabulous achievement! Many congratulations to you and the team.

Sheena Cumiskey
Chief Executive, Cheshire and Wirral
Partnership NHS Foundation Trust



Congratulations and well done everyone. It tells a great story that you can all be so proud of.

Helen Bellairs
Chairman, North West Boroughs
Healthcare NHS Foundation Trust

Congratulations and well done!

Steve Warburton
Chief Executive, Aintree University
Hospital NHS Foundation Trust

Very well done to your staff,
your Board and of course to you
and your leadership team. It's
also great news for the Cheshire
and Merseyside NHS.

Neil Goodwin
Chairman, Aintree University Hospital
NHS Foundation Trust

I am absolutely delighted for you
and the teams. You must feel
amazingly proud. Well done and
congratulations to you all.

Tracey Bullock
Chief Executive, Mid Cheshire Hospitals
NHS Foundation Trust

Well done - very
pleased for you
and well deserved.

Liz Bishop
Chief Executive,
Clatterbridge Cancer
Centre NHS Foundation
Trust

Sincere congratulations to you
and your teams. Well deserved.

Karen Howell
Chief Executive, Wirral Community
NHS Trust

It gives me, and my colleagues
at LJMU, great pleasure to
congratulate you and St Helens
and Knowsley Teaching Hospitals
NHS Trust on achieving an
'Outstanding' rating in a CQC
inspection. To be recognised
in this way is a remarkable
achievement and a huge
contribution to continuing
to promote our region at the
forefront of healthcare.

Mark Power
Interim Vice-Chancellor and Chief
Executive, Liverpool John Moores
University

This is fantastic! Many
congratulations to you and your
team. Very well deserved.

I will be delighted to inform
the staff and students in the
School of Nursing and Allied
Health. I know we all value our
partnership with you and it
is a privilege for our students
to learn in an outstanding
organisation.

Raphaella Kane
Director of School of Nursing and
Allied Health, Liverpool John Moores
University



This is a brilliant outcome,
I'm delighted for you and
all the staff of the Trust.
Congratulations!

John Cater
Vice-Chancellor, Edge Hill University

Well done and very well
deserved.

Kathryn Thomson
Chief Executive, Liverpool Womens
NHS Foundation Trust

A quick note to say well done,
congratulations and very much
deserved on being assessed as
an "outstanding" organisation,
I could not be more pleased for
you and STHK.

Damien Finn
Director of Finance, Pennine Acute
NHS Trust

Fantastic result.

Janet Rosser
Chair, The Walton Centre

Just catching up on HSJ news
and saw the CQC results for
STHK. Congratulations! Very well
deserved; and not a surprise.

Sam Simpson
Director of Finance, Tameside
& Glossop Integrated Care NHS
Foundation Trust





A huge CONGRATULATIONS, you must be very proud, as an inspector I know how hard it is to achieve this.

Jane Tomkinson
Chief Executive, Liverpool Heart and Chest Hospital

Many congratulations to you in achieving "outstanding" in the CQC inspection. For a non-specialist hospital to achieve this rating is really outstanding.

Mark Ogden
Director of Finance, East Cheshire NHS Trust

This is fantastic news. I am so very pleased for you and the whole of your team!

Simon Barber
Chief Executive, North West Boroughs NHS Foundation Trust

Congratulations on your OUTSTANDING rating, really well done.

Dennis Dunn
Chairman, Mid Cheshire Hospitals NHS Foundation Trust

I am so proud that my local hospital has achieved outstanding in the CQC rating.

Many congratulations – I'm not surprised thanks to your outstanding leadership. It is thoroughly deserved. So very pleased for you and all the staff!

Fantastic achievement and have to say my mum had an appointment at St Helens last week and the care she received was indeed outstanding!

John Wilbraham
Chief Executive, East Cheshire NHS Trust

Congratulations on the STHK rating – fantastic work.

Peter Williams
Interim Chief Executive, Royal Liverpool and Broadgreen University Hospitals NHS Trust

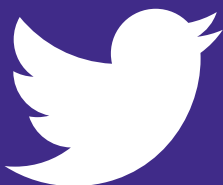
Francis Andrews
Medical Director, Bolton NHS Foundation Trust

Congratulations, saw this morning on Twitter. Well done to all, you must be very proud!

Hayley Citrine
Chief Executive, The Walton Centre



Because you're amazing **OUTSTANDING!**



Mel Pickup @Mel_Pickup · 21m
 Congratulations to our neighbours @sthknhs on a fabulous result in their CQC inspection. A massive achievement, and well deserved, well done from @WHH NHS 🌟🌟🌟🌟

Bridgewater NHS @Bridgewater_NHS · 37m
 Congratulations to our partners in St Helens @sthknhs on being rated outstanding by @CareQualityComm.

StHelens&WhistonHosp @sthknhs
 Breaking news! We have been rated OUTSTANDING by @CareQualityComm

Congratulations and thank you to all our staff who deliver the...

Amanda Cooney @amandaSCPDN · 2h
 Brilliant 🌟 well done to our #NHS colleagues @sthknhs #Outstanding 🙌

Cheshire and Mersey Critical Care Network @cmccnaren · 4h
 Well done @sthknhs

Matt B @MatthewButcher5 · 3h
 Replying to @sthknhs @CareQualityComm @bbcmerseyside
 Congratulations on your rating. You have made a big difference to my family over the last few years. I can only say positive things about the care my family received there.

Amanda Cooney @amandaSCPDN · 2h
 Brilliant 🌟 well done to our #NHS colleagues @sthknhs #Outstanding 🙌

Care Quality Commission @CareQualityComm · 5h
 Congratulations to @sthknhs rated outstanding! 🌟🌟
 Read the report here: cqc.org.uk/provider/RBN

ITV Granada Reports @GranadaReports · 3h
 St Helens and Knowsley NHS trust 'one of the best in the UK' in inspection itv.com/news/granada/Z...

CQC Press Office @CQCpressoffice · 23m
 🌟🌟🌟 Congrats @sthknhs! 🙌

The report said: "There was a strong, visible person-centred culture, the staff we met were highly motivated and driven."

System C Healthcare @System_C · 3h
 Well done to all the team @sthknhs! #OUTSTANDING 🌟

AFTA Thought @AFTA_Thought · 2h
 Replying to @sthknhs @CareQualityComm
 We already thought that of you when we met with your fantastic #midwives recently!! Congratulations to you all!

Cheshire & Merseyside Health & Care Partnership @C_MPartners... · 10m
 Big congratulations to our friends @sthknhs for being rated as outstanding by the @CareQualityComm. Its a tremendous achievement and is a testament to the hard work and dedication of all your staff and volunteers. Thank you for all you do! #Bethereason

Michelle Loughlin @ln2vention · 2h
 Replying to @sthknhs @CareQualityComm
 How fabulous for your patients and staff! Well done all 🌟

RoyallPoolHospitals @RoyallPoolHosp · 17m
 Congratulations to our colleagues and friends and St Helens and Whiston Hospitals - well done team!

Beatrice Fraenkel @BFraenkel · 2h
 Congratulations - a wonderful result. 🌟🌟🌟🌟 @Mersey_Care

StHelens&WhistonHosp @sthknhs
 What an amazing day at STHK! We are delighted that the @CareQualityComm has recognised the hard work and dedication of all our fantastic staff and the outstanding care they deliver to patients across the Trust...

Simon Barber @SbarberNWBH · 3h
 Replying to @sthknhs @CareQualityComm
 Congratulations to a great team from all @NW8orroughsNHS

Chris Oliver @ChrisOliverNHS · 2h
 Great to hear @romucoc on the radio this morning celebrating @sthknhs Outstanding CQC result! Congratulations from all @MidCheshireNHS 🙌

HSJ HealthServiceJournal @HSJnews · 2h
 CQC upgrades teaching trust to 'outstanding'

Marie Rimmer CBE, MP @MarieRimmer · 2h
 Congratulations! absolutely fantastic news. It gives me immense pride that the Hospital is in my constituency keep up the good work.

Jacqui cooper RN @jacquicooper9 · 4h
 Huge congratulations, well deserved! @romucoc @nikhashu @amandafarrell0 and the rest of the fabulous team @sthknhs

TheGrumblingGargoyle @LynnGerrard · 3h
 Huge congratulations...with a massive #ThankYouForAllYouDo chucked in for good measure! 🌟🌟🌟🌟

'Staff at St Helen's and Knowsley deserve to feel significant pride over this 'Outstanding' rating. It is a truly wonderful achievement, and one which will give local people tremendous confidence that when they are in need of healthcare, they can be assured they will be treated efficiently, effectively, and most importantly, with compassion.'

Lyn Simpson, Executive Regional Managing Director for NHS Improvement (North)

Prof Sarah O'Brien @ProfOBrien · 3h
 Well done & well deserved @sthknhs for achieving outstanding! @StHelensCare @StHelensCCG

Richie Williams @RichieWB6 · 3h
 Many congratulations to everyone @sthknhs a fantastic achievement 🙌🙌

#HelloMyNameIsJane @JCarnall · 4h
 So proud of my STHK family... I've seen what we do for our patients from both the perspective of a colleague & a relative so I know how much you all deserve this... We worked so hard for this... Congratulations!!

Councillor Michael Haw @ClrMichaelHaw · 1h
 Amazing news. Congratulations to everyone involved at @sthknhs #blessed 🙌

shaun walsh @spiderwalshy · 3h
 Fantastic news
 Well deserved 🌟🌟🌟🌟

My no1 nurse Siobahn at the front
 Was outstanding with us after my cancer diagnosis

Along with all the staff
 Thankyou so much x

BBC Merseyside @bbcmerseyside · 4h
 Congratulations to the trust which runs #StHelens and #Whiston's hospitals. @sthknhs is 1 of just 9 in the country to receive an outstanding rating! It's the second time in a row they've got the accolade which is rarely given by the Care Quality Commission on successive occasions

Joe Rafferty @JR_MerseyCare · 22m
 Tremendous and deserved result with CQC - great staff and leaders. Well done from all @Mersey_Care

Care Quality Commission @CareQualityComm · 2h
 Replying to @sthknhs
 Well done to you all! 🌟

Ruth Smith @BIBSRUTH · 1h
 Well deserved. You have been fantastic with my husband and I this last year. Thanks



ANNUAL STAFF AWARDS 2019

Special Recognition Award Winners

Flu Team

Special Recognition Award Winner

*Joanne Battensby,
Specialist Midwife in Mental Health*

The shortlist of nominations is

(in alphabetical order)

Excellence in Clinical Care	<i>Ward 3D, Gastroenterology</i>	<i>Ward 3E, Orthopaedics</i>	<i>Urology Department</i>
Excellence in Service Improvement	<i>Community Healthy Heart Team</i>	<i>Wards 1B & 1C, Acute Medical Unit</i>	<i>Ward 4E, Critical Care Unit</i>
Excellence in Support Services	<i>Burns and Plastic Surgery Secretaries</i>	<i>Purchasing and Supplies Department</i>	<i>Recruitment Team</i>
Excellence in Patient Experience	<i>Alcohol Liaison Team</i>	<i>Paediatric Diabetes Team</i>	<i>Ward 1E, Coronary Care Unit</i>
People's Choice Award	<i>Dermatology Department</i>	<i>Pain Service</i>	<i>Rheumatology Department</i>
Employee of the Year	<i>Ann-Marie Graham, Staff Nurse, Plastic Surgery Day Unit</i>	<i>Colin Davidson, Community Outreach Support Worker, Newton Intermediate Care Unit</i>	<i>Sharon Carpenter, Housekeeper, Ward 2B</i>
Team of the Year	<i>Cancer Services Team</i>	<i>Pathology Department</i>	<i>Pharmacy Department</i>

Friday 28th June 2019
Liverpool Arena



St Helens and Knowsley
Teaching Hospitals
NHS Trust

This event is at NO cost to the NHS

Allen Day Unit turns 20!

This April, we celebrated an incredible 20 years since the Allen Day Unit opened its doors to patients in St Helens Hospital.

Since opening in 1999, the unit has grown from strength to strength. Initially an outpatient unit offering assessment for elderly patients who may require additional support to maintain independence (services such as physio and occupational therapy, rehabilitation, dressings of wounds, blood pressure checks, transfusions and medications, diagnostic tests etc), the unit now caters for patients of all ages across a range of specialties.

To mark the special occasion Ann Marr, Chief Executive, attended the unit to celebrate with current and former staff.

Ann said: "There have been many changes over the years but what's remained the same is the high level of service provided. The positive feedback we

receive about the unit just goes to show how the work our staff do, and have done over the last 20 years, has made a real difference."

Congratulations everyone!



Chief Executive, Ann Marr and Annette Clark, Unit Manager celebrating 20 years with current and former staff from the unit

Employee of the Month

February 2019

Joanne Battensby

Specialist Midwife in Mental Health

Nominated by: Mr Tennyson Idama, Consultant and Sue Ainsworth, Head of Midwifery

Joanne has worked at the Trust since 2000. She was appointed Delivery Suite Co-ordinator in 2002, before being appointed Specialist Midwife in Mental Health in 2011.

In their nomination, Tennyson and Sue said: "Joanne began her career with a strong passion for supporting women wishing to deliver their baby with minimal medical intervention. She had a vision to champion the needs of vulnerable women and their families, with a keen focus on helping those who may need extra support with their mental health.

It is fabulous that Joanne's significant achievements and passion have been recognised on a national stage, with Joanne being named as Midwife of the Year at the British Journal of Midwifery Practice Awards. We are so incredibly proud of her."

Receiving her award, Joanne said: "I am very fortunate to work with some fantastic colleagues who inspire me on a daily basis. I would like to say a great big "Thank you" to all of the team across the maternity services whom I have the pleasure of working with to deliver the Trust Values."



March 2019

Colin Davidson

Community Outreach Support Worker, Newton Intermediate Care Unit

Nominated by: Jayne Sharples, Ward Manager

Colin has worked at Newton Community Hospital for 10 years, firstly as a Healthcare Assistant before being appointed Community Outreach Support Worker at the Trust in 2017.

In his nomination, Jayne said: "Colin is a longstanding member of staff who supports and upholds the objectives and values of the organisation in his daily practice. He embodies the values of 5 star patient care, as shown in his dedication to the team and his ongoing support for patients discharged home.

Colin works closely with therapy staff to assist in inpatient rehabilitation at Newton. His dedication and high standards of patient care both on the wards and in the community are a shining example to our nurses on placement."

Receiving his award, Colin said: "I was surprised, but it was an honour to be nominated as the whole team at Newton go above and beyond on a daily basis for the patients and family members. To be recognised for the role I am doing means a lot as I am only a very small part of a very successful team."



If you would like to nominate a member of staff for Employee of the Month, you can download a nomination form from the Awards Hub on the intranet, call Jayne Byrne, Executive PA, on ext: 1291 or email: employeeofthemonth@sthk.nhs.uk

Amazing Achievements!

Our fantastic staff always go above and beyond to provide outstanding care for our patients, but we're not the only ones to think they're amazing – take a look at these impressive accolades!

Miss Chagla for President!



Special congratulations to Consultant Surgeon and Lead Clinician at Burney Breast Unit, Leena Chagla, who has been selected as Regional President of the Liverpool and Northwest Society of Surgeons.

Miss Chagla will lead surgeons from across the region to inspire trainees, encourage medical students to take up surgery and support surgical colleagues.

Established for over 50 years, Liverpool and Northwest Society of Surgeons is a society that trainees and consultants of all surgical specialties can join. It offers travelling bursaries and

awards prizes for research, they also organise an annual meeting for surgeons in the region to discuss common issues.

Reflecting on this achievement, Leena said: "I am delighted and humbled at this honour. I have been a Mersey trainee since 1991 and have attended these meetings for years. Never for a moment did I think that one day I would be the President. It is also a great honour for the Trust and I would love to see all my surgical colleagues at the meeting in December."

Save the Date

Surgeons from all specialties across the Trust are invited to attend the annual Liverpool and Northwest Society of Surgeons meeting at the Victoria Gallery and Museum on 6th December 2019.

Further details will be made available nearer the time. You can also follow the latest updates on Twitter @NWSurg.

Danielle Mason named apprentice winner

Congratulations to Danielle Mason, Healthcare Assistant, Ward 5C, who won the prestigious Apprenticeship in Health and Medical Support Services Award at the Apprenticeship Awards 2019.



Danielle was recognised after completing her Level 3 Senior Healthcare Support Worker apprenticeship ahead of schedule and to an excellent standard. Since completion, Danielle has been accepted for the Nurse Associate Level 5 Apprenticeship at Edge Hill University.

Chris Gee, Education, Training & Development Facilitator & Apprenticeship Lead said: "We would like to say a huge well done to Danielle on this fantastic achievement, which is well deserved. We look forward to seeing you as a Qualified Nurse Associate in 2 years' time."

Danielle Mason, Healthcare Assistant (R) with her manager, Ward Sister Joanne Brown (L)

Trust win prestigious HSJ Partnership Award

Huge congratulations to our Estate and Facilities Team and Trust partners; Vinci FM, NewHospitals and Medirect, who won the prestigious HSJ Partnership Award for Property and Estates Management Service Provider of the Year at the annual HSJ awards in March.

The awards celebrate projects that have made a tangible difference to the NHS, whether it's improving services, facilities or quality of life for patients, or working more efficiently to save money.

Well done guys!

Pictured: Just some of the people who keep our hospitals looking outstanding!



Trust is Top for Diabetes Support

The national Diabetes UK Conference was held in Liverpool in March, and the Trust was honoured to receive the Diabetes UK Education and Self-Management Award.

The award celebrates the work of staff within the Clinical Education, Diabetes and Pharmacy departments who receive the accolade for their outstanding contribution to the evaluation of education and self-management in diabetes care.

Congratulations to everyone!



Our Maternity stars!

Our amazing Specialist Midwife for Mental Health, **Joanne Battensby**, has been named Midwife of the Year at the British Journal of Midwifery Practice Awards 2019.



Joanne is a Perinatal Mental Health Midwife and does an incredible job supporting our mums and their families throughout their pregnancy and beyond.

We are so proud, congratulations Joanne, it is truly deserved!

A massive well done to **Sarah Jones**, Specialist Midwife for Improvement and Education, who has been named Members' Champion at the annual Royal College of Midwives Awards.

Sarah, who has been described as a 'phenomenal workplace representative' stood out amongst candidates for her dedication, motivation and promotion of fairness, integrity, knowledge and professionalism in the workplace.

A huge congratulations to Healthcare Assistant, **Sarah Hynes**, who won a Cavell Star Award. The award was presented to Sarah for going above and beyond for her colleagues on the Maternity Unit.

The Cavell Star Awards are designed to say a massive thank you to nurses, midwives and healthcare assistants for the incredible work they do.



Making a difference

Our staff are not just passionate about improving the lives of patients here at STHK, they are dedicated to helping people across the globe.

Laura Knowles, a physiotherapist at the Trust, recently championed healthcare overseas on a recent trip to Ethiopia.

Laura travelled as part of the Northwest Orthopaedic and Trauma Alliance for Africa (NOTAA), with a multidisciplinary team of physiotherapists, nurses, emergency consultants and anaesthetists from NHS Trusts based across the North West.

During her trip, Laura used her physiotherapy skills to teach and develop rehabilitation and trauma care services in Hawassa Hospital. The project aims to provide teaching and support

to staff in Ethiopia to enable sustainable development and change in their trauma and rehabilitation services.

Laura said: "It was a privilege to take part in this project, I met some great colleagues while I was in Ethiopia and I'm really looking forward to going again."

Although it can be challenging, it is truly inspiring and heart-warming to be able to use my physiotherapy skills to promote global health and rehabilitation."

What an amazing venture, and a very worthwhile cause. Congratulations Laura.

Rob Loughran, Physiotherapist at the Countess of Chester, **Nicola Jarman**, Physiotherapist at Royal Liverpool and Broadgreen Hospital and **Laura Knowles**, Physiotherapist at the Trust teaching physiotherapy skills at Hawassa Hospital



Over £1,500 raised in honour of Joey the Legend

A huge thank you to Trust Midwife, Karen Devine, who has raised an incredible £1,600 running the St Helens 10k, alongside her husband Nick, family and friends.

Karen raised the money in honour of her 10 year old son 'Joey the Legend', who suffered a brain haemorrhage at the end of November and was rushed to Whiston Hospital. Despite being extremely poorly initially and requiring over 8 hours of neuro surgery at Alder Hey Hospital, he is now making an excellent recovery.



Karen said: "Since all of this happened to Joey it has been so emotional, with some really scary moments, but we are so grateful he is still here and is still Joey. The atmosphere at the 10k was fantastic and people were cheering Joey's name on the way round. When I got to Victoria Park it got too much for me and I got emotional, but thinking of Joey and all he has been through pushed us to the finish line. He was so proud of us, he's like a little celebrity really. I can't thank everyone enough for running for Joey. It means everything."

The money raised will go towards our Paediatric Emergency Department Fund.

Our heartfelt thanks

We were very grateful to receive a generous donation from the family of Saints veteran, Dave Markey, who requested donations in lieu of flowers at his funeral.

Thanks to his friends and family, an amazing £1,530 was raised and the funds will be split between Ward 2A, Whiston Hospital and the Lilac Centre.



We would like to say a heartfelt thank you to those who donated, what a wonderful way to celebrate Dave's life.

Staff from Ward 2A, with Dave's wife Margaret Markey

How to get involved...

If you would like to find out more about our Charity, how you can raise funds or make a donation, visit the Charity's website:

www.wshospitalscharity.org or go to www.justgiving.com/wshospitalscharity

Every single penny and pound you donate makes a difference, as without your support we couldn't provide all those special extras for our patients.

For more information, call our Charity Office on 0151 290 4400.

Come fly with us

Hundreds of fundraisers took the plunge in March, helping to raise thousands of pounds at our charity abseil.

It was a fantastic turnout, with over 150 brave fundraisers taking the plunge down Whiston and St Helens hospitals. Although it was blowing a gale at times, that didn't stop our fearless supporters.

This was the third time we have held a charity abseil at our hospitals, and it proved to be the most successful so far! An incredible £16,000 was raised to benefit patients being treated right across the Trust.

Amongst the fearless fundraisers was 74-year-old Mayor of St Helens, Councillor Pat Ireland, who wanted to end her mayoral term on a high (literally!). Raising money for the Trust's Diabetes Centre, Cllr Ireland, said: "I want to say thank you to all the staff who work tirelessly for our diabetes patients so I'm being brave and doing something different. The Diabetes Centre saved my life really, and showed me how to live with diabetes."

"When I found out about the abseil, I put myself forward but then I went cold all over – thinking 'oh dear, why I have I said that?'"

Thank you everyone who got involved – we think you are amazing and can't wait to do it all again!



Clockwise from top:

Superhero fundraisers Dr Ryan Mason, Dementia Specialist Nurse Lauren Hanson, and Dr Mike Horner, raising money for patients living with Dementia

Non-Executive Director, Paul Growney, goes face first down the abseil!!

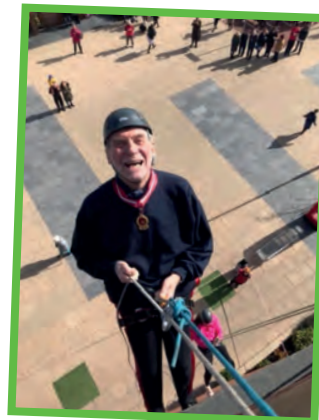
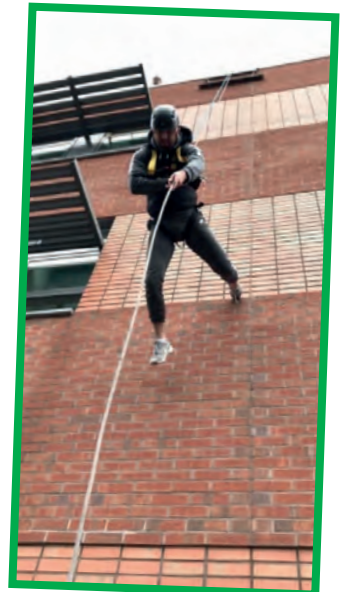
Former Warrington Wolves rugby player Lee Briers with patient Kirsty Stockton, Honorary Colonel Andy Reid, and staff members Maria Pikulski and Gina Rogers

Nik Khashu, Director of Finance and Rob Cooper, Director of Operations with our brave fundraisers

Mayor of St Helens Cllr Pat Ireland braves the drop!

High Sheriff of Knowsley Peter Woods taking the plunge down Whiston Hospital

St Helens Council Chief Executive Mike Palin, Councillor Lynn Clarke, St Helens Star reporter Kelsey Maxwell and Mayor Pat Ireland



Fond Farewells



Phil Morris

Happy retirement to the lovely Phil Morris after an incredible 47 years of service keeping our hospitals incredibly well maintained!

Phil has been described as a true gent by his Vinci FM colleagues and is much loved across our hospitals.

We are also saying a fond farewell to the wonderful Eddie Taft, Resuscitation Training Officer, who is leaving us after a fantastic 41 years' service. Eddie will be greatly missed by everyone here at the Trust.

Enjoy your retirement chaps, you definitely deserve it!



Eddie Taft

Our very own Mayor!

A huge congratulations to Specialist Biomedical Scientist, Janet Johnson, who has been appointed Mayor of St Helens.

Janet has worked in Biochemistry since December 2000, initially as a Medical Laboratory Assistant. She then studied part-time to earn her degree and passed her specialist portfolio in Biochemistry/Clinical Chemistry.

On being appointed Mayor for 2019/20, Janet said: "I feel it is an honour to have been chosen to be mayor and look forward to the next twelve months."

We'd also like to wish Cllr Pat Ireland well, as she steps down from the role as Mayor. Pat is a great supporter of the Trust and has raised funds for the hospitals' charity throughout her tenure as Mayor.

Good luck Pat, make sure you stay in touch!



Mayor Janet Johnson



Cllr Pat Ireland

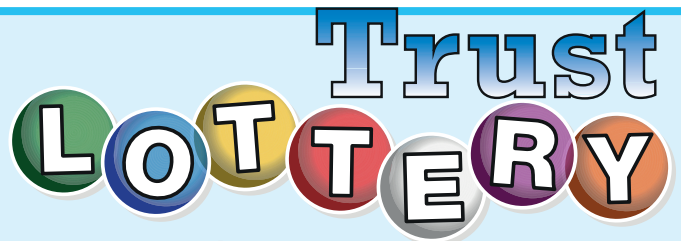
It could be you!!

February

Chris McEgan, Pathology Dept.
Sheena Beck, Endoscopy
Caroline Kenny, Outpatients Department
Michael Port, Clinical Coding

March

Joyce Reppion, Ward 5C
Ciara Durkin, Ward 4C
Maria Ordinario, Ward 2C
Angela Hunter, Ward 1A



April

Norma Dick, Microbiology
Maurade Armstrong, Catering Department
Emmanuel De Castillo, Ward 3A
Beryl Jones, Ward 1A
Peter Caulton, Pathology

To be in with a chance to win the cash each week, you can download and complete the Lottery application form on the staff intranet today: <http://www.sthk.nhs.uk/library/documents/LotteryApplication2014.pdf>

News'n'Views

The next issue is the Special Awards Edition: July 2019

Many thanks to everyone who has been involved in producing this edition, if you would like to contribute to future editions please contact:

newsnviews@sthk.nhs.uk

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