

Staff News 'n' Views

NHS

St Helens and Knowsley
Teaching Hospitals
NHS Trust

STARS ANNUAL STAFF AWARDS

2018

THE LIVERPOOL ARENA

www.sthk.nhs.uk

Excellent Patient Care in World Class Hospitals

www.facebook.com/sthknhs [@sthknhs](https://twitter.com/sthknhs)

Special Edition Awards 2018

Get the party started...









There ain't no party like an STHK party!

The Annual Staff Awards 2018 was the biggest yet, with more staff than ever before joining together to celebrate their incredible achievements over the past year!

Over 1,000 members of staff filled the Liverpool Arena, joined by event sponsors and local celebrities, with everyone in the mood for glitz, glamour and lots of dancing!

Months of planning...

Staging an event for over 1,000 people is no mean feat, it takes months of planning to make sure everything is just right. In fact, as soon as the latest event is over, the Trust's Communications Team is already in talks with the Arena with plans for next year!

Able assisted by the Awards Working Group, the team plan everything from marketing the event and ticket sales to co-ordinating nominations for the awards and the event itself; seating plans, room décor, table centres, entertainment, presenters, patient and staff films, the food you eat on the night, the after show party and of course a few surprise guests!

Every year, they start with a blank page and over the following 12 months the event builds to the spectacular you see on the night.

Getting the party started...

STHK's name was up in lights in the drinks reception! Just in case anyone had forgotten why they were there, giant 5 foot lights lit up the entrance area and proved to be a perfect photo opportunity for teams from across the Trust to begin their night.



film featured patients and relatives from right across the Trust speaking about their experiences; from giving birth, to recuperating from a traumatic event, to the passing of their loved one, they all spoke passionately about the positive difference the staff at STHK make to their experience.



Ann Marr, Chief Executive (centre), with the Communications Team and the Awards Working Group

Following the drinks reception, guests took their seats ready for the first surprise of the night. The big screens lit up, the countdown began to start the evening and The John Cooper Band hit the stage with a rousing rendition of Let Me Entertain You joined by event compere Pete Price!

Always a highlight of the evening is when our patients tell us exactly why they feel our staff deserve recognition and praise. This year's



Celebrating your achievements...

It was then on to the main business of the night as Ann Marr, Chief Executive, took to the stage to present the first awards of the evening, the Outstanding Achievement Awards and the Special Recognition Award, you can read more on pages 11-13.

Guests were then treated to a delicious 3 course meal, with a naughty but nice dark chocolate and pretzel cheesecake for dessert.

After dinner, in typical STHK style, it was time for the staff to shine in the most anticipated moment of the evening... the STHK Staff Showstopper! This year, 40 years on from the film's first ever showing, our staff took to the screen in their very own rendition of the Grease megamix!

Special mention to our Sandy and Danny's, our T Birds and Pink Ladies who all made it one of the most memorable showstoppers, proving that STHK staff are hopelessly devoted to having fun and making memories!



Then it was on to the main event, when we honour those who work tirelessly day in, day out, to make sure our patients receive the very best care, it was time to honour our staff! Our 2018 winners were presented their awards by a variety of celebrity guests. From soap stars to musicians, news reporters to radio presenters, guests were eager to take the time to give recognition to our everyday heroes for their incredible dedication and hard work.

Reach for the Stars

Then... after celebrating our own stars, the lights dropped and the surprise performance took to the stage... Jo, Tina and Bradley were S Club Party!

It was time to dance the night away to hit after hit as the dance floor rocked to the hits, including the STHK anthem Reach for the Stars!

Afterwards, DJ Paul Sleem took over and the room was rocking till 2am. But it wasn't over there, for the first year, the After Show Party got into full swing with even more live entertainment! The John Cooper Band returned to keep the party popping with DJ Sleem returning till 3.30am



The evening was once again a fitting tribute to the very best team in the NHS. The sense of pride of everyone in the room was clear, STHK really embraces its family feel and on nights like tonight, when we can join together and say 'well done team' it really makes the hard work worthwhile!

Chief Executive's message



I am delighted to welcome you all to this amazing event, as we once again come together to celebrate the hard work and wonderful achievements of our dedicated staff.

Each year, I comment on how challenging it has been for everyone across the NHS and how well we have managed the increasing demands on our services. This year has been more difficult than ever. We continue to see the number of patients coming through our doors increase, yet we have continued to provide exceptional levels of care, and we have done this through your sheer determination to maintain the high standards we set ourselves.

What never fails to impress me, however, is how you face these challenges head on. Throughout the busiest of times for our Trust, you have maintained a positive attitude looking for solutions as a team. To do this whilst continuing to care for patients in a kind and friendly manner is something of which you should all be extremely proud. I would like to take this opportunity on behalf of myself, the Trust Board and our patients to thank all of you here, and of course, everyone back at the hospitals who are caring for our patients right now.

As a Trust, we always strive for excellence and last summer this was once again recognised as we were rated the best performers in the national patient led assessments. As if that wasn't remarkable enough, we made history as the only Trust to come first in every category of the assessments. This is an outstanding achievement and a demonstration of the incredible team work between the Trust and our much valued partners Medirest and Vinci FM.

I'd like to extend a warm welcome to our guests who are here to celebrate with us. Also, without the generous contributions of our partner organisations, we would not be able to hold this awards ceremony at no cost to the NHS, and I would like to thank them for their continued support.

Last but not least, I would like to offer my appreciation to those who work so hard to pull this evening together and make it possible. Our Annual Awards event is the envy of many, and each year more people want to come along. This is a reflection of just how much we all enjoy this incredible celebration and I am sure you will join me in thanking the team for their continued efforts to organise this most enjoyable event for us all.

I hope you all have an amazing evening.

Ann Marr
Chief Executive



Members of the Trust Board (L-R) Val Davies, Non-Executive Director (NED), Rob Cooper, Director of Operations, Nicola Bunce, Director of Corporate Services, Terry Hankin, Deputy Medical Director, Christine Walters, Director of Informatics, Richard Fraser, Chairman, Ann Marr, Chief Executive, Nik Khashu, Director of Finance, Anne-Marie Stretch, Deputy Chief Executive, Wayne Longshaw, Director of Service Redesign, Su Rai, NED

Our Special Guests ...

The Trust would like to thank our special guests for kindly giving their time for free to support the commitment of our staff, by presenting the awards to our winners and attending on the night.



Pete Price

Host



Kev Seed

Radio personality



Andrew Kilmurray

Editor, St Helens Star



Nicole Barber-Lane

Hollyoaks Star



Ann O'Connor

Granada Reports presenter



Nikki Sanderson

Hollyoaks Star



Claire Simmo

Radio City 2 presenter



Paul Crone

Granada Reports presenter



Dane Bowers

Popstar / DJ



Phil Olivier

Actor



David Kennedy

Hollyoaks Star



Scott Hughes

Radio City drive time presenter



Ellie Leach

Coronation Street Star

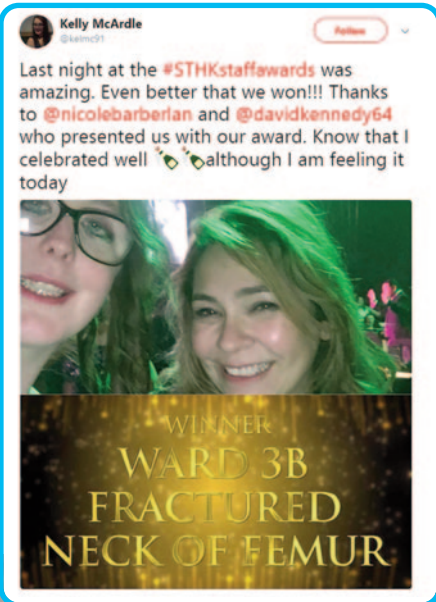
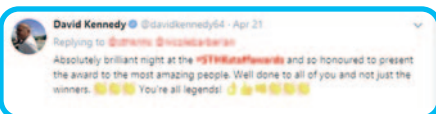
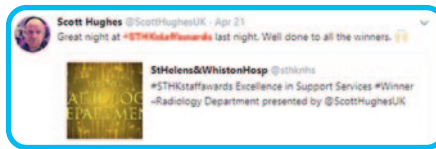


Simon Ross

Radio City 2 breakfast presenter

Getting social at the #STHKstaffawards

The Trust's social media accounts were kept busy with event-goers sharing their excitement on the night. #STHKstaffawards proved popular with both staff and guests; here are just a few messages from our supporters...



Outstanding Achievement Award

The outstanding achievement award is given to recognise the contribution of an individual or team. Presented by Ann Marr, Chief Executive



Medirest and Vinci FM

"People often say that when you're the best there's only way to go – well these teams have proved that wrong because in summer 2017 the best got even better!

When the Patient Led Assessment of the Care Environment results were announced not only did we regain our title of 'Best in the NHS', we did it in style.

With the highest scores in the country for every area assessed;

That's top in the NHS for privacy and dignity, facilities for patients living with dementia or disabilities and the maintenance and appearance of our hospitals

And not just that. We were the only Trust in the entire country to score 100% for the standards and cleanliness at our hospitals, as well as 100% for the quality of food served to our patients.

This is unprecedented, and so tonight we recognise two truly exceptional teams who we are very proud to work alongside.

The Outstanding Achievement Award goes to Medirest and Vinci FM."



Outstanding Achievement Award

The outstanding achievement award is given to recognise the contribution of an individual or team. Presented by Ann Marr, Chief Executive



Winner

Stroke Unit

"Our next Outstanding Achievement Award goes to a team that has achieved national recognition for the quality of care they deliver.

In the national stroke league table this unit, was just one mark short of being top performer in the country. A significant achievement and even more impressive when you consider their workload has increased by a staggering 30% in the last year.

This team provide critical interventions that change the future outcomes for stroke patients. We are extremely proud of their continued strive for excellence.

The Outstanding Achievement Award goes to the Stroke Unit."



Special Recognition Award

The special achievement award recognises an outstanding accomplishment by a team or member of staff. Presented by Ann Marr, Chief Executive



Emergency Department

"This winter was the worst on record for the NHS, hospitals were full, there was a major flu outbreak and the media took every opportunity to highlight what they called a national crisis.



Our Trust faced many of the same challenges, but thanks to the commitment of so many staff, the kindness and care they showed for their patients and their colleagues, we were able to maintain our high standards.

In such difficult times, pressure is felt all over our hospitals but no more so than in the Emergency Department – the front door of our Trust.

Despite the challenges, this team just keep on going, delivering emergency care every hour of every day of the year.

Their commitment is extraordinary, their attitude is exemplary, and that's why the winners of the Special Recognition Award is The Emergency Department."



Excellence in Clinical Care

This award recognises a significant commitment and contribution to delivering high quality care.



Winner

Frailty Team

This specialised team provide care to increasing numbers of complex, elderly patients. They have transformed the patient pathway from admission to discharge, and work together to deliver high standards of individualised care which has enabled many of their patients to maintain their independence.

Highly Commended:

Medical Emergency Team

This team are called to any medical emergency at Whiston Hospital, whether it is an acutely ill patient or a visitor that has been unexpectedly taken ill. They are the rescue squad who last year alone were called out over 2,400 times, reacting immediately and providing on the spot care to those who needed it most.

Sepsis Team

This team have had a major impact on the way Sepsis is diagnosed and treated at the Trust. They have worked hard to increase awareness and knowledge of this extremely life threatening infection, and as a result have positively changed the outcome for many people presenting with this disease.

Excellence in Service Improvement

This award is to recognise where a clinical or non-clinical service has been enhanced to deliver improvement or increase efficiency.



Ward 3B, Fractured Neck of Femur

This specialised multi-disciplinary team see and treat more patients than anywhere else in the North West. Yet despite this ever increasing demand, they have worked hard to further improve the patient experience and now achieve some of the best patient outcomes in the region.

Highly Commended:

Ophthalmology Department

In the past year, this service has developed new pathways that have improved patient care, increased efficiency and reduced waiting times for patients requiring eye treatment and surgery. These changes have made a great difference, with feedback from patients being overwhelmingly positive.

Prosthetics Department

This highly skilled imaginative team use innovative techniques and expert knowledge to rebuild the lives of patients who are facing extreme challenges. This service is continually developing by using the latest advances in technology to deliver individualised care to each and every patient.





Excellence in Support Services

This award recognises exceptional service in supporting the delivery of patient care.



Winner

Radiology Department

This outstanding department is committed to supporting clinical teams by providing timely and accurate diagnostic services. This can often be an anxious time for patients, yet they readily praise this team for their compassionate approach, embracing the Trust's vision of 5 star patient care.

Highly Commended:

Library Service

This important service is a vital part of our teaching hospital and supports the further learning and development of staff and services at the Trust. The team assist with access to a wide variety of information resources that helps staff to implement evidence based practice.

Pharmacy Department

This department provides a wide range of services to ensure the safe, effective and timely supply and use of medicines. The team provides essential knowledge and support across all clinical areas, and are continually implementing developments to accommodate the ever increasing demands on their service.

Patient Experience Award

This award recognises a contribution that has resulted in excellent patient experience.



Duffy Suite, Intermediate Care Unit



This year, Duffy Suite has achieved the Trust's gold standard accreditation for the high quality service they provide. As well as delivering exceptional clinical care, their kind and holistic approach makes a significant difference to patients and their families.

Highly Commended:

Paediatrics Hospital at Home Team

This experienced team provides specialised care to premature babies and children with long term or life-limiting conditions. Their invaluable support is a lifeline for many families, as it enables them to spend quality time together away from hospital.

Ward 2D, General Medicine

This hard working team consistently go the extra mile to deliver first class care in an extremely busy environment. Their keen focus on patient centred care combined with their positivity and can do attitude makes a real difference to each and every patient.



People's Choice Award

This prestigious award is voted for by the readers of the St Helens Star newspaper and highlights the appreciation that patients and their families have for the excellent care they receive.

St Helens
Star



Maternity Department

Patient feedback for this department is exceptional, women and their families consistently praise their personalised and supportive care. In the past 12 months, the team's ground-breaking use of social media has transformed the way they engage with parents and provides a valuable two way communication.

Highly Commended:

Seddon Suite, Specialist Rehabilitation Unit

Patients say this specialist unit provides a truly positive and caring environment for them in which to recover from a major trauma or illness. They have praised the team for their unwavering support and expertise throughout their physical and emotional rehabilitation journey.

Ward 4C, General Surgery

"Kind", "Welcoming", "First class" are just some of the terms used to describe this team. Patients comment that all staff, clinical and non-clinical, work together to provide excellent care in a positive and friendly environment that reassures patients both before and after surgery.

Employee of the Year

This award recognises the outstanding achievement of individuals within the Trust throughout the year.



Winner

Ann Rimmer, Preceptorship Co-ordinator, Clinical Education

Ann's passion for delivering 5 star patient care is reflected in the amazing work she does to attract and retain clinical staff to the Trust. She makes an incredibly positive first impression to new recruits and consistently goes above and beyond to ensure everyone receives the highest levels of social, cultural and pastoral support. More than just a colleague, Ann has become a valued friend and vital mentor to many of our staff.

Highly Commended:

Cheryl Anders, Staff Nurse, Ward 5D

Cheryl always dreamt of being a nurse and after 13 years as a domestic at the Trust she finally embarked on her studies. Graduating in 2017, she is now a staff nurse whose genuine warmth and commitment to high quality care makes a difference to patients every day. Cheryl is a shining example of how hard work and determination can make anything possible

Paula Hesketh, Nurse Clinician, Sanderson Suite

Paula's unwavering commitment and can-do attitude is highly praised by her colleagues. A popular member of the team for over 37 years, Paula leads by example in a busy and growing pre-operative clinic, she works tirelessly to ensure patients and relatives receive the best service and provides invaluable support to all who meet her.

Team of the Year

This award recognises the performance of a team that has continuously delivered a first class service.



Winner

Therapy Team

Since becoming part of the Trust, this team has worked tirelessly to enhance patient care at our hospitals. An integral part of so many services, their dedication and teamwork is helping us to improve outcomes, reduce length of stay and prevent re-admission for many of our patients.

Highly Commended:

Acute Medical Unit

This hard working team manage ever increasing demand with exceptional professionalism. Over the past 12 months, they have significantly developed their service to offer enhanced care, which has not only eased the pressure on the Emergency Department, it has also prevented admissions to medical wards and intensive care.

Endoscopy Team

This caring team treat patients with the utmost kindness, respect and dignity. The patients they see often feel embarrassed and nervous, yet the team make it their purpose to put everyone at ease and reduce anxiety. Patients speak very highly of the care they receive.





WINNER OF THE SPECTACULAR £5,000 PRIZE DRAW

As ever, our £5,000 cash give away had everyone eagerly clinching their tickets hoping their number was drawn.

Thanks to the generosity of our sponsors, staff were able to purchase tickets on the evening for as little as £5, with Aenone Harper-Machin, Consultant Plastic Surgery, holding the lucky ticket out of the hundreds entered into the draw.

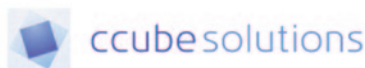


A massive congratulations to Aenone!



A big thank you to our sponsors

The generosity of these organisations means tonight's event is at no cost to the NHS.



Special Guest Performers

S
CLUB
party

There aint no party like an STHK party!

Following the excitement of the awards ceremony and the raffle prize draw, anticipation reached fever pitch with the announcement of our surprise entertainment for the evening...



It was time for Jo, Bradley and Tina to take to the stage as 'S Club Party'!

The atmosphere was electric as the room sang along to hit songs including; Don't Stop Movin, Bring it all Back, Never had a Dream and Two in a Million. Then for the finale, unofficial Trust anthem Reach for the Stars got everyone dancing the night away!



Such a special end to a truly amazing evening, the real stars of our Trust, our staff showing everyone how STHK party!

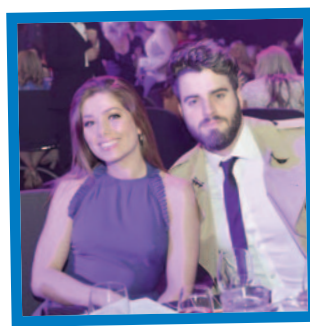


A Night to Remember ...









Exclusively for the NHS



Italian Masquerade

KNOWSLEY SAFARI • 6 DECEMBER 2018

Best Parties Ever is hosting a spectacular NHS Christmas party at Knowsley Safari this year...

It's the height of 18th Century Italian grandeur and you have been invited to the Royal Masquerade Ball, Venice, for a night of indulgence, illusion and intrigue.

JOIN IN THE FUN WITH:

Incredible live performances • Our famous dodgems*
Charity casino tables** • Superb four course dinner • Disco

Book a table of 8, sit with your friends and pre-order drinks.
Or for bookings of 2-7 guests, join a mixed group table which we'll allocate for you and purchase drinks at the bar.

AN EXPERIENCE NOT TO BE MISSED!

Visit our website for more details.

To check availability and book use code: **BESTNHSPARTY**

SPECIAL
NHS PRICE

£35.50

+VAT

NORMAL PRICE

£54.95

+VAT

Use code
BESTNHSPARTY
when booking

**BEST
PARTIES
EVER**.COM



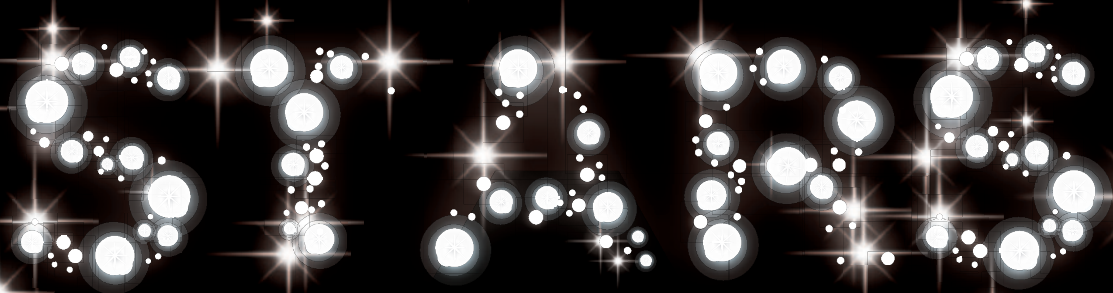
0844 499 4040 | www.BestPartiesEver.com



BestPartiesEver

*A small charge applies **All proceeds go to the Whiston and St Helens Hospitals' Charity

BECAUSE OUR STAFF
ARE THE REAL



*STHKstaffawards*

This event is at no cost to the NHS - it is funded through ticket sales, fund raising and generous donations from many of our partners

**Whiston Hospital, Warrington Road, Prescot,
Merseyside L35 5DR**

**St Helens Hospital, Marshalls Cross Road, St Helens,
Merseyside WA9 3DA**



www.facebook.com/sthknhs



[@sthknhs](https://twitter.com/sthknhs)



www.linkedin.com

St Helens & Knowsley Teaching Hospitals NHS Trust



www.youtube.com/sthknhs1

