

Staff News 'n' Views

NHS

St Helens and Knowsley
Teaching Hospitals
NHS Trust

Annual Staff Awards 2017



The Liverpool Arena

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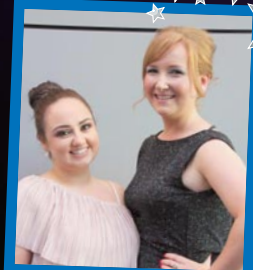
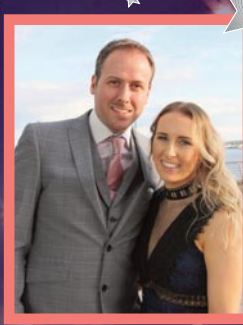
Excellent Patient Care in World Class Hospitals

Special Edition Awards 2017

Annual
Staff Awards
2017

Get the party started





Annual Staff Awards 2017

The Annual Staff Awards 2017 was hailed as the best yet, with the biggest ever attendance at the Liverpool Arena.

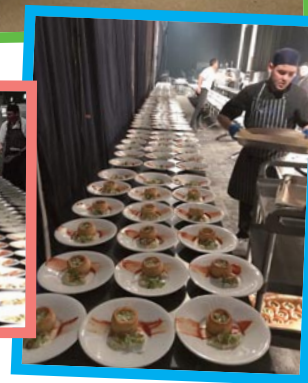
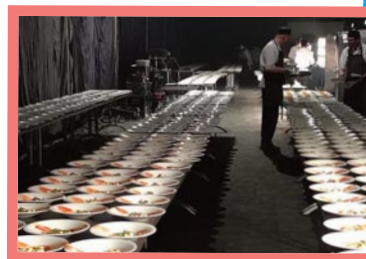
Over 1,000 members of staff and the Trust's invited guests joined together to celebrate the success of our staff over the past year with lots of glamour and, of course, the odd surprise here and there!

Behind the scenes

Ever wondered what it takes to entertain over 1,000 of your closest friends and colleagues, well take a look at these photos.

The event team spend months planning everything, from marketing the event and ticket sales, to the awards themselves; room décor, seating plans, table centres, surprise guests, patient and staff films, the food you eat on the night, the after-show party and even the bacon butties!

The Trust's Communications Team and the Arena's Event Team work together to make sure that every last detail is taken care of.



Getting the show on the road...

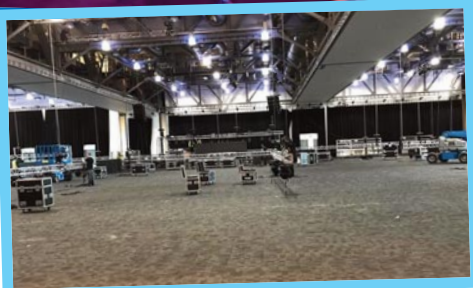
The drinks reception was awash with style as guests brimmed with excitement for the start of the biggest night in the NHS calendar.



As guests took their seats, the first surprise of the night hit the big screens. Event compere, Liverpool Legend and Radio City presenter Pete Price, appeared on the screens. Pete was in his car, lost and late for his presenting debut, when none other than rugby legend Paul Sculthorpe, climbed in to rescue the night and get Pete to the arena.

What followed was STHK's very own 'Carpool Karaoke', as members of staff, Scully and Radio City 2 presenter Claire Simmo, all took turns to join Pete to belt out hero themed tunes as they made their journey. Then, guest presenters Pete Price and Claire Sweeney, took to the stage to join in and

lead the room in a passionate and stirring singalong of Mariah Carey's hit song 'Hero', much to the delight of the audience.



Simply Outstanding

Every year, one of the highlights of the evening is when our patients take over and explain why they feel our staff deserve such high praise. This year's patient film featured patients treated by Gastroenterology, the Special Care Baby Unit, Burney Breast Unit and the Lilac Centre. They spoke emotionally about why they rate the care they receive so highly, that it's not just about a treatment or procedure, it can be much more – it can be life giving, life changing, or simply being allowed to continue the life you lead.

It was then time for the first award of the evening, Ann Marr, Chief Executive, took to the stage to present the Outstanding Achievement Award. This year's award was presented to the Lilac Centre, the Trust's cancer and chemotherapy unit, for 25 years of outstanding care. You can read more on page 9.

Guests were then treated to a splendid three course meal, spectacularly rounded off with a cheeky lemon tart.

Recognising our own superheroes

After dinner, in typical STHK style, proceedings couldn't continue until we showed just what good sports our fabulous staff are!

Making a superhero transformation from suits, scrubs and tunics into white denim and linens.... our very own Rob Cooper, Director of Operations, Tennyson Idama, Consultant Obstetrician, and Mike Babbs, Matron, for one night only became the STHK Justin Timberlake(s). Dancing along to hit tune 'Can't stop the feeling', Rob, Tennyson and Mike showed their true spirit as they brought the house down with their moves. The music video featured star appearances of staff from right across the Trust, all proving what we already knew... STHK has truly got that family feeling!!

Then it was on to the main event and the reason for such a spectacular night – to honour those who truly make a difference to the lives of so many people – our staff. Guest celebrities took to the stage to present our 2017 winners with their awards, recognising the incredible dedication and hard work they deliver each and every day.

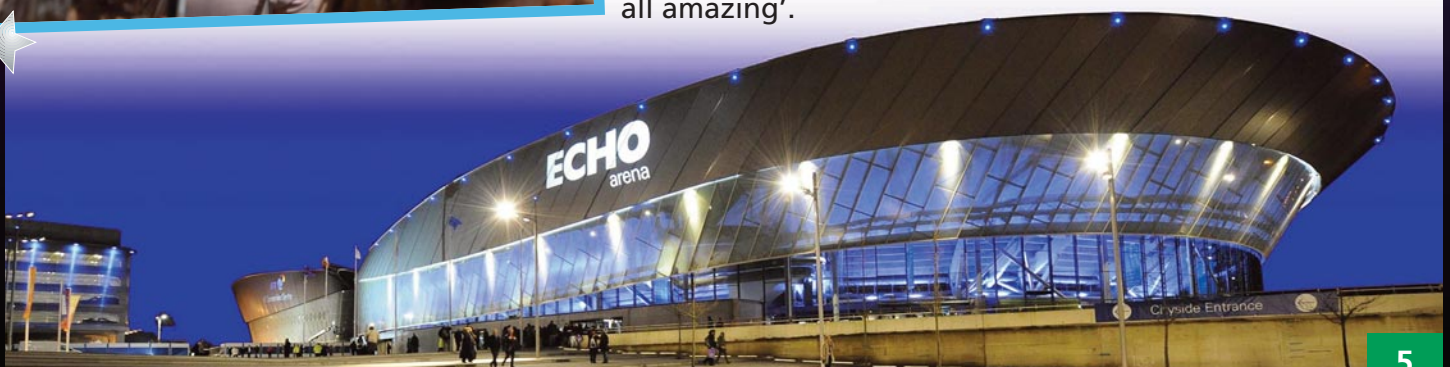


World of our own!

Then... the surprise of all surprises. The lights dropped, the big screens kicked in and the star performance took to the stage... Keith Duffy and Brian McFadden were Boyzlife! It was time to dance the night away to hit after hit from boybands Boyzone and Westlife.

Afterwards, the DJ took over and had the room rocking till 2am, with the after-show party in full swing till 3.30am.

The evening was a fitting tribute to the BEST team in the NHS, filled with a great sense of pride that once again, we can join together and say 'well done team, you are all amazing'.



Chief Executive's message



Each year, we come together at this amazing event to recognise the wonderful achievements and dedication of our staff, and I am delighted that this evening we have our biggest ever attendance here to celebrate.

It has been a challenging year for everyone across the NHS, and it's no different for our Trust. I am most proud of the positive attitude and the exceptional team work you have shown during this time, to continue to provide the highest standards of care for our patients.

I know that this is greatly appreciated, from the hundreds of heartfelt letters of thanks I receive. Patients and their families take the time to write of their gratitude for the care they receive, with many commending the warmth and

kindness shown to them by our staff. The friendly and compassionate culture that we have at our hospitals can never be undervalued.

Our services are regularly inspected and reviewed by local and national bodies and continue to be rated as amongst the best in the NHS. This outstanding performance is down to the commitment and enthusiasm shown by staff striving to provide truly individualised care for each and every patient.

I would like to take this opportunity to thank everyone, those of you here, and of course, everyone back at our hospitals who are caring for patients this evening.

The Trust would like to extend a warm welcome to our guests who are here to celebrate with us. I would like to thank our partner organisations for their generous contributions towards our awards ceremony. Without

their continued support it would not be possible to hold this event at no cost to the NHS. Also, thank you to our celebrity guests who give their time to make the evening extra special.

Finally, to all those who work incredibly hard to pull this evening together and make this event possible. Our Annual Awards is the envy of many and the team work extremely hard to organise this most enjoyable evening for us all.

I hope you all have a wonderful evening.

Ann Marr
Chief Executive



The Executive Team line up to pay tribute to the fantastic work of staff (L-R);

Nik Khashu, Director of Finance, Wayne Longshaw, Director of Service Redesign, Rob Cooper, Director of Operations, Terry Hankin, Deputy Medical Director, Christine Walters, Director of Informatics, Anne-Marie Stretch, Deputy Chief Executive, Ann Marr, Chief Executive, Sue Redfern, Director of Nursing, Midwifery and Governance, Tiffany Hemming, Director of Transformation, Francis Andrews, Assistant Medical Director, Peter Williams, Director of Corporate Services and Richard Fraser, Chairman.

Our Special Guests ...

The Trust would like to thank our special guests for their continuing support, kindly giving their time to celebrate the dedication of our staff by presenting the awards and attending on the night.



Pete Price

Host



Leanne Campbell-Power

Radio City breakfast presenter



Claire Sweeney

Host



Scott Hughes

Radio City drive time presenter



Paul Sculthorpe

Saints Legend and
Ambassador of the
hospitals' charity



Harry Derbidge

The Only Way Is Essex
(TOWIE) star



Claire Simmo

Radio City 2 breakfast
presenter



Patrick McBride

Milk Tray Man



Kev Seed

Radio personality



Paul Crone

Granada Reports presenter



Ellie Leach

Coronation Street Star



Ann O'Connor

Granada Reports presenter



Simon Ross

Radio City 2 breakfast
presenter



Caroline Whitmore

Granada Reports presenter



Getting social at the #STHKstaffawards

The Trust's social media accounts were buzzing with event-goers sharing photos and messages on the night. #STHKStaffAwards proved popular with both staff and guests. Just two days after the event, our social media posts had reached almost 76,000 across Facebook and Twitter alone. Here are just a few messages from our supporters...

Alasdair Stirling @alstirlingUK · May 19
The #STHKStaffAwards end with a special performance from #BOYZLIFE! 🎉
@ACCLiverpool @stkhns @vmeltd

The Guide Liverpool @TheGuidePool · May 19
It's all about our fantastic St Helens & Knowsley Teaching Hospital NHS staff tonight @ACCLiverpool.
@stkhns >>ow.ly/QmwS30bSeXr

Caroline Whitmore @carowhitv · May 19
Enjoying the #STHKStaffAwards @stkhns with @AnnOConnorTV @MariaTonge1 @tracysucksmith #grandaselfie !!!

anthony raikes @VINCIofTony · May 19
Amazing night at STHK Staff Awards
VINCI proud to support this amazing NHS Trust #STHKStaffAwards

Anthony Thompson @bigbaddoctor · May 19
@stkhns Palliative Care Team

Stuart Miller @stueymiller · May 19
@stkhns What a fabulous event you have put together tonight. – at ACC Liverpool

David Kennedy @davidkennedy64 · May 20
Thank you for a fantastic night at your wonderful Staff Awards and delighted to present an award. You are all winners! 🌟🌟🌟🌟🌟

StHelens&WhistonHosp @stkhns
#STHKStaffAwards Patient Experience #Winner – Burney Breast Unit presented by @nicolebarberlan @davidkennedy64

Dale @DaleRobertsDR · May 20
Last night was great!
@stkhns thanks for putting up with us!

clairesimmo @clairesimmo · May 20
Fabulous night celebrating the amazing work of @stkhns...you are all superheroes 🌟🌟🌟🌟

Ellie Leach @ellieleach · May 19
looking forward to a great night at the #stkhStaffAwards hope everyone has an amazing time 🌟 such wonderful people xx

Harry Derbridge @MHarryDerbridge · May 20
Last night for the fabulous @stkhns awards 🌟 thank you so much for having me and the work you all do for the NHS is truly amazing 🌟

Leanne Campbell @RadioCityLeanne · May 20
Thank you @stkhns for an amazing night! Well deserved applause for those saving lives everyday 🌟🌟 #STHKStaffAwards

Paul Sculthorpe MBE @PScully13 · May 20
What another great night @stkhns 'Oscars' 🌟 proud to present 'People Choice Award'. priceless these people #NHS 🌟 x

HillDickinson Health @HD_Health · May 19
Have a super night to all nominated tonight - see you there @HD_Health #stkhstaffawards

StHelens&WhistonHosp @stkhns
We are sooo excited for tonight's Annual Staff Awards and we hope you are too! Remember to share your night with us using #STHKStaffAwards

nicole barber lane @nicolebarberlan · May 21
Having a ball with #STHKStaffAwards @stkhns EVERYONE is winner! All of you are HEROES 🌟

Ellie Leach @ellieleach · May 19
Having a lovely night, meeting some truly lovely people STHKStaffAwards

Pete Price @PeteCityPrice · May 19
@stkhns I'm thrilled tonight I'm co Hosting the Awards with @clairesweeney. Really ALL #nhs staff should get an award #STHKStaffAwards

Olivia Sloyan @olivia_sloyan · May 20
Great night with @MHarryDerbridge @charlienolan @DaleRobertsDR @RadioCityLeanne for the amazing #STHKStaffAwards

Dyan Clegg @dyan_clegg · May 18
Replying to @stkhns @ACCLiverpool
Good luck with the transformation #excited@ACCLiverpool the clock is ticking 🌟

Jay Hynd @JayHynd · May 19
Made up seeing me art mate tonight. And we doin boss 🌟 x

Annual
Staff
Awards
2017

Outstanding Achievement Award



Winner

The Lilac Centre

Presented by Ann Marr, Chief Executive

"Twenty five years ago, the Lilac Centre opened with a vision to be more than just a treatment unit. The team wanted to create a place that offered holistic care too, and from the outset counselling and complimentary therapies were instigated to ensure the best possible experience.

Twenty five years on, these values and beliefs are unchanged and although the unit has grown dramatically from 25 patients a week to 250, the excellent standard of care and support to patients having treatment for cancer has never faltered.

This exceptionally high standard of care does not happen without years of hard work and is only achieved with the commitment of an incredible team of staff and volunteers.

The way you care for your patients, the time you spend with them and the extra mile you go for them is very much appreciated by everyone and I would like to add my personal thanks to every member of the Lilac Centre family who make this place so incredibly special."

Celebrating 25 years



Annual
Staff
Awards
2017

Excellence in Clinical Care

This award recognises a significant commitment and contribution to delivering high quality care.



Winner

Dr Laweh Amegavie, Consultant Paediatrician

For many years, Dr Amegavie has led the development of paediatric services at the Trust, creating a truly exceptional team. He leads by example and inspires trust and affection from his own young patients.

Highly Commended:

Theatre staff

The Trust's dedicated theatre staff are instrumental to the smooth running of surgical care across both Whiston and St Helens hospitals. The team work tirelessly to deliver a high standard of care to each and every patient in a fast-paced environment.

Ward 3B, Fractured Neck of Femur

This team care for mainly frail and elderly patients, and provide a highly professional, kind and compassionate service. They are constantly looking for ways to help patients achieve the best recovery they can.

Excellence in Service Improvement

This award is to recognise where a clinical or non-clinical service has been enhanced to deliver improvement or increase efficiency.

This year, all of those shortlisted have excelled in this area, as the first three wards to receive the Trust's Gold Standard accreditation for the high quality care they provide.



Ward 4A, General Surgery / Urology

This busy ward has demonstrated how patient safety is their key focus, through high quality processes, use of specialist equipment and expert knowledge. The ward consistently scores top marks in their infection control inspections.

Ward 4D, The Mersey Regional Burns Unit

This team's specialist knowledge and skills to care for patients with severe burns injuries is world-renowned. Their expertise has given patients suffering from life threatening burns a chance at recovery when the odds have been against them.



Ward 5B, Department of Medicine for Older People

This ward has demonstrated how excellent leadership and supportive team work can provide a consistently high standard of care for older people. Staff are professional, motivated and work hard to deliver care that is always respectful and kind.





Excellence in Support Services

This award recognises exceptional service in supporting the delivery of patient care.



Informatics Department

This highly-skilled team used their extensive knowledge and expertise to successfully prevent an attempted cyber-attack on the Trust's internal information systems, working round the clock to ensure the security of patient information. They are currently leading the Trust through a programme of technological innovation to support patient care.

Highly Commended:

Catering Department

This dedicated team prepare and serve thousands of meals for patients, staff and visitors, every day of the year. Balanced nutrition is an important part of a patient's recovery, and the catering team provide a valuable and personalised service to all.

Payroll Services

This important department excel in their field. So much so, that they provide their services to a growing number of NHS organisations right across North West. Currently serving over 30,000 staff across the region, this team generates valuable income, whilst continuing to provide an excellent service to the Trust.

Excellence in Patient Experience

This award recognises a contribution that has resulted in excellent patient experience.



Burney Breast Unit

This team is renowned for the high standards of personalised care they provide to their patients. Their compassionate and supportive service encompasses both clinical and holistic care, delivered with sensitivity and kindness.

Highly Commended:

Maternity Department

Patient feedback for this department is exceptional, with staff delivering care in partnership with women and their families. They have a clear vision for how supportive maternity services should be delivered, and endeavour to provide women with their preferred choice of care when giving birth.

Wards 2B & 2C, Respiratory

This team consistently maintain high standards of care, whilst managing the increasing number of patients who require their specialist skills. They have worked hard to further enhance care across seven days and reduce length of stay.





People's Choice Award

St Helens

Star

This prestigious award is voted for by the readers of the St Helens Star newspaper and highlights the appreciation that patients and their families have for the excellent care they receive.



Winner

Emergency Department

Compassionate, professional and friendly are just some of the phrases patients have used to highlight the exceptional care they have received in the Emergency Department. Despite ever increasing demand, the team work tirelessly to ensure that each and every patient receives first class care.

Highly Commended:

Urology Specialist Nurses

This team of specialist cancer nurses provide an invaluable service to patients whose treatment can lead to life-changing conditions. Their dedication to providing ongoing care and support has been praised, with the team often going above and beyond to support patients and their families over a number of years.

Ward 5A, Department of Medicine for Older People

The empathetic care provided by this team has been praised by both patients and their families. Feedback has highlighted not only their dedication to patients, but how their support extends to relatives and colleagues in very difficult and stressful times.

Employee of the Year

Annual Staff Awards 2017

This award recognises the outstanding achievement of individuals within the Trust throughout the year.



Winner

Julie Lynan, PALS Officer

As well as being a valued member of the Patient Advice and Liaison Service, Julie works tirelessly raising funds for the Trust's hospitals' charity. She has made an extraordinary contribution over a number of years, raising over £10,000 for the hospitals' charity to brighten the lives of patients.

Highly Commended:

Siobainn Bathgate, Colorectal Pelvic Floor Nurse

Siobainn's commitment to her work and empathy for her patients is praised highly by both the patients themselves and her colleagues. She fulfils a very important role in supporting patients with very sensitive issues, treating them with a great deal of compassion and kindness.

Glenn Massey, Consultant Radiologist & Clinical Director for Radiology Services

Glenn has been instrumental in developing life-saving services at the Trust. His personal commitment to the prompt delivery of patient care is exceptional, and he is always prepared to give up his own time if a patient needs his help.



Team of the Year

This award recognises the performance of a team that has continuously delivered a first class service.



Plastic Surgery Day Case Unit

Based at St Helens Hospital, feedback for this highly skilled specialist team is amongst the best in the Trust. Consistently receiving 100% patient satisfaction results, patients praise the exceptional standards of care provided and the kindness and respect shown by staff.

Highly Commended:

Outpatient Hysteroscopy Team

This team have successfully expanded the service and are now treating more patients than ever before. This has enabled patients to be seen within the outpatient department, reducing pressure on theatres and improving the patient experience. Patients speak very highly of the care they receive.

Sepsis Team

This newly established team have had a major impact of the quality of care delivered across the Trust, in a short space of time. They have worked hard to embed best practice and strive to support and educate staff treating patients with severe and life-threatening infections.



Winner of the **SPECTACULAR** £5,000 Prize Draw

This year's amazing prize draw gave everyone at the event the chance to walk away with the incredible cash giveaway of £5,000.

Thanks to the generosity of our sponsors, staff were able to purchase tickets on the evening for as little as £5, with Abigail Bradshaw, Occupational Therapist, holding the lucky ticket drawn from the hundreds entered into the draw.

Presenters Pete Price and Claire Sweeney built up the anticipation in the room as Ann Marr, Chief Executive, drew the winning ticket. The room erupted into screams of joy, as Abigail made her way to the stage.

A massive congratulations Abigail, enjoy your spending!



A big thank you to our sponsors

The generosity of these organisations means that the event is at no cost to the NHS.

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Special Guest Performers

Annual Staff Awards 2017

Boyzlife

A world of our own!

After the excitement of the awards ceremony, and raffle prize draw, it was time for anticipation to reach fever pitch, as the arena screens introduced the evening's biggest surprise...

- Over 75 million worldwide record sales...
- 19 UK number ones
- Two of the biggest boybands in pop history have joined forces...



It was time for Boyzone's Keith Duffy and Westlife's Brian McFadden to take to the stage as... 'Boyzlife'.

The atmosphere in the room was electric as the boys performed hits including; World of our Own, Picture of You, Flying without Wings, When the Going gets Tough and Uptown Girl.

Keith and Brian had the audience in the palm of their hands and those lucky enough to be at the event; award

winners, staff and guests, were treated to a performance that will be the talk of the Trust for many months to come!



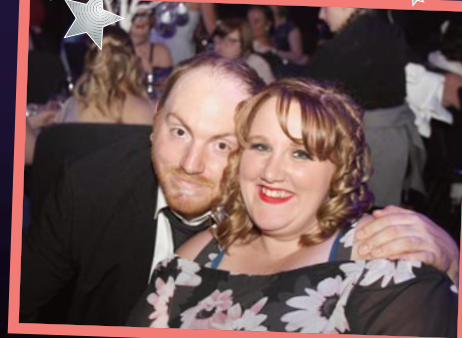
A Night to Remember ...

Annual Staff Awards 2017









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ABOVE & BEYOND



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Finance Deposit Allowance	£1,250
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Purchase Fee (incl. in optional final payment)	£10
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Optional Final Payment	£22,058
Total Amount Payable	£47,282
Duration of Agreement	37 months
Representative APR	6.9% APR
Interest Rate (Fixed)	6.69%

*The model shown is a Discovery Sport HSE Black with optional metallic paint (£625) at an On the Road price of £42,415.

Hunters Land Rover is a trading style of Inchcape Retail Ltd who is acting as a credit broker not a lender.

Official Fuel Consumption Figures for the Discovery Sport range in mpg (l/100km): Urban 44.1-50.4 (6.4-5.6); Extra Urban 60.1-62.8 (4.7-4.5); Combined 53.3-57.7 (5.3-4.9). CO₂ Emissions 139-129 g/km. Official EU Test Figures. For comparative purposes only. Real world figures may differ.

Representative Example relates to a Discovery Sport HSE Black 180 (7 Seat) Automatic. 6.9% APR Representative available on Discovery Sport HSE Black 180 (7 Seat) Automatic models registered between 1st April to 30th June 2017 at participating Retailers only. With Land Rover Freedom Personal Contract Purchase you have the option at the end of the agreement to: (1) return the vehicle and not pay the Optional Final Payment. If the vehicle has exceeded the maximum agreed mileage a charge per excess mile will apply. In this example, 14p + VAT per excess mile up to 4,999, or for excess mileage of 5,000 or more, a charge of 28p + VAT will apply to each excess mile above the maximum agreed mileage. If the vehicle is in good condition (fair wear and tear accepted) and has not exceeded the maximum agreed mileage you will have nothing further to pay; (2) pay the Optional Final Payment to own the vehicle or (3) part exchange the vehicle subject to settlement of your existing credit agreement; new credit agreements are subject to status. Representative example is based upon an annual mileage of 10,000 miles. Credit is subject to status and only available to UK residents, 18 plus only. This credit offer is only available through Black Horse Limited trading as Land Rover Financial Services, St William House, Tresillian Terrace, Cardiff CF10 5BH. We can introduce you to Land Rover Financial Services and a limited number of other lenders to provide funding for your vehicle. We may receive commission or other benefits for introducing you to such lenders.

**Because
not all
superheroes
wear capes!**



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www.linkedin.com

St Helens & Knowsley Teaching Hospitals NHS Trust



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#STHKStaffAwards

This event is at no cost to the NHS - it is funded through ticket sales, fund raising and generous donations from many of our partners