

Staff **News 'n' Views**

St Helens and Knowsley Teaching Hospitals **NHS**
NHS Trust

11TH ANNUAL STAFF AWARDS Presentation Evening



**Celebrating
the very
best of the
NHS**



**Plus surprise special guest appearances by Johnny Vegas,
stars of Gogglebox and Atomic Kitten!**

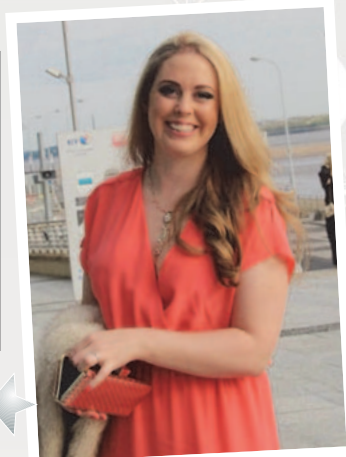
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Excellent Patient Care in World Class Hospitals

Special Awards Edition

GET THE PARTY STARTED...







11TH ANNUAL STAFF AWARDS Presentation Evening

The 11th Annual Awards Presentation Evening was an evening of award winning celebrations, style and glamour and, of course, plenty of surprises!

The most anticipated night in the Trust's social calendar brought together over 1,000 members of staff at the Liverpool Arena, in the biggest NHS awards ceremony of its kind. This fantastic event is funded through ticket sales, fundraising, and the generous donations of the Trust's partners, so that the event is at no cost to the NHS.

Surprise guest appearances by Johnny Vegas, Leon and June from Gogglebox, as well as a performance by Atomic Kitten made the evening a night to remember.

THE BEGINNING OF A NIGHT TO REMEMBER

The evening began with a drinks reception, and it wasn't long before the room was sizzling with anticipation for what was to come. As staff mingled and caught up with colleagues, the first surprise of the evening came in the form of Britain's Got Talent favourites MD Productions, who took to the central overhead stage and wowed the crowds with a spectacular dance performance.



THE MAIN EVENT

As the main event approached, the curtain dropped revealing the ceremony room. Four huge chandeliers glistened and large white feathers decorated the tables as the audience took to their seats.



A second performance by the amazing dancers of MD Productions led the way for the Master of Ceremonies, Kev Seed, who took to the stage to officially open proceedings and welcome staff and guests.

The event continued with a film featuring some of the Trust's patients telling of their experiences at both Whiston and St Helens hospitals and thanking staff for their kind and considerate care. The film can be viewed on the Trust's YouTube channel and the staff intranet site.



As emotions settled, it was time to announce the first of two surprise awards. Ann Marr, Chief Executive, presented the Outstanding Achievement Award to the Contract Monitoring Team, Medirest and Vinci FM, for their invaluable contribution to the Trust's success in achieving the title of 'Best in the NHS' for the 2014 Patient Led Assessments of the Care Environment.

Guests were then treated to a mouth-watering 3 course meal that concluded with an especially naughty (but nice) sticky toffee pudding!



EVERYONE'S A WINNER

After dinner, it was almost time to announce the winners, but first, some of the Trust's more fun loving members of staff got the party started with an extra special music video, featuring lots of cameo appearances, to truly make it the 'Greatest Day'.

Following the excitement of the music video, the stage became awash with stars, as local celebrities and distinguished supporters of the Trust presented the 2015 awards that recognise the commitment and hard work of Trust staff and all who provide the very best care to patients.

The second surprise award of the evening came in the form of the Special Recognition Award. The award was presented in the form of a film that featured members of the Trust Board and stars of stage and screen. In recognition of the Trust being awarded 'Best Patient Experience in the NHS' at the CHKS Top Hospitals Awards 2015, the Special Recognition Award was dedicated to ALL staff at Whiston and St Helens hospitals for their continued hard work and professionalism.

BABY YOU CAN DRIVE MY CAR!

It was then time to invite to the stage the very generous donator of the spectacular prize draw, John Leeman, Group Operations Director, TrustFord.

John, along with Ann Marr, Chief Executive, helped to draw the winning ticket, with Diane Wright, Staff Nurse, walking away with the keys to a brand new candy blue Ford Fiesta Zetec car. Confetti sprayed the room as Diane made her way to the stage to claim her prize to squeals of excitement from her friends and colleagues.



PURRING WITH EXCITEMENT

As if there hadn't been enough excitement already, the room exploded into a frenzy as the homecoming of one of the country's biggest girl bands was announced. Liverpool's very own Atomic Kitten entered the party and had the audience dancing the night away with their greatest hits.

With a DJ till 2am and an after show party till 4am, the dancefloor was packed as the party of all parties continued. With lots of fun, laughter and certainly lots of dancing, the best in the NHS definitely celebrated in style!



CHIEF EXECUTIVE'S MESSAGE

Welcome to our 11th Annual Staff Awards Presentation Evening

Each year we come together to recognise the amazing achievements and hard work of our staff at this wonderful event, and I am delighted that so many of you are here this evening.

There has been a lot to celebrate this year, with individual awards and team accolades that have gained the Trust national recognition for the high standards of care we provide.

Although a busy and challenging year for everyone, the determination and commitment of our staff has shone through. Providing excellent patient care is at the heart of all that we do, and what matters most is that our patients experience the highest standards possible, each and every time they visit our hospitals.

I am extremely proud that, as a result of consistently positive feedback from patients, the Trust has been acclaimed as providing the best patient experience in the NHS. This prestigious award from CHKS Top Hospitals 2015 is an incredible accomplishment and is testament to your continued hard work and professionalism.

This is on top of being named 'Best in the NHS' in the 2014 Patient Led Assessments of the Care Environment, national recognition for standards of privacy, dignity, cleanliness, food and the excellent environment provided at the Trust.

I am overwhelmed by the tremendous amount of feedback I receive from patients and their families on a daily basis who have experienced care at our hospitals, and I would like to take this opportunity to thank you personally, on behalf of the Trust Board, and of course on behalf of our patients for your incredible support.

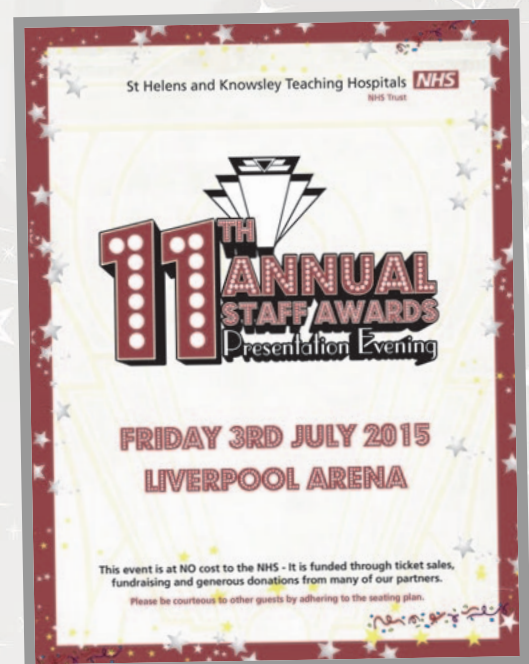
The Trust would like to extend a warm welcome to our guests who are here to celebrate with us this evening. I would like to thank our partner organisations for their generous contributions towards this evening, without their incredible support it would not be possible to deliver this event at no cost to the NHS. Also, our celebrity guests who give up their time for free and help us to make the evening extra special.

We are sincerely grateful to TrustFord who once again have provided a car for this evening's prize draw. I would like to offer my sincere thanks and appreciation for their continued support and incredible generosity.

Finally, to the working group who make this event possible. Our Annual Awards is the biggest NHS award ceremony of its kind, and they work extremely hard to organise this special evening for us all. They never cease to amaze us and I'm sure this year will be no exception!

I hope you all enjoy your evening.

Ann Marr
Chief Executive



OUR SPECIAL GUESTS ...

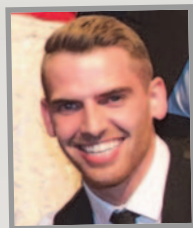
The Trust would like to thank our special guests for kindly giving their time for free to support the commitment of our staff by presenting the awards to our winners.



Kev Seed
Master of Ceremonies



Claire Simmo
Star of stage and Radio City 96.7 drive time show



Kurtis Stacey
TV and stage actor



Linda Nolan
Singer and star of stage



Simon 'Rossie' Ross
Voice of Radio City 96.7 mid-morning show



Paul Crone
Granada Reports presenter



Scott Hughes
Radio City 96.7 drive time show host

Emma Jesson
ITV weather presenter



Leon and June
Stars of hit channel 4 series Gogglebox



Craig Phillips
Television personality and presenter



Paul Sculthorpe
Saints Legend

Dean Sullivan
Actor



Philip Olivier
Actor



Andrew Kilmurray
Editor, St Helens Star

MD PRODUCTIONS



Britain's Got Talent favourites, MD Productions, really helped to get the party started as they rocked the drinks reception with a fantastic version of Fergie's 'A Little Party'.

The dancers climbed onto the overhead stage, building excitement for what was to come for the rest of the evening.

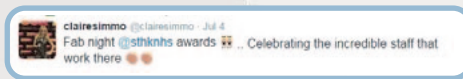
It was then onto the main stage for their second performance of the evening, Beyonce's 'Crazy in Love'. The crowd were thoroughly entertained as the dancers performed a spectacular and energetic routine that set the scene for a night to remember.





GETTING SOCIAL AT THE #STHKstaffawards

The Trust's new social media accounts were buzzing with activity on the night. #STHKstaffawards proved very popular with both staff and guests; here are just a few messages from our supporters...



A special message from Leon and June:

Thank you for inviting us to the STHK Awards evening.

Both Leon and I had such a great time and enjoyed every minute. We were taken care of and entertained so well and made to feel so welcome by everyone we met.

We were so delighted to have the opportunity to meet so many people employed by the NHS and hopefully showed how appreciative we are of the wonderful care they show to all patients. It was a great pleasure and honour to share their celebratory and joyous evening and present an award, in our experience they are all award winners.

Please pass on our message of thanks to everyone, our very best wishes to you all at STHK NHS.

June & Leon



Outstanding Achievement Award

The outstanding achievement award is given to recognise the outstanding contribution of an individual or team.



Winner

Contract Monitoring Team, Medirest and Vinci FM



*Presented by
Ann Marr,
Chief Executive*

We are all very proud of the outstanding facilities provided at our two hospitals. Keeping them in such excellent condition doesn't happen by chance. It takes a team of really committed professionals, working closely with Trust staff to ensure that our buildings are maintained to the highest standards, have beautiful gardens, are spotlessly clean, and provide a welcoming environment for our patients.

Last summer, our patients said our hospitals were 'The Best in the NHS' in the national Patient-Led Assessments of the Care Environment. That's a pretty amazing accolade, and so, the winners of this year's Outstanding Achievement Award are: The Trust's Contract Monitoring Team, Medirest and Vinci FM.

Excellence in Clinical Care

This award recognises a significant commitment and contribution to delivering high quality care.



Winner

Ward 4C, General Surgery

This team has developed innovative new pathways of care to significantly enhance the service delivered to surgical patients.

Highly Commended:

Seddon Suite Rehabilitation Unit

This innovative rehabilitation unit cares for patients who have suffered a major trauma or illness. Providing a positive caring environment, staff are devoted to rebuilding lives in challenging circumstances.

Ward 2D, General Medicine

The commitment and professionalism of this team has resulted in extremely positive patient feedback for the high standards and quality of care provided.



Presented by Paul Crone and Emma Jesson

Excellence in Service Improvement

This award is to recognise where a clinical or non-clinical service has been enhanced to deliver improvement or increase efficiency.



Winner

Mohs Team

This team has developed specialised surgical reconstruction services provided to skin cancer patients, receiving international recognition for their expert clinical care and attracting referrals from across the North West.



Presented by Philip Olivier and Dean Sullivan

Highly Commended:

Preoperative Clinic Team

A highly motivated team of nurse clinicians who have redesigned the service to improve efficiency and patient satisfaction, whilst promoting high standards of safety.

Sexual Health Department

The team works hard to meet the specific needs of service users, whilst providing a compassionate service that is accessible to all.

Excellence in Support Services

This award recognises exceptional service in supporting the delivery of patient care.



Winner

Cardiorespiratory Department

This department has embraced the Trust's value of delivering compassionate care. Through outstanding team work, they deliver high quality and personalised services to patients.

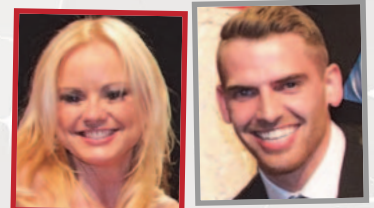
Highly Commended:

Anaesthetic Support Services

This secretarial team consistently go above and beyond in their duties ensuring the smooth running of the anaesthetic department. This enables the efficient use of theatre resources.

Ward Administrators

Often the first point of contact for patients, visitors and staff, ward administrators are essential to the day to day running of the wards, offering a professional and courteous service.



Presented by Claire Simmo and Kurtis Stacey

Excellence in Patient Experience

This award recognises a contribution that has resulted in excellent patient experience.



Winner

Cancer Nurse Specialists

These specialist nurses provide significant support to patients during the most difficult of times, guiding them through often complex pathways with compassion and empathy.

Highly Commended:

Anticoagulation Service

Despite a considerable increase in demand for this service, the team has exceeded all expectations, excelling in their support of patients requiring their expert knowledge and advice.

Children's Community Nursing Team

This team provide invaluable 24 hour support to the parents of children with long term, chronic conditions, enabling them to spend more quality time at home, in their normal family environment.



Presented by Linda Nolan and Craig Phillips

People's Choice Award

This prestigious award is voted for by the readers of the St Helens Star newspaper and highlights the appreciation that patients and their families have for the excellent care they receive.



Winner

Diabetes Department

This team of highly motivated experts provide invaluable care and support to those living with diabetes. Offering compassion and understanding, the team are often acclaimed for empowering their patients to manage their own condition and improve their wellbeing.



Presented by Paul Sculthorpe and Andrew Kilmurray

Highly Commended:

Special Care Baby Unit

Whilst providing expert intensive care to premature and sick new-born babies, staff are highly regarded for their invaluable support and compassion towards parents and families.

Stroke Team

The commitment and motivation of this team to provide first class care is often regarded by patients as a key motivator in the critical recovery period following stroke. The team have implemented many developments to achieve the highest quality standards.

Employee of the Year

This award recognises the outstanding achievement of individuals within the Trust throughout the year.



Winner

**Edna Monks, Housekeeper,
Ward 1E, Coronary Care Unit**

Edna goes above and beyond the call of duty on a daily basis. She is hardworking, highly efficient and is well loved by both staff and patients on the unit. Patients always pass comment on how conscientious and friendly she is.



Presented by Leon and June

Highly Commended:

Clare Aspinall, Patient Experience Manager

Clare has driven the Trust's agenda to ensure greater patient and carer engagement in the design and delivery of services. Her warm and empathetic approach encourages participation and feedback.

Clare Kelsey, Sister, Ward 3A, Plastic Surgery and Trauma Unit

Clare has significantly improved the experience of patients suffering from trauma that requires plastic surgery through redesigning pathways and reducing waiting times.

Team of the Year

This award recognises the performance of a team that has continuously delivered a first class service.



Winner

Gastroenterology Department

The team have excelled in many areas, receiving national accreditation following rigorous assessment, developing specialist services for patients with complex conditions and achieving high levels of patient satisfaction.

Highly Commended:

Accident and Emergency Department

The busiest emergency department in the region, the staff manage the ever increasing demand with exceptional professionalism, providing the highest standards of care. Patients often comment on the time, care and attention shown by staff to them and their families.

Rheumatology Department

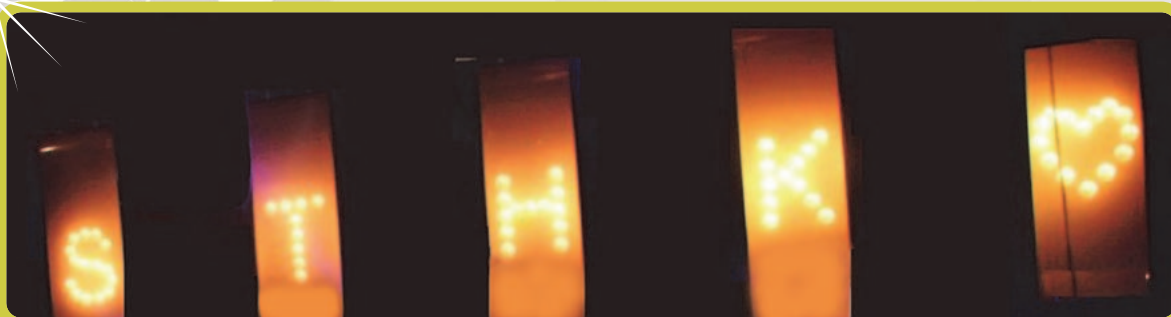
This team of experts provide exceptional care for patients with acute and chronic long term conditions. Their work has gained them international recognition and many awards, including the esteemed Customer Service Excellence accreditation.



Presented by Simon Ross and Scott Hughes

Special Recognition Award Winner

... everyone at STHK!



This year, the Trust is recognising those who make a real difference to patient's lives by consistently going above and beyond to deliver the highest standards of care.

This year's achievements aren't down to just one person; they are down to an entire team. The whole team who work so incredibly hard to make St Helens and Whiston hospitals the Best in the NHS!

This year, the Trust recognises ALL OF YOU!

To celebrate the Trust winning the 'Best Patient Experience in the NHS' at the CHKS Top Hospitals Awards 2015, and to recognise the hard work and professionalism of all staff at the Trust, a special film was played on the evening. Messages from Ann Marr, Chief Executive, Sue Redfern, Director of Nursing, Midwifery and Governance and Kevin Hardy, Medical Director, thanked ALL staff for their invaluable contribution to providing the very best care for our patients.



Also featuring on the film were special messages from stars of news and TV. These included comedian Johnny Vegas, Kate Garraway and Suzanna Reid from ITV's Good Morning Britain, local news anchors Roger Johnson and Annabel Tiffin from BBC North West Tonight and Lucy Meacock and Tony Morris from Granada Reports.



The Special Recognition Film can be found on the Trust's YouTube channel and on the staff intranet site.





WINNER OF THE

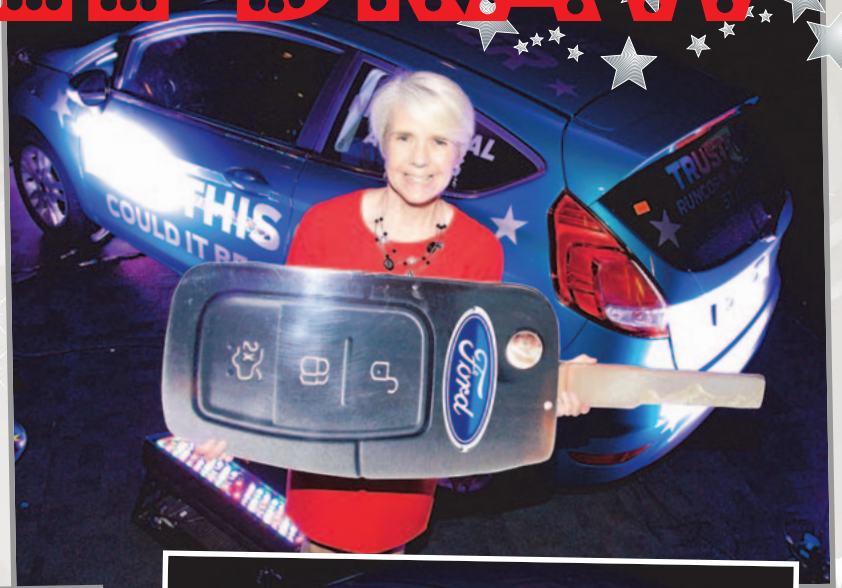
SPECTACULAR

PRIZE DRAW

This year's spectacular prize draw gave everyone at the event the chance to drive away a brand new Ford Fiesta Zetec car, generously donated by Trust Ford, St Helens, Runcorn and Warrington.

Staff were able to purchase tickets on the evening for as little as £5, with Diane Wright, Staff Nurse, Whiston Hospital, being the lucky winner and claiming the gleaming candy blue 3 door car.

Congratulations Diane!



The winning ticket



Winner Diane with John Leeman, Ford and Ann Marr, Chief Executive



SURPRISE GUEST PERFORMANCE

ATOMIC KITTEN



After the excitement of the awards ceremony and the spectacular prize draw, it was time for anticipation to reach fever pitch, as the arena screens introduced the evening's biggest surprise...

- *10 million albums sales worldwide*
- *3 No.1 Singles*
- *13 top ten singles*
- *2 No.1 albums*
- *Multi-platinum worldwide sales*



It was time for Liverpool's favourite award winning girl band, **Atomic Kitten**, to take to the stage!!!

The room was electric as the band performed some of their greatest hits; Right Now, I Want Your Love, The Tide is High, Eternal Flame, Ladies Night and Whole Again.

Kerry, Natasha and Liz revelled in their home coming and those lucky enough to be at the event; award winners, staff and guests, danced the night away!



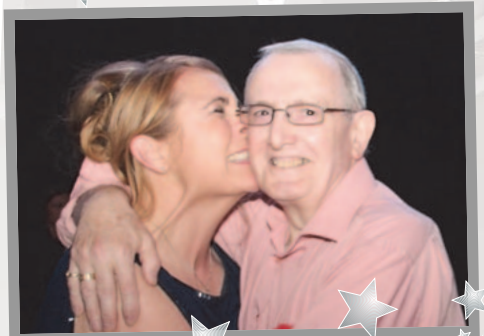
A NIGHT TO REMEMBER...



11TH ANNUAL STAFF AWARDS Presentation Evening













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THE EVENT IS AT NO COST TO THE NHS**

AND THE WORKING GROUP...

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