

Staff News 'n' Views

St Helens and Knowsley Teaching Hospitals NHS Trust



NHS Trust

Issue 36 Summer 2012



8TH ANNUAL STAFF AWARDS

winners, celebrities,
glitz and glamour!

Full details of the night inside

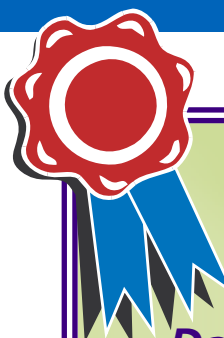
PLUS:

- Top marks to Maternity and Neonatal
- Spirit of the Olympics
- Jubilee celebrations

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Employee of the Month



May:
Dave Keegan
Haematology Nurse
Specialist,
Whiston Hospital



Dave has worked as a Haematology Nurse Specialist for three years. Dave has previously worked on the medical wards C1, B2 and G5 in the old Whiston Hospital.

Describe your current role:

My current role covers a wide range of duties including managing the care of haematology patients, and acting as a care co-ordinator, providing support and advice for both patients and their families from the point of diagnosis and throughout their treatment. I review patients in outpatient clinics, performing bone marrow biopsies, and PICC lines, which are catheters used to administer drugs for long periods of time.

How does it feel to be Employee of the Month?

I'm really proud to be named Employee of the Month. I enjoy my job and it's good to be appreciated.

What is the most rewarding part of your job?

The most rewarding aspect of my role is being there for patients and their families at a time that is very difficult, and knowing that I have made a difference, no matter how small.

July:
Christine Atherton
Acting Ward Manager,
Duffy Suite,
St Helens Hospital



Christine has worked for the Trust for over 15 years, previously working on Seddon Suite, Kurtz, Hulme and Wilcock Wards at St Helens Hospital and in the Outpatients Department at Whiston Hospital.

Describe your current role:

My role on Duffy Suite is to manage and co-ordinate the discharge of patients. Duffy Suite consists of 28 'transitional' beds, which simply means the patients transferred to Duffy are well enough to be discharged from the acute hospital setting, but require further social/therapy input to enable them to be discharged safely into the community. My team work with the Eldercare GPs who support the patients medically to ensure services are put in place for their safe discharge.

How does it feel to be Employee of the Month?

I couldn't believe it when I got the call, it was a total shock. I'm really pleased and proud to be named Employee of the Month. This award recognises the effort of the whole of my team, not just myself and I accept this award on behalf of everyone on Duffy Suite.

What is the most rewarding part of your job?

Ensuring patients are discharged safely and working with such a hard-working professional team that support each other.

Employee of the Month for June declined any publicity.

To nominate one of your colleagues for 'Employee of the Month' go to the Staff Matters section of the Trust Intranet and fill out an online form. Alternatively contact Trish Caldwell on ext: 1250 or email: trish.caldwell@sthk.nhs.uk

The winners of the recent staff lottery draws are:



TRUST

RESULTS



May

- £1,500 Kerry Evans, Healthcare Assistant, General Surgery, Ward 4B, Whiston
- £500 Marie Coulter, PALS Officer, Whiston
- £200 Michael Scott, Consultant Surgeon, Whiston and St Helens

June

- £1,500 Karen Harris, Healthcare Assistant, Rennie Eye Clinic, St Helens
- £500 Annette Clark, Ward Manager, Allen Day Unit, St Helens
- £200 John Brown, Systems Manager, Informatics, Alexandra Park

July

- £1,500 Edna Monks, Housekeeper, Coronary Care Unit, Ward 1E, Whiston
- £500 Lynette Martyn, Midwife, Maternity Outpatients Dept., Whiston
- £200 Anita Hardcastle, Bed Manager, Operational Services, Whiston

Note: Prizes can only be issued to lottery participants who have paid all due contributions. In the case of deductions not being made from your pay, please contact the Finance Department on extension 1180. Your payslip should show a separate deduction described as LOTTERY and the amount deducted (£1 for each number).

UNICEF GIVE TOP MARKS TO MATERNITY AND NEONATAL SERVICES



Midwife, Danielle Chambers cares for new Mum, Ashley Robinson, and her newborn

The maternity and neonatal services at Whiston Hospital have successfully passed stage 2 of the UNICEF Baby Friendly Initiative (BFI) award.

The Baby Friendly Initiative is a worldwide programme that aims to ensure a high standard of care in relation to infant feeding for pregnant women, mothers and babies. The programme supports and encourages midwives in their teaching of the benefits of breastfeeding, skin to skin contact and the on-going support needed for new mothers and their babies.

The UNICEF assessment team visited the unit over two days assessing staff on their knowledge of breastfeeding skills and breastfeeding management, resulting in the team successfully passing this worldwide recognised award.

Over recent years the number of mothers breastfeeding has continued to increase. The Trust offers coaching and support to all mothers attending the hospital and is committed to encouraging them to breastfeed.

Rose Douglas, Head of Midwifery said: 'This is a real achievement by the maternity and neonatal services. The results are evidence of the time and care the midwives give each and every day helping mothers to get started with breastfeeding.'

Cancer Survivorship



Macmillan Cancer Information & Support Manager, Julie Parr (right), with Mavis Ann Gilgannon at 'Living with Cancer and Beyond' day.

Cancer Services have been exploring the issues surrounding cancer survivorship, treatment and support.

An open day was held in the Park Inn Hotel, St Helens, through which patients and staff were given the opportunity to express their views on the types of support needed.

Following that consultation, Cancer Services now holds a 'Living with Cancer and Beyond' day at venues across St Helens and Knowsley, 3 times a year. The events are designed to increase patient and public awareness of the support available for cancer patients in the region.

As well as this, Cancer Services are running a six week 'Cancer Survivors Self-Management Programme' called H.O.P.E. that is affiliated with Coventry University and Macmillan Cancer Support.

The programme is open to all cancer patients once they have completed their treatment.

For further information about these events please contact Julie Parr, Macmillan Cancer Information & Support Manager, on 01744 647000 or Peter Smith, Cancer Multi-disciplinary Team Co-ordinator on 01744 646985.

Patients and staff get into the Jubilee Spirit



Joan Allen, with Tracy Woosey, Kim Rothwell, Ward Sister

The Jubilee was celebrated in style at the Trust as patients and staff held tea parties to honour the Queen's Diamond Jubilee Celebrations.

With the country celebrating, a special Jubilee themed lunch and afternoon tea got patients in the mood across Whiston and St Helens hospitals.

Special thanks to Medirest for providing the lunch, with plenty of tea and cake on offer.

As you can see from the photographs of Ward 5B, there was lots of flag waving fun to be had.



Joan Derbyshire, with family and staff from 5B

Ethel storms the Palace!



Ethel outside Buckingham Palace with News n Views!

Whiston Hospital Domestic, Ethel Dennett, celebrated the Jubilee in style as a guest of Her Majesty The Queen at a Buckingham Palace Garden Party in June this year.

Ethel is one of the Trust's longest serving members of staff, with over 40 years' service, and along with her husband Frank, Ethel was invited to the Palace to celebrate her dedication and service to the Trust.

Ethel and her husband got very close to the Royal Family rubbing shoulders with Prince Phillip, Princess Anne and Prince Andrew and of course The Queen herself. On one of the summer's rare scorching hot days, Ethel and Frank enjoyed the perfect afternoon tea, with sandwiches, tea, cakes and The Queen's homemade ice cream.

Ethel Said: "It was a fantastic day, a chance of a life time. It's an experience I'll never get again

and I'm grateful to everyone who made it possible. Everyone at the Palace was very friendly."



Perfect afternoon tea!



Ethel with husband Frank at the Garden Party, Buckingham Palace

Spirit of the Olympics burns bright at St Helens and Whiston



Mike Dooling with staff at St Helens Hospital

The Olympics began early at St Helens and Whiston hospitals, when official 'Olympic Relay Torch Bearer', Mike Dooling, popped in to visit.

Mike, of Rainhill, visited wards and departments to show off the Olympic Torch he had carried a few days earlier on the Relay in Tatton Park. On his tour of the hospitals, patients, visitors and staff were able to have their photograph taken with the torch, and Olympic fever was well and truly ignited.

Sue Noon, Matron, Ward 5A, Department of Medicine for Older People, said: "I'd like to

than Mike for visiting. It has been a wonderful experience for our patients to see and hold an official Olympic Torch, the patients were extremely excited during his visit."

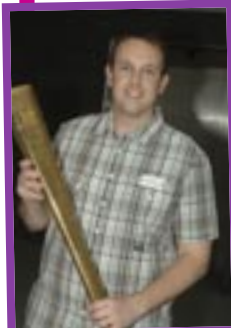
Mike, a retired teacher, worked in Knowsley for 40 years. He has always been heavily involved in athletics and is still active today in organising many sports events in and around the community.

Mike is leaving his Olympic torch on display at Our Lady's Catholic Primary School in Prescot once he has finished his tour of the area.

Speaking of his honour to carry the torch, Mike said: "It really was an incredible experience, out of this world. I'm hoping the Olympics will attract a lot of people to sport and athletics and by touring the local schools and hospitals with the torch, I hope to make people feel more involved in the games."



Patient Henrietta Page, Ward 5A



Hospital visitor, Graham Heyes



Mike Dooling with the youngest admirer baby Libby Barton and mum Caroline Barton



"Making Sense"

4th National Conference 2012

The Trust is holding its 4th National Dementia Conference on 19th September 2012, at Aintree Racecourse



Dementia alone is rarely the cause of a hospital admission. Yet it becomes the underlying condition, which dominates treatment, care and outcomes. This year's conference explores some of the critical issues faced by those affected by dementia; from the 'front door services', through acute illness and onwards towards recovery.

Themes at this year's conference include:

'Front Door Services' aiming to identify, diagnose, and treat those with confusion in a timely and effective way

'The experience of delirium and dementia'

'Little and Often: Therapeutic interventions to improve recovery and experience'

'Looking to the Future: A Dementia Aware Society'

Trust staff can attend at the discounted rate of £130, further discounts are available to students at a cost of £100.

All money raised is reinvested into dementia care at the Trust. To book contact lynsey.thomas@sthk.nhs.uk or call 0151 430 1654.

8th Annual Staff Awards Presentation Evening



This year's staff awards presentation evening was a fantastic night and has been hailed as the most successful yet.

Over twenty stars from the world of entertainment and sport joined the Trust in honouring our very own staff heroes. Famous faces including the International soul group The Real Thing, plus Benidorm's singer Asa Elliott gave spectacular performances raising the roof off the Liverpool Echo Arena.

Over 800 people gathered at the arena for the biggest night in the Trust's social calendar, enjoying a fabulous 3 course meal, a spectacular prize draw of a brand new Vauxhall Corsa car provided by Lookers Vauxhall Liverpool, floor-filling musical performances and of course the main business of the evening, the awards ceremony.

This amazing occasion is funded through ticket sales and the generous donations of the Trust's partners, so that the event is at no cost to the NHS.

The evening started with an outstanding dance troupe performance by The Beverley Edmunds Dancers, from The Dolphin Dance Studios in Liverpool.

Master of Ceremonies and star of radio and theatre, Kev Seed led the proceedings throughout the night. Kev introduced Ann Marr, Chief Executive to the stage, who praised staff and thanked our guests and partners for attending the evening and their generous donations.

Then it was time for the first performance of the evening when winner of Trust's Got Talent 2012, Ceri Lovell, Healthcare Assistant, Intensive Care Unit, took to the stage to perform her winners song in a mesmerising performance of Maria's Mckee's 'Show me Heaven'.

After a beautifully presented, mouth-watering, Heathcotes fine dining experience, Kev Seed was joined on stage by Radio City's Breakfast presenter DJ Simon Ross, to announce the winner of the eagerly anticipated prize draw for the car. As excitement mounted Simon called out the colour and then, teasing the crowd, the first few numbers of the winning ticket. He then invited ticket holders within a small range of numbers onto the stage as their chance of winning the car increased.

Eventually, and as the crowd simmered with anticipation, Simon called out the winning number and Francine Baker, Assistant Technical Officer, in the Pharmacy

Department, screamed with delight as she realised, after spending just £10 on raffle tickets, she was holding the winning ticket for a car worth almost £12,000.

There was no time at all for the crowd to regain their breath as it was time for the main business of the evening – the hotly contested award presentations. Celebrity after celebrity took to the stage to present the awards, as staff from across the Trust were recognised for their hard-work and commitment in providing the very best services to patients.

The surprises kept on coming as first Liverpool's own soul sensations The Real Thing and then Benidorm star Asa Elliott took to the stage for stunning performances of classic hits. With a disco til late the crowd danced the night away and celebrated the achievements of the very best of the NHS.





Chief Executive's Speech

Good evening everyone. It gives me great pleasure to welcome you all here tonight to the biggest and best party in the NHS.

We have a great night ahead with so much to fit in and entertain you, including the all important business of presenting the annual awards.

Tonight we are here to pay tribute to your skills and achievements. They are impressive enough. But once again the 'Trust's Got Talent' event at the St Helens Theatre Royal showcased a whole other side to some of our colleagues that we didn't know existed. We saw some fantastic performances, and tonight our worthy winner, Ceri Lovell, will perform her winning song.

Someone in this room tonight will be extremely lucky and will win a brand new Vauxhall Corsa. That's right – one of you will get the keys to this fantastic car! (Don't worry; you won't have to drive it home!) This is an amazing raffle prize, made possible by the incredible generosity of Andrew Hall and Andrew Tyler-Holland from Lookers Vauxhall, to whom I am very grateful. Thank you both.

I would also like to personally thank all the organisations which have contributed in so many ways to make tonight possible. They are listed in the table programme and some of them are represented here tonight. We couldn't hold this event without their support; it is paid for entirely through ticket sales and the generosity of our supporters.

It is incredible that so many famous guests have given up their own time freely to be with us tonight, from local legends to stars of theatre, television, radio and sport. I am extremely grateful to you all for your incredible support. Thank you so much.

We have not one, but two surprise performances later this evening. I don't want to give too much away, but they won't be tribute acts, they'll be the real thing!!

I would like to pay tribute to Mike Scott, Consultant Surgeon, who has been a fabulous Master of Ceremonies at our annual awards for the past five years. He has done an incredible job, told some memorable jokes, some jokes we need to forget, and shown us another side to his talents. Mike, thank you, and I hope tonight you can relax for once and enjoy the evening along with everyone else.



Tonight takes a lot of organising and planning by a very special group of people. They work very hard behind the scenes over many months to create this spectacular event for you, and they even have to work tonight. I think that Judith and the working group deserve a very big round of applause.

Tonight is a party and I hope you all have a really good time. The reason we hold this event is for the Trust Board to say a sincere and heartfelt 'thank you' to all of our staff.

Thank you for the care you give, for the kindness you show, for going the extra mile when you've had a really hard day, and for rising to every challenge that is thrown at us.

There was a time when people used to refer to this event as 'the Oscars'. We discouraged that, not because you don't all look like Hollywood starlets – you do from up here! Not because we couldn't rustle up a few divas (not all of them women!). Also we could have given a whole new meaning to the award for 'outstanding achievement in theatre', and for the 'best original script'; we could just find one that was readable!

No, we discouraged it because people were starting to forget that the event was all about saying 'thank you'. Tonight we've got around that problem, by combining our very big 'thank you', with a chance for some of you to appear on the silver screen. So, sit back, enjoy the film, and have a great time tonight. Thank you.



Our Special celebrity Guests

The Trust would like to thank our special guests for kindly giving their time for free to support the commitment of our staff by presenting these awards and adding extra glamour to the event.

Kev Seed, our Master of Ceremonies. Kev will be a familiar voice to many as a star of radio for over 20 years. He is a long standing supporter of the Trust, generously giving his time as compere extraordinaire at our annual Trust's Got Talent contest and attending and presenting at the staff awards each year.



Pauline Daniels is known to most as Britain's No.1 Stand up comedienne, and as such has appeared all over the world. Star of TV and the West End, Pauline attended the evening to present our surprise Special Recognition Award along with Asa Elliott.

Chrissy Rock, actress and comedian, star of film and TV presented the Excellence in Patient Experience Award. Chrissy took part in the last series of I'm a Celebrity winning the nation's heart with her warmth and witty sense of humour.



Also presenting the Excellence in Patient Experience Award, **Paul Crone** is an accomplished after-dinner speaker, master of ceremonies, broadcaster, and actor. He's also one of the most friendly and recognised faces on Granada TV.

Local lad **Craig Phillips** shot to fame by winning the first series of Big Brother. Since then Craig, a builder by trade, has become a star of television as a DIY Expert and presenter. Craig presented the Excellence in Support Services Award.



Radio City 96.7 travel presenter and star of pantomime, **Claire Simonsen** is part of the presenting team of the station's much loved Breakfast Show 'Rossie & Co'. Claire presented the Excellence in Support Services Award along with Craig.

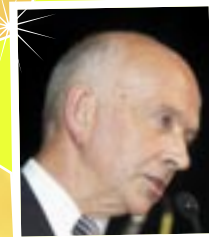
The Trust welcomed back **John Scott**, TV and Radio presenter. John, best known as a resident fashion guru on ITV's This Morning programme, presented the Excellence in Clinical Care Award.





Actress and Juice FM breakfast show presenter **Leanne Campbell** joined John on stage to present the Excellence in Clinical Care Award. Leanne has starred in many stage productions including starring as the good fairy in last year's Liverpool Royal Court pantomime production of Snow White.

Long standing supporter of the Trust **Simon 'Rossie' Ross** returned for the fourth year running to present the Excellence in Service Improvement Award. He has also featured as Head Judge for Trust's Got Talent for the last two years. Rossie is best known as the host of Radio City 96.7s Breakfast Show, 'Rossie & Co'.



The winner of the People's Choice Award is nominated by the St Helens Star newspaper and Editor, **Steve Leary** presented the award on the evening.

Joining Steve on stage, St Helens Rugby League Football Club legend, **Paul Sculthorpe** presented the People's Choice Award. Paul was the captain of Saints and won 26 caps for Great Britain during an illustrious career before he retired in 2008.



The Trust's Ambassador of Dignity in Care and hairdresser to the stars **Herbert of Liverpool**, returned to the awards evening to present the Employee of the Year Award. Herbert regularly visits Whiston Hospital in his role as Ambassador and is extremely generous with his time and gifts for the elderly particularly at Christmas.

Presenter of the 'Weekend Wake-up' on Radio City 96.7 **Simon Greening** joined the celebrations to present the Employee of the Year Award with Herbert. Simon has also appeared on daytime telly favourites Countdown and The Chase.



Ian Puleston-Davies, otherwise known as 'Owen Armstrong' from Coronation Street, also joined in the celebrations. Ian was great company and was very generous with his time, mingling and having pictures taken with staff.

Stephanie Davis currently stars in the hit Channel 4 soap opera Hollyoaks. Local girl Stephanie, guest starred in this year's Trust's Got Talent celebrity judging panel crowning Ceri Lovell as the winner. Stephanie took time out of her busy schedule to help present the Team of the Year Award and celebrate with staff.



Coronation Street Legend **Nigel Pivaro**, better known as 'Terry Duckworth' took to the stage to present the Team of the Year Award. His evil persona on screen is a far cry from his own warm approachable nature. Nigel was fantastic company and spent a great amount of time chatting and taking pictures with staff.

Special Recognition Award



Winner

Quality and Risk Team



This extraordinary team worked tirelessly for many months ahead of a rigorous assessment. Their challenge was to ensure the Trust met all of the stringent national standards. They demonstrated that high quality of care is provided to our patients. The outcome resulted in the Trust achieving the highest ever score awarded to any Trust. To recognise their hard work and commitment, the Special Recognition Award this year goes to The Quality and Risk Team for securing the NHSLA accreditation.



*Presented by
Pauline Daniels
and Asa Elliott*



Excellence in Service Improvement

This award is to recognise where a clinical or non clinical service has been enhanced to deliver improvement or increase efficiency.



Winner

Accident and Emergency

The increasing demands on staff in A&E have been met with great determination, enthusiasm and fantastic teamwork. The busiest unit in the region, this team provide high quality emergency care and an exceptional personal service to nearly 100,000 people every year.

Highly Commended:

Chris Stanley – Falls Nurse Specialist

Chris has significantly improved the safety of elderly patients through his expertise on falls prevention. His work on the 'falling leaves' initiative has achieved impressive results and received widespread acclaim.

Whiston Operating Theatres

The operating theatre staff have worked hard to review all working practices and radically improve theatre efficiency. This has ensured more timely care for patients and reduced delays.



*Presented by
Simon Ross*



Excellence in Clinical Care

This award recognises a significant commitment and contribution to delivering high quality care.



Winner

Andrew Lewis – Antibiotic Pharmacist

Andrew's skills, knowledge and expertise have significantly improved patient safety across the Trust. His work on the management of antibiotic prescribing is recognised as amongst the best in the NHS.

Highly Commended:

Burney Breast Unit

This world renowned team have continued to use their exceptional skills to provide excellent standards of care and life saving treatments to their patients, as well as much needed emotional and practical support.

Radiology

The staff of the Radiology department take every opportunity to design services around the needs and convenience of patients. This has resulted in the shortest waiting times in the northwest and very positive feedback.



Presented by
**John Scott and
Leanne Campbell**



Excellence in Support Services

This award recognises exceptional service in supporting the delivery of patient care.



Winner

Rapid Response Cleaning Team

This team undertake a crucial role in ensuring that patient bedrooms are clean and infection free. They have to work very quickly to avoid delays but they achieve excellent results, passing stringent inspections.

Highly Commended:

Clinical Education

This team improves the quality of care available to patients, through delivering innovative learning opportunities to their clinical colleagues, which enhances skills and expertise.

Hospitals Reception Staff

The Trust receives many letters of praise for the friendly and helpful approach of the reception staff at both hospitals. For many patients they are the first point of contact with the hospital and their kindness helps reduce stress and anxiety.



Presented by
*Craig Phillips and
Claire Simonsen*



Excellence in Patient Experience

This award recognises a contribution that has resulted in excellent patient experience.



Winner

Ward 5A Department of Older People

This ward has been highly commended for surpassing all national standards for preserving privacy and dignity for older people, and for providing help with nutritional needs.

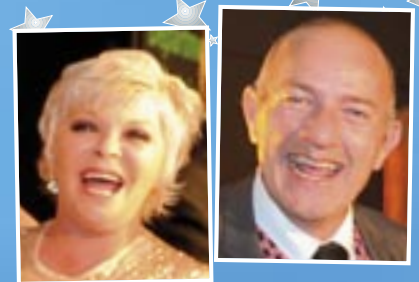
Highly Commended:

Upper GI Cancer Team

Patients say they have received an absolutely fantastic service from the Upper GI Cancer Team. They are extraordinary people who provide personal support to help them cope with their illness.

Ward 3E Gynaecology

This team has implemented innovative new ways of caring for patients after surgery. This has resulted in improved outcomes and enhanced patient experience, and reduced the amount of time patients have to spend in hospital.



*Presented by
Chrissy Rock and
Paul Crone*



People's Choice Award

This prestigious award is voted for by the readers of the St Helens Star newspaper and highlights the appreciation that patients and their families have for the excellent care they receive.



Winner



Allen Day Unit

The Allen Day Unit provide a friendly and personalised service to elderly patients who have long term and complex conditions. Patients and their families are delighted with the care and attention they receive.

Highly Commended:

Children's Diabetes Unit

This team are highly skilled in treating children who suffer from diabetes. They are passionate about providing the very best care and strive to ensure that their young patients can live as normally as possible.

Rheumatology

This nationally renowned team has continued to provide a very high standard of care to their patients. They have received many accolades for their pioneering clinical work and their excellent customer service.



*Presented by
Steve Leary and
Paul Sculthorpe*



Employee of the Year Award

This award recognises the outstanding achievements of individuals within the Trust throughout the year.



Tina Jones
Healthcare Assistant, Ward 3Alpha

Tina is an exceptional member of staff. She is extremely kind and caring to all her patients, but gives extra special attention to those who have little family support.

Highly Commended:

Nicola Broderick – Service Improvement Accountant

Nicola has made an enormous contribution to delivering the Trust's service improvement programme. The quality of her work has attracted commendation from commercial partners and helped secure funding for the Trust.

Cath Mulcahy – Receptionist, Dermatology

Cath is a very valued member of the Dermatology team. Patients have expressed their appreciation about the kind way she puts them at ease and resolves their problems and concerns.



*Presented by
Herbert and
Simon Greening*



Team of the Year Award

This award recognises the performance of a team that has continuously delivered a first class service.



Winner

Ward 3A Plastic Surgery

This ward performs exceptionally well against the entire range of quality indicators. Most importantly it consistently receives top ratings from patients for the excellence of care provided.

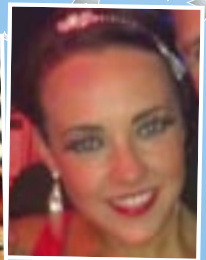
Highly Commended:

Acute Medical Unit

This team deals with a very fast turnover of patients, and have been innovative and flexible in ensuring that patients receive high quality care, delivered with kindness.

Feto-Maternal Assessment Unit

This unit has significantly improved services available to pregnant women, offering the option of a drop-in service, and preventing the need for hospital admission. Excellent feedback is received.



*Presented by
Nigel Pivaro and
Stephanie Davis*



The Real Thing

The Real Thing gave a stunning performance and got the party started as the surprise act of the night.

The internationally renowned Liverpool group sang many of their chart-topping singles including 'You to me are everything' and 'Can u feel the force'. They also performed an exciting medley classic of soul tunes.

The crowd flocked to the dance floor and sang along as the soul group transported them back to the 70's and 80's with some much loved hits.



Asa Elliott



Asa took to the stage at midnight and wowed the crowds with his amazing renditions of classic floor fillers such as: 'Don't stop believing', 'Shine', 'Sex on fire' and other popular songs that kept everyone on their feet.



Asa, best known for his star role in the ITV hit series Benidorm, has performed at the Annual Staff Awards Evening previously in 2005 and 2006. After enjoying those performances so much, he took a break from his filming commitments and flew from Benidorm, at his own expense, to perform especially at the awards ceremony.

Asa said: 'To perform at the awards evening is a big honour for me. Staff at the hospitals work so hard providing the very best services for the public, it's right that we should give something back and help them to enjoy their celebrations'.

Asa also presented the Special Recognition Award on the evening along with comedienne Pauline Daniels.



Asa Elliott Competition

Asa signed a copy of his latest CD and you can win it! Simply email your details to lynsey.thomas@sthk.nhs.uk

Competition closes
15th September 2012

You can follow Asa on twitter
[@asaelliott](https://twitter.com/asaelliott)



Ceri Lovell

The Winner of Trust's Got Talent 2012 performs

Healthcare Assistant, Ceri Lovell, took to the stage and wowed the audience with a repeat of her winning performance from Trust's got Talent 2012.

An invitation to perform at the awards ceremony was part of Ceri's prize for winning the contest and Ceri had the audience captivated with her winning song 'Show me Heaven'.

Since her first appearance at the talent show back in March, Ceri's confidence has blossomed and her powerful performance showed just why she won the competition earlier this year.



WINNER OF THE **SPECTACULAR** PRIZE DRAW

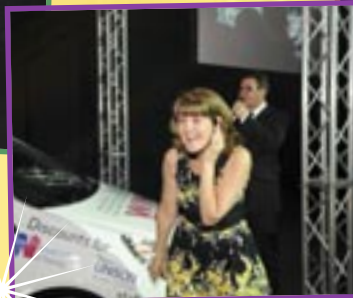
Lookers
Customers for Life



Francine Baker



Francine Baker, Assistant Technical Officer, Pharmacy Department, walked away with the keys to a brand new Vauxhall Corsa Car after winning the evening's spectacular prize draw.



The car, provided by LookersVauxhall Liverpool, is worth nearly £12,000 and Francine was the lucky member of staff who purchased the winning ticket, spending just £10 on raffle tickets on the evening.

Radio City 96.7 DJ Simon 'Rossie' Ross handed over the keys on the night and Francine visited the showroom on Derby Road, Liverpool the following week to collect her brand new, white, 3-door Corsa.

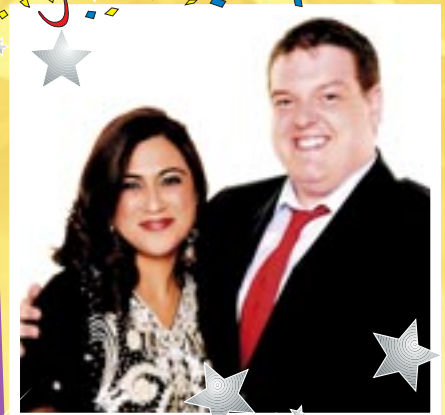
Francine said: "I cannot believe I have been so lucky to win a car and for the price of just £10 worth of raffle tickets. Collecting the car was so exciting for me and my family. I keep looking at it to make sure it hasn't been a dream."

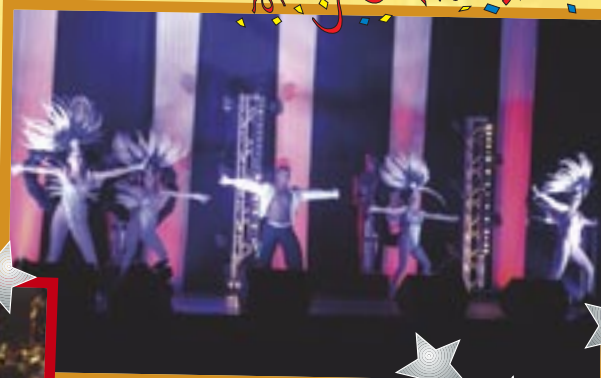


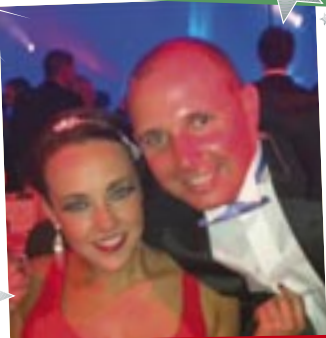
8th Annual Staff Awards 2012 Presentation Evening

Putting you in the picture

All the night's action and glamour caught on camera...







A huge thank you to...

The Trust would like to thank everyone who has helped to make this year's Annual Staff Awards Presentation Evening such an amazing success.

We would especially like to thank the following partner organisations whose kind donations have enabled the Trust to make this event the biggest NHS staff awards of its kind and all at no cost to the NHS.



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SCBU receive generous donation from patient's family

The Special Care Baby Unit at Whiston Hospital has received a generous donation from a very special family. The McDonald family, from Haydock, raised over £1800 for the unit by holding a fundraising event at their local cricket club.

The event was held in memory of Derek McDonald who sadly passed away in January 2009, aged 25. Derek's family have organised numerous fundraising events for the unit where he was cared for as a baby after being born at Whiston Hospital.



The event began with Derek's cousin Ian Bond and his two sons, Charlie and Oliver, shaving their heads to raise money for the unit. Charlie, aged 11, who had shoulder length hair and Oliver, aged 6, both had their heads completely shaved and were sponsored by their schools, Holy Cross School, St Helens, and Haydock Parish Church School.

Derek's dad, also called Derek, organised the evening. He said: "We are so grateful to the staff at Whiston Hospital who cared for Derek and thank them for everything they have done for my family and many others. Each year, at the time of Derek's birthday, we honour his legacy by raising money to help other children on the unit."

Dr Laweh Amegavie, Clinical Director for Paediatrics said: "We would like to thank Derek and his family for their continued support of the Special Care Baby Unit. Each year they raise extraordinary amounts of money for the unit and we cannot thank them enough for all of their efforts. The donations go towards helping many other patients and their families."

Swimming in Thanks



Angela Baker with Professor Riccardo Audisio and leisure bosses Jim Flatley and David Pugh

A former patient has completed a mammoth swimming fundraising attempt, raising the amazing amount of £2,000 for cancer treatments.

Angela Baker, who received treatment for breast cancer at the Burney Breast Unit, St Helens Hospital, swam 1,280 lengths (20 miles) of the pool, at Queens Park Leisure Centre in St Helens.

After her attempt, Angela paid tribute to the medical experts who helped her overcome the disease, and expressed her hopes that the money would help in the on-going provision of up-to-date cancer treatments, "I would like to thank Professor Riccardo Audisio and his team, who took my fears away. Hopefully the money will be used to help provide the latest advancements in breast cancer treatment."

Professor Audisio said: 'The Trust would like to offer our sincere thanks to Angela. This is not the first time she has raised a considerable amount of money for The Burney Breast Unit. Her hard work and dedication is very much appreciated.'

Andrea's Lilac Thank You



Andrea and her colleagues

Andrea Duncan, of The Children and Young People's Services at St Helens Council, has helped raise a fantastic £503 in aid of the Lilac Centre at St Helens Hospital.

Andrea's mother, Sheila Jackson, was treated for lung cancer at the Centre, and she decided to say thank you by raising money to help them keep up their vital work.

Andrea organised cake sales, offered nail art and was sponsored to wear lilac. Her efforts don't stop there as she continues to raise money and awareness in aid of the Centre.

How to get involved

St Helens and Knowsley Teaching Hospitals NHS Trust raises money to support the vital work and the development of its services, for the population we serve. This is above and beyond what is expected of the NHS.

If you have any fundraising ideas you would like to explore for any department in the Trust or if you would like to get involved in any future fundraising events. Please contact: 0151 478 7518 or email: fundraising@sthk.nhs.uk

There are numerous ways we raise funds and we are always happy to consider new ideas.

- Events – If you would like to organise an event or have any event ideas please contact us.
- Fundraising parties – 'Come Dine with Me' – each person pays to join your dinner party.
- Donations, no matter how small are gratefully received, every penny makes a difference.

It's amazing how much difference you can make by getting involved in our fundraising, whilst having fun and meeting new people.

Clare sings Whiston's praises

Clare Fox Gill, Ward Administrator, Ward 3D, Whiston, has raised over £2500 in aid of Whiston Hospital and The Walton Centre for Neurology.

Clare's mum, Jean Fox, received treatment at Whiston's Intensive Care Unit before being transferred to The Walton Centre in 2010. Many of you may know Jean as she worked for the Ambulance Station at Whiston for most of her working life. Jean has made an amazing recovery and Clare was so delighted with the care that her mum was given at both hospitals she decided to hold a fundraising evening to say thank you to the staff.



Clare Fox-Gill, with her mum Jean Fox and staff on the Intensive Care Unit, Whiston Hospital

Staff at the Trust may know Clare from her performances at Trust's Got Talent 2011 and 2012 and she managed to persuade many of her 'showbiz' friends to join her at St Basils Social Club, Widnes raising an amazing £2,500 which she has split between the two hospitals.

Clare said: "I really wanted to thank the staff for the amazing job they do, not just for my mum, but everyone who comes in to their care. I also wanted to make sure my mum had the retirement party she deserved and didn't get, due to being ill. My mum is now enjoying her retirement, thanks to the prompt care she received."

Kim Sims, Lead Nurse Manager said: "We really appreciate the huge effort that has gone in to making the event a success. The money raised will be invaluable in further improving patient care."

NHS Fraud

- do you know how to recognise it?

There are a number of ways for the public and NHS workers to report suspected fraud, bribery or corruption against the NHS but unfortunately some people are still unsure whether to report their suspicions, because they are not certain what constitutes fraud, bribery or corruption.

Simon Regan, the Trust's Local Counter Fraud Specialist states: "As a rule of thumb, if somebody does something dishonest to gain any personal advantage then it is probably fraud. Generally, the term 'fraud' describes offences such as deception, forgery, and misrepresentation or concealment of facts. Fraudsters can be quite imaginative, and the size and diversity of the health service means a wide variety of fraud can be committed."



Simon Regan, Counter Fraud Specialist

The Trust now has two E-Learning Packages available for staff to complete. They don't take long and contain some important and interesting messages. The Fraud module covers a broad range of issues and case studies with a light touch on bribery whilst there is also a specific Bribery E-Learning package if you would like to learn about this in more depth.

To be given access to an E-Learning account, simply e-mail: learning.development@sthk.nhs.uk

If you have any concerns about fraud, bribery or corruption, you can contact Simon on 0161 206 8162 or e mail him at simon.regan@miaa.nhs.uk.

External to the Trust, there is a facility to report suspicions of NHS fraud anonymously online at www.reportnhsfraud.nhs.uk or over the phone to the National Fraud and Corruption Reporting Line on 0800 028 40 60.

Remember - Defrauding money from the NHS deprives hospitals and patients of valuable equipment, staff and resources and costs the taxpayer more.

An Ode to Domestic

*Do you ever watch how Domestic cleanings' done
Over every 24 hours, there's a battle to be won
Many of their tasks are brought to the fore
Each one tackled expertly, from ceiling down to the floor
Such devotion to their duty, every day will mean
That every ward in the hospital is spotlessly clean
It makes a great difference to patients,
the great job that they do
Could not pick a better service,
to say a great big thank you to*

Anonymous

This poem was handed in at Whiston Hospital by an unknown observer who watched a domestic at work and wanted share his thanks.



Fond Farewells ...



Best wishes to long serving members of staff who have retired recently.

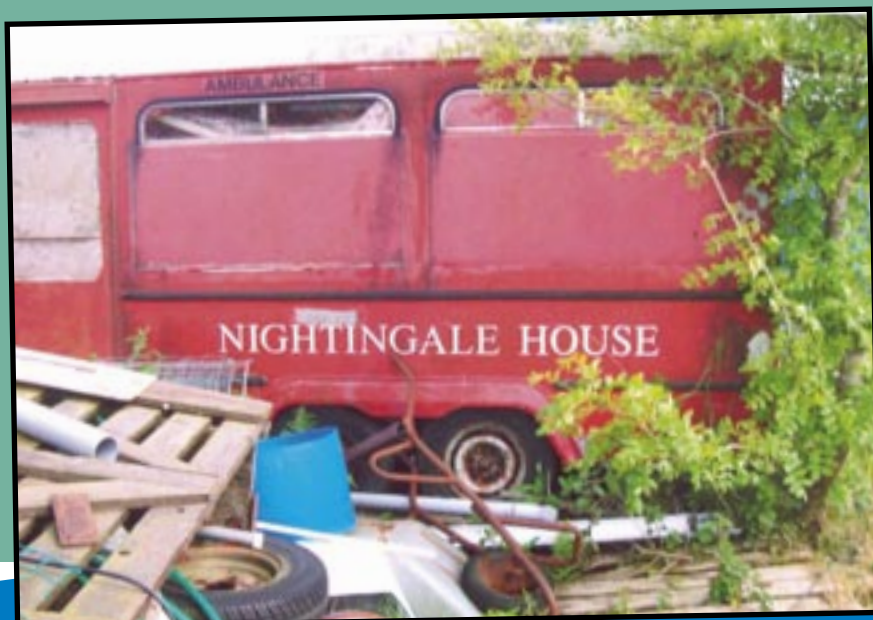
Mr Ranjith Jasinghe, Associate Specialist, General Surgery

Alan Greenhough, Medical Engineering Manager, Electro-Biomedical Engineering



If you or a colleague, who has served the Trust for over 25 years, is retiring soon, please contact lynsey.thomas@sthk.nhs.uk to arrange a Fond Farewell feature.

Nightingale House - but not as you know it!



Joan Summerfield, Payroll Officer, Whiston Hospital, found an alternative Nightingale House in Redruth, Cornwall. We think you'll agree this one isn't quite up to the standards of our own!

If you have any unusual photographs that you would like to share with us send them to lynsey.thomas@sthk.nhs.uk

The Burney Breast Unit Patients and Staff
Present



*“Strictly” at
Saints*

Friday 5th October 2012

Time: 6.00pm - approx. 9.00pm

**TICKET
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ONLY!**

Dance Extravaganza

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To purchase tickets contact: Gaynor tel: 0151 676 5938

email: Gaynor.Whistlecroft@sthk.nhs.uk

Funds raised will go to the Burney Breast Unit

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S O L I C I T O R S

GOLD

Hattons Solicitors have launched a free membership scheme. The membership is available for Trust staff, volunteers and partners. Join online to gain access to the many offers they have. Some of the offers which include discounts with local businesses are:

- **Dominos Pizza, St Helens**
- **Local restaurants**
- **Leisure centres**
- **Retail stores**
- **10% discount off car and van hire from PSD Vehicle Rental**
- **Rugby clubs (St Helens RFC, Widnes Vikings and Leigh Centurions)**
- **Legal services - discounts such as 10% off wills and family law services.**

Many more offers tailored to your needs.

(Terms and conditions apply to all of the offers).

To join the Gold Membership Scheme or find out the full details simply click here and fill in the registration form

<http://www.hattonslaw.com/about-us/hattons-gold/registration/>

Trust Staff, volunteers and partners, will gain access to additional exclusive discounts when they quote reference number 7518.

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Universal Laws of Life



1. Law of Gravity

Any tool, nut, bolt, screw, when dropped, will roll to the least accessible corner.

2. Law of Probability

The probability of being watched is directly proportional to the stupidity of your act.

3. Law of Random Numbers

If you dial a wrong number, you never get a busy signal and someone always answers.

4. Variation Law

If you change lines (or traffic lanes), the one you were in will always move faster than the one you are in now.

5. Law of the Result

When you try to prove to someone that a machine won't work, it will.

6. Law of Commercial Marketing

As soon as you find a product that you really like, they will stop making it.

Quiz



1. What started at Pudding Lane and finished at Pie Corner?
2. Through which city did Lady Godiva ride naked?
3. Which city was home to Romeo and Juliet?
4. In the Fairy Tale, what dwarf could turn Straw into Gold?
5. What is the name of Del boy's son in 'Only Fools and Horses'?
6. Who were the last winners for the UK in the Eurovision song contest?

Staff News 'n' Views

Next Issue: October 2012

Many thanks to everyone who has been involved in producing this edition, if you would like to contribute to future editions please contact Lynsey Thomas, Communications Officer: lynsey.thomas@sthk.nhs.uk

The deadline for submitting items for the next News n Views is 22nd August 2012.

**IT Operations Help Desk
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Specialist**

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Quiz answers from above
1. The Great Fire of London, 2. Coventry, 3. Verona, 4. Rumpelstiltskin
5. Damien, 6. Katrina and the Waves