

Staff News 'n' Views

St Helens and Knowsley Teaching Hospitals NHS Trust



NHS Trust

Staff Awards Presentation Evening Special Edition

Celebrating Excellence in Patient Care



Excellent Patient Care in World Class Hospitals

www.sthk.nhs.uk

6th Annual Staff Awards

The 6th Annual Staff Awards Presentation Evening was a spectacular event as stars from the worlds of sport, media and entertainment paid tribute to our very own staff stars.



Over 800 people gathered at the Liverpool Echo Arena for the biggest night in the Trust's social calendar. Staff across the organisation were honoured for their commitment, compassion and the quality of care they provide to our patients. This fantastic occasion is of no cost to the NHS - it is funded through the generous donations of the Trust's partners.

The evening was a glittering and glamorous affair. Our ladies looked fabulous in their eye-catching evening dresses and the gentlemen were equally magnificent in their smart suits and ties.

On entering the arena, there was a Hollywood style photographer taking photos of everyone arriving as though they were stars of the silver screen. The night started in style with a drinks reception of cocktails and non-alcoholic 'mocktails', before everyone was seated at elegantly laid tables.

The talented Mike Scott, Consultant Surgeon and our Master of Ceremonies, started the evening with his jokes and had the audience in fits of laughter throughout the night with his bag of props, containing unusual items like a ladle and a boxing glove, ready to take on Ricky Hatton for allegedly pinching his dessert! Mike introduced Ann Marr, Chief Executive to the stage, who started the night's proceedings with her welcoming speech, praising staff, thanking our guests and partners for attending the event and their generous donations.



At the end of her speech Ann introduced two films, affectionately titled: 'St Helens the Movie' and 'Whiston the Movie'. These films outlined the story behind the redevelopment of St Helens Hospital and Whiston Hospital, through a selection of photographs from the past, during the construction and to the present day, set to befitting sound tracks. The rapturous rounds of applause that followed from staff and guests equalled that of a Cannes Film Festival premiere!

Fittingly the films were followed by a surprise award for Outstanding Achievement that went to the Project and Commissioning Team and Vinci Construction for building the new Whiston Hospital.

Getting everyone in the party mood was the first surprise guest performance of the evening: Britain's Got Talent stars MD Productions. These amazing dancers were perfectly synchronised, dancing between tables and on the dance floor, in their extravagant costumes and make up and they had the audience completely enthralled with their astounding act!





Presentation Evening



A delicious three course dinner was served and presented with 'Michelin Star' quality style and the attentive service was superb. After dinner we were all set for this year's round of exciting and emotional awards presentations.

Before the awards were presented, Wish FM's Kev Seed welcomed to the stage former St Helens Rugby League star Steve Prescott and Mike Denning, Director, Hattons Solicitors, St Helens to help with the Prize Draw. The prize was for holiday vouchers to the value of £1,000, courtesy of Hattons

Solicitors, as well as free executive lounge passes and free taxi transfer to a local airport, courtesy of Co-op Travel, Prescot. Kev Seed invited Ann Marr to the stage saying, 'if a lady can build two new hospitals, she can have the honour of pulling out the winning ticket.' The lucky winner was Matthew Nicholson, IT Development Engineer.

It was a wonderful night of tributes and entertainment, as a star studded selection of celebrity guests took to the stage to present the awards. Firstly the Special Recognition Award went to the Burns Support Group for their tireless campaigning which helped to save the Mersey Regional Burns Unit.

Staff throughout the Trust were then honoured and alongside the familiar awards for People's Choice, Employee of the Year and Team of the Year, there was a raft of new categories this year highlighting excellence in the services, the quality of care and the experience being provided to our patients.



The next big surprise of the night was provided by singer and celebrity footballer Jonathan Wilkes, and his Big Band Show. But there was one last surprise as he was joined on stage by former Blue band member Antony Costa. The two sang a mixture of classic 'Rat Pack' hits from the likes of Frank Sinatra and Dean Martin alongside pop songs from the heyday of boy band Blue. The dance floor was packed as the two singers finished the night in full swing with the backing of a stunning 17 piece live jazz band.



Our Special *celebrity* Guests

A huge thank you to all our special guests for kindly giving their time for free to support the hard work and commitment of our staff by presenting the awards and taking part in the night's events.

Granada Reports TV news reporter Andy Bonner praised 'St Helens the Movie' and 'Whiston the Movie' as he took to the stage and was joined by Ann Marr Chief Executive to present the Outstanding Achievement Award.



Legendary Radio City presenter and star of the big stage Pete Price brought the whole arena to a standing ovation as he presented the Special Recognition Award.

Radio City's breakfast time presenter and heart-throb Simon 'Rossie' Ross, was warmly welcomed back this year to present the Excellence in Clinical Care Award.



Liverpool comedian Stan Boardman made a memorable stage entrance dancing to his chart-topping 'Stan's World Cup Song' from 2006, before presenting the Excellence in Service Improvement Award.



A local favourite for many staff, the ever popular St Helens Rugby League legend, Paul Sculthorpe presented the Excellence in Support Services Award.



Another regular at this event was TV Fashion expert John Scott, the funny and dashing brother of Mike Scott, who presented the Excellence in Patient Experience Award.



St Helens Star again lent their valuable support to the evening and Editor Steve Leary presented the People's Choice Award, which was nominated by the newspaper's readers.



Hairdresser to the stars and Dignity in Care Ambassador for the Trust, Herbert of Liverpool presented the Employee of the Year Award.



The former world welterweight boxing champion Ricky 'The Hitman' Hatton MBE took to the stage with St Helens boxer Martin Murray, to present the Team of the Year award.

From prize fighters to prize winner, as Wish FM's Kev Seed welcomed to the stage former St Helens Rugby League star Steve Prescott, Mike Denning, Director of Hattons Solicitors, St Helens to take part in the night's holiday prize draw.





Chief Executive's Speech

Welcome to the Trust's premier night, it's the most spectacular awards presentation evening in the NHS, and I think that has a lot to do with you. You are always dressed so impressively; you certainly raise the bar each year - can we get any more bling in one room!!

I am sure you will all agree with me it has been quite a year, and we have all achieved so much since we were all here together last May. We opened the stunning new Whiston Hospital in April, and were honoured to welcome the new Secretary of State for Health, The Rt Hon. Andrew Lansley MP, who visited Whiston Hospital in recognition of the Trust's outstanding achievements. In June, we were honoured when His Royal Highness The Duke of York, KG officially opened the new St Helens Hospital. For the second consecutive year, the Trust achieved a 'DOUBLE EXCELLENT' rating from the Care Quality Commission, we maintained one of the lowest infection rates in the country, and scored 'EXCELLENT' in every category in the Patient Environment Action Team assessments for the 5th year running.

The current economic conditions mean that the year ahead will be difficult for everyone in the public sector, but I am confident that if we work together, we can still achieve great things. And whilst I'm up here, I'd like to take the opportunity to dispel a few circulating rumours. I do mean what I say about achieving things here. I am not planning to go anywhere else. How can it get any better, being part of the best team in the NHS?

Now, if the England team played half as well as you, they would have performed much better in the World Cup - because I am sure you would win the top prize in any competition. Tonight there are trophies to present, but all of you are winners and I applaud your hard work, commitment and dedication, and the wonderful care that you give to every patient, every day. I know they appreciate it and so do I, so thank you all.

This event is the biggest awards presentation evening in the NHS and is at no cost to the Trust; it is funded through the ticket sales and the astonishingly generous donations from our partners. I would especially like to thank Paul Harris of Vinci Construction, Phil Farrar and Jon Heap from Hill Dickinson and Archie Menzies from OIT UK and all our other sponsors.

Later this evening we will raffle a fabulous £1,000 holiday, which someone here tonight will win. This is a fantastic, generous donation from Hattons

Solicitors in St Helens. Mike Denning from Hattons Solicitors, and rugby hero Steve Prescott are with us tonight. Thank you so much.

I would also like to warmly welcome Bob Prattey who is the Chief Executive of this fantastic facility and Steve Leary, Editor of the St Helens Star who again has kindly supported the People's Choice Award tonight.



What also makes this night so special is the many celebrity guests who give their time for free to be with us; we have an incredible number of very talented people here, who are stars in their own right.

From Granada Reports our old friend Andy Bonner, and from our local radio stations, we welcome Kev Seed from WISH FM and the presenters from Radio City, Rossie and Pete Price.

Also, the very funny Stan Boardman and our friend and co family member,

fashion guru John Scott, another Liverpool Legend and our Dignity in Care Ambassador Herbert of Liverpool.

I am sure the hormone levels will soar as I welcome rugby hero Paul Sculthorpe. Paul has been a fantastic supporter to the Trust during the year, and I am so pleased he is with us again tonight; I know many of the staff are very, very pleased too.

From the world of boxing we welcome Martin Murray who is from our home town of St Helens and joins us tonight; and we are honoured and privileged to welcome the former world boxing champion Ricky Hatton to tonight's ceremony; Ricky, I think you may have met your match with this lot! Thank you so much for coming.

As usual there are plenty of surprises in store for you as the evening unfolds. I won't spoil it for you, but I hope you will have an incredible night.

None of this would be possible without the hard work that the working group put in throughout the year to organise this event for you. So on your behalf I would like to say a huge thank you to each and every one of them, who work so hard to make this night so special. I'm sure the team won't mind, if I pay special tribute to Judith Marsland. Judith, you are vivacious, ubiquitous and truly a one-off. If there were a prize for organising the best party, you would win it every year.

I hope you all have an absolutely wonderful time. Now to get this party started, sit back, and enjoy the movie show of our fantastic new hospitals. I hope you are as proud of our two new hospitals as I am.

Outstanding Achievement Award

This outstanding achievement award is to recognise a team that has made an outstanding contribution to the Trust this year. This award was presented by Andy Bonner, Granada Reports TV news reporter and Ann Marr Chief Executive.



Winner

The Project and Commissioning Team and Vinci Construction for the new Whiston Hospital



This team have faced the most enormous challenges but have worked together to achieve their goals. Many long hours of intense planning were put into a massive project over many years. The new Whiston Hospital opened in April this year, 6 months ahead of schedule and on budget.

Described as "mind blowing" and "world class", our second new

hospital is the very best the NHS has to offer. Many highly skilled, multi-talented people came together and became "one team that created a truly exceptional hospital".



Special Recognition Award

This special award recognises a team that has made an exceptional contribution to the Trust this year. This award was presented by Pete Price, legendary late night Radio City presenter and star of the big stage.



Winner

The Burns Support Group

When the Trust was faced with a massive challenge, a special group of people came forward to support one of our important services. This remarkable group of people campaigned far and wide, in all weathers. They collected 50,000 signatures to ensure the excellent burns service stayed at Whiston Hospital. Our grateful thanks go to each and everyone of The Burns Support Group. You saved our Burns Unit.



Excellence in Clinical Care Award

This award recognises a significant commitment and contribution to delivering high quality patient care. Presenting the award was Radio City breakfast presenter Simon 'Rossie' Ross.



Winner

Ward 2A – Haematology & Oncology



Staff on Ward 2A care for patients undergoing intensive treatment during what is a very stressful time in the lives of them and their families. From clinical staff to support staff, the entire team treat patients and their relatives with the utmost professionalism and compassion.

Highly Commended:

Main Operating Theatres

The staff have consistently provided patients with a professional and efficient service. They have shown commitment and a strong team approach, providing patients who require surgical interventions with the highest standards of care.

Pre-Operative Clinic - St Helens

The Team have successfully introduced new practices to make sure patients are admitted and prepared in a timely way for their planned surgery including arranging all their diagnostic tests in one visit. This has resulted in a smooth flow of patients across both hospital sites and an improved patient experience.



Excellence in Service Improvement Award

This award is to recognise where a clinical or non-clinical service has been enhanced to deliver improvement or increase efficiency. This award was presented by legendary Liverpool comedian Stan Boardman.



Winner

Michael Lloyd,
Pharmacist

Michael has successfully implemented a new and innovative technical solution in the use of pumps to safely administer drugs to patients. A number of Trusts have been so impressed that they adopted his ideas. He has been highly commended for his work by industry professionals.

Highly Commended:

Blood Transfusion

This team has achieved outstanding improvements in the provision of transfusion services. Patient safety has been significantly improved through the introduction of new technology to track blood products.

Sanderson Suite

The dedicated hardworking staff on the day case surgical unit have re-designed systems and processes to ensure patient centred care is delivered every time. Many grateful patients have complimented the staff on the excellent efficient service they receive with high standards of care.



Excellence in Support Services Award

This award recognises exceptional service in supporting the delivery of patient care. Presenting the award was St Helens Rugby League legend, Paul Sculthorpe.



Winner

Domestics



For the fifth year running our domestic staff have achieved the exceptional standard of 'EXCELLENT' in the annual Patient Environment Action Team assessments at both Whiston and St Helens Hospitals. They provide patients with an environment that is clean and safe, and play an important part in helping the Trust to reduce infection.



Highly Commended:

ESR Team

Following many months of hard work and determination this team were the first to fully implement an electronic staff management record system, the quality of which gained them national recognition for their achievements.

Porters

The team of Porters at both hospitals consistently provide a vital and professional service to support the day to day running of the hospitals. Whilst providing an important service to patients, they are always reassuring and friendly.

Excellence in Patient Experience Award

This award recognises a contribution that has resulted in excellent patient experience. John Scott TV fashion guru presented the award – check out John’s latest fashion tips on: <http://john-scott-fashion-guru.com>



Winner

Julie Sanderson, Midwife



As a specialist midwife for bereavement services, Julie provides an exceptional level of support to parents who have suffered the pain and grief of losing a child during pregnancy. The care, compassion and commitment Julie offers to her patients is outstanding.

Highly Commended:

Holbrook Unit

The excellent experience that patients receive under the care of this unit is underlined by the constant stream of 'thank you' cards and tributes given to staff. Patients and their relatives often comment on the professional, kind and reassuring care that staff provide.

Seddon Suite

This team of staff provide dedicated care, support and rehabilitation. Their commitment to helping patients rebuild their confidence and regain their independence, is instrumental in assisting them to making a full recovery.

The People's Choice Award

This prestigious award is voted for by readers of the St Helens Star newspaper and highlights the appreciation that patients and their families have for the excellent care they receive. This award was presented by Steve Leary, Editor of the St Helens Star.



Winner



Diabetic Team

This multi award winning team always provide a first class service that treats, educates and supports patients, giving them the confidence to successfully manage their condition, enhancing their quality of life.

Highly Commended:

Burney Breast Unit

This world renowned unit is at the forefront of pioneering new techniques in breast cancer surgery and also receives a great many accolades for the sensitive and personalised care provided to patients.

Ward 3Alpha Orthopaedics

This innovative team are providing patients who have hip or knee replacement surgery with a revolutionary new service that helps them to recover more quickly and reduces the length of time they need to stay in hospital.



Employee of the Year Award

This award recognises the outstanding achievements of individuals within the Trust throughout the year. Presenting this award was Herbert of Liverpool, the city's most famous hairdresser.



Winner



Donnas Wilkinson,

Ward Manager, Mersey Regional Burns and Plastic Surgery Unit

Donnas has been instrumental in creating a nationally recognised centre of excellence for burns treatment at Whiston Hospital. She has set the highest standards of professional nursing care, and her excellent clinical leadership resulted in the Burns Unit becoming the Trust's first Ward of Excellence.



Highly Commended:

Gary Barker, Health Advisor - Sexual Health

Gary's passion, energy and 'can do' approach is an inspiration to his colleagues. Gary has played a leading role in establishing the very first rapid HIV testing in Merseyside resulting in less anxiety for patients and contributing to reducing HIV infection in the community.

Wayne Evans, Development Accountant, Finance

Wayne has been creative and innovative in developing new and more efficient ways of producing timely and accurate finance and performance reports. His outstanding work makes a major contribution to the achievement of the Trust's corporate objectives.

Team of the Year Award

This award recognises the performance of a team that has continuously delivered a first class service. This award was presented by former world welterweight boxing champion Ricky 'The Hitman' Hatton MBE and St Helens boxer Martin Murray.



The Dementia Team

This team cares for some of our most vulnerable elderly patients. The staff are passionate about providing the very best service to this special group of people. They are committed to ensuring that best practice in dementia care is shared throughout the NHS to raise awareness and improve care.

Highly Commended: **THE ADVANCING QUALITY TEAM**

Through the hard work and commitment of this team, the Trust is one of the top performers in improving standards, quality of care and patient experience in the regional Advancing Quality Programme. This important programme has enhances services to people with some of the most serious health conditions.

WARD 3D – GASTROENTEROLOGY

The staff have worked extremely hard as a team to make sure the individual needs of patients are fully met. They consistently provide patient centred care, delivered with expert skills, kindness and reassurance.



Putting you in the picture

All the night's action and glamour caught on camera...



A big thank you to...



Thank you to everyone who has helped to make this year's Staff Awards Presentation Evening such a fantastic success.

A special thanks to the following partners whose kind donations have enabled us to put on the biggest NHS staff awards event of its kind, at no cost to the NHS:

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