

Staff **News 'n' Views** St Helens and Knowsley Teaching Hospitals NHS Trust

Issue 18 October 2008



Double

Healthcare Performance Rating 2008



EXCELLENT

Rated as one of the **TOP PERFORMING TRUSTS** in the country by the Healthcare Commission

The new St Helens Hospital

NOW OPEN



Quality Care in World Class Surroundings

See inside for the full stories and lots more ...

Double **EXCELLENT**



Trust confirmed as one of the best in the country

We have been named as the ONLY Acute Trust across Cheshire and Merseyside hospitals to earn the very highest possible ratings – a perfect 'DOUBLE EXCELLENT' score - in a comprehensive assessment of every single NHS Trust in England.

Furthermore, the Trust is one of only four Acute Trusts in the northwest of England to reach this level of recognition.



The Healthcare Commission has rated the Trust as:
EXCELLENT for the quality of services provided to patients and
EXCELLENT for the use of its resources

The outstanding scores in both categories of the Annual Health Check 2007/08 means the Trust is ranked as one of the very best performers out of all 391 NHS organisations in the country.

The superb scores have been given because the Trust fully meets core standards and existing and new national targets, as well as offering excellent value for money.

Ann Marr, Chief Executive, said: "I am absolutely thrilled that we have received such fantastic scores and it reflects well on the tremendous hard work and commitment of the whole team of staff at the Trust.

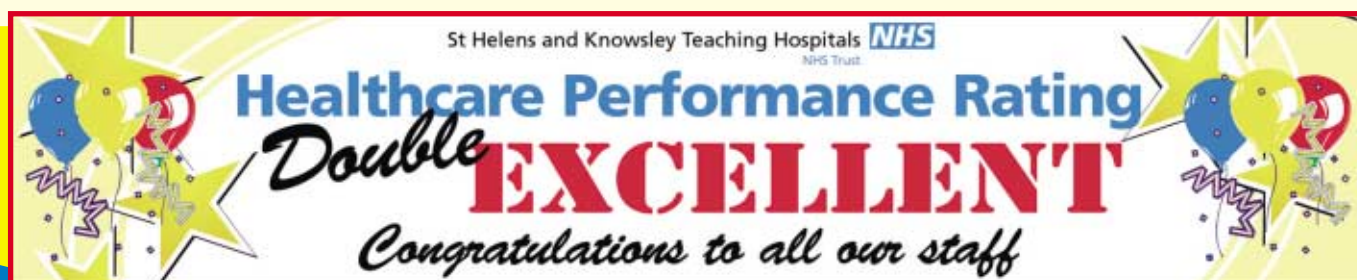


Ann Marr, Chief Executive (centre) celebrates the superb scores with staff from Whiston and St Helens

"It is great news for our patients because this is further proof of our commitment to providing them with the very best possible standard of healthcare.

"The scores are particularly impressive as we have been building two new hospitals during this period, yet we have continued to meet and exceed national targets for waiting times, infection rates and all other performance indicators in our existing buildings.

"These outstanding ratings are thoroughly deserved and I am extremely proud of all of our dedicated staff."



Building Update

World Class

Hospital Opens

St Helens



The new St Helens Hospital by night

The waiting is now over as the fantastic new St Helens Hospital has been completed. Two years after beginning work on the site, Taylor Woodrow have put the finishing touches to the building and handed it over to the Trust. The new hospital is now open and treating patients.

The purpose-designed hospital houses a full range of out-patient clinics, a state-of-the-art diagnostic suite, (X-ray, Fluoroscopy, Ultrasound, DEXA scan, MRI/CT scan).

The new hospital also boasts the most up-to-date operating theatres and an enhanced and expanded day case surgery suite - The Sanderson Suite, named after the late Mr Chris Sanderson, Consultant Surgeon, a dedicated colleague and friend.

St Helens Hospital is now also the new home of the Lilac Centre and the Burney Breast Unit.

It means our patients are now receiving quality healthcare in world class surroundings, with the most up-to-date equipment available anywhere in the world.



The atrium of the new hospital



*Kevin Hardy,
Director of
Clinical Strategy
with Mrs Valerie
Gleave, the first
patient to be
treated in the
Diabetic Clinic
at the new
hospital*

Building Update

Quality Care in World Class Surroundings



As well as providing the best facilities for our patients, St Helens Hospital is also a clean, safe environment, which is easily accessible.

The hospital has been designed with infection control in mind. Curved skirtings and pillars mean there are no hiding places for germs, while the walls are vinyl and can be easily cleaned.

Patients and visitors will also find it simple to get around the new St Helens Hospital.

Each department is colour coded to help them find their way around, with the same colours used on everything from their appointment letter to the reception desk of the department they are visiting.

Along with our bright corridors and attractive courtyards, we have created an environment which is comfortable for our patients to reduce the stress and anxiety of coming into hospital.

The new facilities were given the thumbs-up when GPs and other healthcare professionals attended a special Open Week event at the new hospital in September.



You are on level G

Orange Zone	Purple Zone	Yellow Zone
1 Sanderson Suite	↑ Embryology	↑ Eye Clinic (OP)
G Pharmacy & Blood Testing Diabetes Clinic X-Ray MRI & CT Scan Tuberc 000	G Rheumatology ENT / Audiology	G Outpatient Suite 2 Dermatology Surgical Appliances
LG GU Medicine Clinical Psychology Restaurant ☺ Administration Suite D Link to Inpatient Wards Amen Unit	LG Lisc Centre Administration Suite C	LG Therapy Suite
Red Zone	Green Zone	
↑ Administration Suite E	↑ Orthodontics Oral & Facial Surgery	
G Outpatient Suite 3 Cardio Respiratory (CCG)	G Outpatient Suite 1 Gynaecology, Urology	

The colour coding will help patients and visitors find their way around



What they say about St Helens Hospital

New hospital will be world-class

This will make a tremendous difference for patients who will have access to new facilities at the heart of the community... *Dr Kevin Hardy, director of clinical strategy (below)*

ST HELENS' spectacular new £100-million hospital could be just weeks away from opening - and local health bosses believe it will deliver some of the best facilities in the world for patients.

The St Helens Star was given behind-the-scenes access to the striking three-storey complex at Peaseley Cross - built adjacent to the existing hospital - that is set to transform the way health care is delivered for our town.

Contractors are working around the clock on the site, aiming to hand the magnificent building over to the NHS Trust next month. Providing NHS chiefs get the green light to open, patients could begin receiving treatment at this hospital of the future later this autumn.

The NHS development - funded by a private finance initiative scheme - will become a major centre for out-patients, featuring cutting-edge diagnostic equipment and housing hundreds of staff. And, in a major move in the way care is delivered, GPs will have the powers to directly order MRI or CT scans without consultant referral.

Surgical theatres at the new St Helens Hospital, which will be used for day case operations, are said to boast some of the most support technology on the east coast, while the design is tailored specifically to help prevent spread of superbugs.

Dr Kevin Hardy, director of clinical strategy at St Helens and Knowsley Teaching Hospitals NHS Trust, said: "We will have world class facilities here and the challenge for us will be delivering world class care. I think the new hospital will make a tremendous difference for patients who will have access to new facilities that are based in the heart of

Special report by ANDREW KILMURRAY

a community. It will also be tremendous for hospital staff and as a resource for GPs." Dr Hardy, who specialises in diabetic care, explained that senior doctors had a significant say on the hospital design, meaning the flowing layout of the complex is worlds apart from the converted Victorian buildings that currently house St Helens Hospital.

Local health chiefs have also focused on making sure the hospital's surroundings are pleasant for visitors. A Costa Coffee shop, a WH Smith store, and restaurant will be inside the complex.

Meanwhile, different hospital departments will be colour coded to help guide visitors through the sweeping walkways and to clinics. As the hospital opens there will be phased closures of departments at both the existing St Helens Hospital and Whiston as they transfer to the new Peaseley Cross site. Among the departments switching to St Helens will be Whiston's Lilac centre, where cancer patients are given chemotherapy, while there will also be a diabetes centre and breast unit.

In-patients beds will be retained at St Helens' £15m stroke rehabilitation centre, Elyn Lodge, while the current Helme Ward will also remain. Local NHS chiefs' policy will mean the majority of patients who need hospital stays of more than one day will be admitted to Whiston.



MORE on the countdown to the opening of St Helens' new hospital will be featured in the Star in coming weeks and on our website at sthelensstar.co.uk.

St Helens **Star**

"Spectacular ... Striking ... Magnificent"

"World Class ... Pleasant ... the most ultra up-to-date facilities in the world"



DELIGHTED: Chief executive Ann Marr at the entrance to the new St Helens Hospital and inspecting the new reception area

Pictures: EDDIE BARFORD

EXCLUSIVE By CAROLINE INNES Health Reporter

THIS is the new £100m St Helens Hospital.

The ECHO was given exclusive access to the building to show readers the world-class facilities coming their way.

Chief executive of St Helens and Knowsley Teaching Hospitals NHS Trust, Ann Marr, expects to receive the keys from builders Taylor-Wood in the next fortnight.

She hopes the first patients will be through the doors as early as Christmas.

Mrs Marr said she told building designers "form must follow function" to create a hospital that flowed.

She wanted it to be pleasant for patients while housing the most ultra up-to-date facilities in the world. More than 1,000 staff will soon transfer to the site which will be used as a diagnostic centre specialising in day-case surgery, oncology and ophthalmology.

The hospital will also be the first in the country to allow GPs in the region to directly order MRI, CT and ultra-sound scans of their patients, reducing waiting times to just two weeks.

A GP hotline will be provided to offer advice on what scans patients may need or which would be the most useful.

Mrs Marr said: "Every time I come in the building I am amazed

A new hospital for Christmas

£100m hi-tech site just what the doctor ordered

by what we have achieved. If anybody has to go into hospital then I know they are going to want to come to St Helens.

"It doesn't look like a hospital. But when you see inside at the facilities we have created you can see that we have the best in the world."

"Ultimately this is not about having a new building. It is about changing the way we do things."

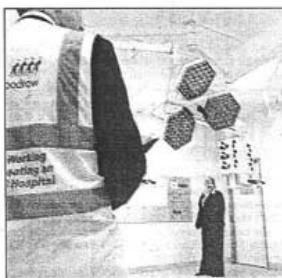
"The whole hospital has been designed with infection control in mind. We have curved skirtings, walls, pillars so no germs can hide

in joints or cracks and all our walls are vinyl so they can be wiped clean.

"We have invested in the most up-to-date equipment in the world to put our patients at the centre of everything."

"They will get the best treatment in the best facility and we are just looking forward now to showing off what we have created."

"Our patients are going to be overwhelmed when they walk into the new St Helens hospital."



TOP CLASS: Ms Marr in one of the pristine operating theatres in the new St Helens hospital

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From the office of the Mayor

25 September 2008

Dear Anne,

I felt I must write to congratulate you on the recent re-developments at St Helens' new Hospital.

I am sure I speak on behalf of many, when I say that the additions of a 'Chemotherapy Department' and 'Dialysis' Department, will benefit many people and families, by making these services available locally.

Can I also say that it delighted me to see 'A Sanderson's' name remembered by naming a Suite after him, a fitting tribute to such a gentleman.

The atmosphere was clean and airy and the new equipment will improve facilities and health care for the future.

May I take this opportunity to wish you and your staff the very best wishes for the future in the new St Helens Hospital.

This has taken a lot of hard work and planning by you and your team and it's future success is in your hands.

Best Wishes

(Signature)
Councillor John Beirne
Mayor

Ms Anne Marr
Chief Executive
St Helens and Knowsley Teaching Hospitals
Whiston Hospital
Warrington Road
Prescot
Merseyside, L35 5DR

St Helens...facing tomorrow's challenges, together



"I felt I must write to congratulate you on the recent redevelopments at St Helens Hospital."

Clr John Beirne, Mayor of St Helens

A HEALTHY FUTURE

EXCLUSIVE By ADNAN AL-JILANI

THIS is the new-look St Helens Hospital.

The new site, based near the existing premises on Marshalls Cross Road, has cost St Helens and Knowsley NHS Trust more than £100m and is expected to be opened to the public within the next four weeks.

The St Helens Reporter was given exclusive access to look around the new site.

In the new purpose-designed building a full range of our patient clinics will be provided along with an enhanced and expanded day care surgery suite.

Some new services will be available at St Helens, such as breast services, clinical psychology, a diabetes centre, a liac centre, orthodontics, oral and facial surgery, and gynaecology. There will also be a state-of-the-art diagnostic suite, including X-ray and MRI/CT scanners and endoscopy facilities.

Efficient

Dr Kevin Hardy, Director of Clinical Strategy for St Helens and Knowsley NHS Trust, said: "This particular project has been in the making for more than 10 years, and so it is wonderful to see it almost completed."

"The people of St Helens can expect first class facilities and outstanding access to diagnostics. It is remarkable to see how much progress has been made since work first began on building the premises two years ago."

"Access to services will be much more efficient than it used to be. All of the different departments on each level of the three storey building have been colour coded to match different fields of medicine."

Dr Hardy added: "When opened, the public will be able to see first hand the leap that the trust has made in our advances."

"St Helens Hospital will be one of the premier hospitals throughout the North West and the country."



ABOVE: Dr Kevin Hardy, Director of Clinical Strategy.

BELOW: One of the courtyard gardens.



St Helens **thereporter**
sthelensreporter.co.uk

"First class facilities ... State-of-the-art ... Purpose-designed" St Helens Reporter

The End of an Era



While the completion of the new St Helens Hospital heralds the start of an exciting new era, it also marks the end of an old one.

The old St Helens Hospital has been treating patients since 1873, but will now be demolished to make way for landscaping and car parking facilities.

To mark the occasion, more than 150 current and former St Helens Hospital staff gathered in the restaurant at the existing hospital for a special 'End of an Era' party.

They caught up with old friends to reminisce and look at pictures from the Trust's archives, as well as being given the opportunity to look around the fantastic new facilities in the new building.



Current and former staff mark the end of an era

The celebration was a big hit with everyone



Thanks for everything

Another event marking the end of the existing St Helens Hospital was an afternoon tea for the League of Friends.

The volunteers have raised an incredible £600,000 for the hospital over the last 52 years, through raffles, garden parties, days out and other activities.

Ann Marr, Chief Executive, thanked each of the volunteers personally for their wonderful efforts and selfless hard work and presented each of them with a special gift on behalf of the Trust.

The Worshipful Mayor of St Helens, Cllr John Beirne, also paid a thoroughly-deserved tribute to the League of Friends.



Ann Marr (right) and the Mayor of St Helens, Cllr John Beirne, with Bernard and Pat Coupe from the League of Friends

Building Update

Whiston



Work continues to build the new Whiston Hospital.

The shell of the hospital is in place and work is well underway to fit out the inside of the six-storey building.

A 600-strong workforce is currently on the site and they are close to completing the theatres and installing lifts throughout the hospital.

Walls have been completed, ceilings are almost finished and flooring, joinery and decorations are all progressing well.

The new footbridge linking the multi-storey car park to the hospital is now being put in place across Warrington Road.

The next major stage of the redevelopment of Whiston Hospital is the demolition of Stephenson House (right), which is scheduled for January. Once that has happened, external work on the Accident and Emergency entrance will get underway.



Annual General Meeting

*From new beginnings
to healthier futures*

There was a large turnout by staff and the public, along with the Mayor of Halton, Cllr Kath Loftus, for the Trust's 17th Annual General Meeting.



A big turnout for the Trust's 17th AGM



Trust Chairman, Les Howell

We celebrated the achievements of the last 12 months and looked forward to another exciting year, with a roadshow showcasing the work of different areas of the Trust.

Chairman Les Howell opened proceedings and thanked everybody for attending, remarking that he had enjoyed his first few months at the Trust and will look forward to another busy, challenging year ahead.

Ann Marr, Chief Executive, then gave a presentation highlighting the success stories of the last 12 months, including the continuing redevelopment of the two new hospitals, meeting performance targets, increasing activity and reducing infection rates.



Ann Marr, Chief Executive, reflects on the last twelve months

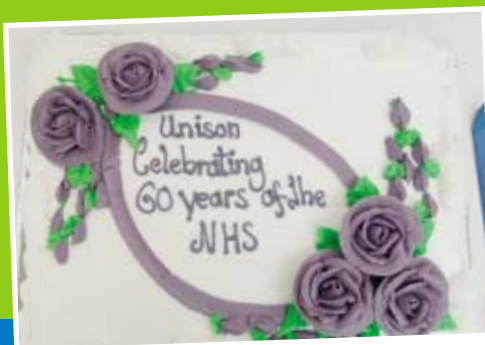
A number of displays highlight the great work of the Trust



She also took the opportunity to announce the big news that the new St Helens Hospital had been handed over to the Trust by Taylor Woodrow on time as planned.



Unison's Mike Donovan and catering assistant, Barbara Hefferon presenting a birthday cake (below) from Unison to Ann Marr, Chief Executive



NHS60 Round-up

As this milestone year for the NHS draws to a close, the Trust would like to thank everyone who has helped make our NHS60 celebrations such a success.

Our thanks go to all staff who have contributed in different ways, including your memories for our News 'n' Views NHS60 special and your memorabilia for the display cabinet in the main corridor at Whiston.

The Trust is also extremely grateful to the following people and organisations for their support in this special year:

The Mayor of Knowsley, Cllr Michael Foulkes, and the Mayor of St Helens, Cllr John Beirne, for inviting Trust staff to Civic Receptions.

Whiston Willis Community Primary School – for their wonderful cards, pictures and poems and their fantastic singing at our Chapel Service.

Unison – for generously presenting a special birthday cake to the Trust and party bags to the children of Whiston Willis at the Chapel Service.

No MRSA Here



The IV Nurse Specialist team. (From left) John Morgan, Mark Llewellyn, Siobhan Wade, Wendy Ebbrell and Penny Casey

The latest national figures show there have been no cases of MRSA at the Trust in the last four months.

The statistics from the Health Protection Agency show the range of infection control measures at the Trust are making sure our patients are treated in a clean, safe environment.

Figures also show that the Trust has significantly reduced the number of cases of Clostridium Difficile.

Meanwhile, the Trust has a new team of IV Nurse Specialists aiming to reduce infections relating to IV catheters.

The service launched in October and provides cover 7 days a week.

Thank you and well done to all of our dedicated staff for helping the Trust to keep infection rates as low as possible and providing our patients with a clean, safe environment.



Doctors visit the Trust from India

A group of doctors from India have visited the Trust to learn more about orthopaedic surgery techniques.

Dr Ramesh Sen, Dr An Banerjee and Dr Govandhan Ramie spent time at St Helens Hospital observing Orthopaedic Surgeon, Ed Jago, carry out knee surgery.

It was a useful trip for the trio as these procedures are becoming increasingly popular in India.

Ed Jago has recently returned from India after a teaching visit.



Ed Jago (second from right) welcomes the doctors from India

Staff rewarded for over 1,000 years service!

THE TRUST has recognised the outstanding work and commitment of some of its longest-serving members of staff.

Long service awards have been presented to 46 members of staff, who have worked at Whiston and St Helens hospitals for a staggering 1,180 years – and counting - between them!

Awards for 25 years' service were given to 44 people, while Sue McNicholas, clinical nurse specialist at the Burney Breast Unit, and Ernie Poole, healthcare assistant, were commended for clocking up 40 years with the Trust.



Chief Executive, Ann Marr (middle row, fourth from right) and Chairman, Les Howell (middle row, fourth from left) with some of the long-serving members of staff.



Mum-to-be Sarah Doyle, of Prescot, having her 3D baby scan

3-D Babies

Mums-to-be are being given the opportunity to have a precious keep-sake at Whiston Hospital.

The Ultrasound Department is now offering a service to take 3D images of babies during pregnancy.

Expectant parents will receive four photographs to treasure plus a CD Rom for only £50 - a lower price than any other hospital in the region.

The service is only available to patients under the care of the Trust and the best time for this type of scan is between 25 and 30 weeks of pregnancy.

Running for a great cause

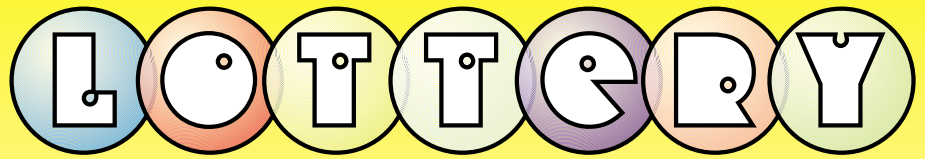
A couple have raised £800 for Whiston Hospital's Maternity Unit in memory of their son.

David and Paula Richards' baby, Liam, was born prematurely at the hospital in May this year, but sadly died. David took part in a 5k run around Walton Hall Park in Liverpool, along with friends and colleagues Neil McEvoy, Maxine O'Hare, Chris Richards and Stewart Kyle to raise the money. The generous donation will be used to buy a sofa bed for dads in the Maternity Unit.

David and Paula said: "The help and support of the team at Whiston Hospital got us through the experience and we wanted to give something back for everything they did for us. We hope it will make a small difference to other people who find themselves in the same situation."



David and Paula Richards with Philip Morgan, Obstetrics and Gynaecology Consultant and Julie Sanderson, Bereavement Midwife



TRUST

RESULTS

The Lottery results for the draws which took place on the following dates:

Wednesday 28th August 2008

- £1500 Miss L Johnson, Surgical Care Group, Whiston
- £500 Miss S Bryan, Surgical Secretaries, Whiston
- £100 Mrs O Hampson, COPD Nurse, Whiston
- £50 Mrs S McDougall, Switchboard, Whiston
- £25 Mrs J Arrowsmith, A&E Dept, Whiston
- £25 Mrs D Radcliffe, General Office, St Helens

Wednesday 24th September 2008

- £1500 Mr I Young, Pathology, Whiston
- £500 Mrs S O'Donoghue, ICU, Whiston
- £100 Mrs L Holden, Catering, Whiston
- £50 Mrs G Caudwell, Cancer Services, Whiston
- £25 Miss M Smith, Secretaries, Whiston
- £25 Mr A Boardman, Catering, Whiston

Note: Prizes can only be issued to lottery participants who have paid all due contributions. In the case of deductions not being made from your pay, please contact the Finance Department on extension 1121. Your payslip should show a separate deduction described as LOTTERY and the amount deducted (£1 for each number).

Employee of the Month



August
Gillian Atherton
Senior Clinical Coding
Officer/Auditor



September
Jacquie Connolly
Audiology Manager

Did you know?



(in case you ever make it on to Who Wants to be a Millionaire!)

- The average lead pencil will draw a line 35 miles long.
- Westward Ho! in Devon is the only placename in Britain which ends with an exclamation mark.
- Humans are born with 300 bones in their body, but have only 206 when they reach adulthood as many of them join together.
- Contrary to popular myth, the Great Wall of China is not visible from outer space.
- Fleas can jump 130 times higher than their own height, the equivalent of a 6 foot human jumping 780 feet in the air.
- The dot that appears over the letter 'i' is called a tittle.
- The shortest war in history was between Zanzibar and England in 1896 and lasted for 38 minutes.
- Rubber bands last longer when refrigerated.

LOOKIE LIKIES



TV bargain-hunter
David Dickinson



Purchasing Manager
Alan Stanniland

If you know of a colleague who looks like a famous celebrity, VIP or even a cartoon character - please send in your pictures via email to stuart.arrowsmith@sthk.nhs.uk

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Facilities Management
Helpdesk
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Staff News 'n' Views

Next Issue: December 2008

Many thanks to everyone who has been involved in producing this edition.

If you would like to contribute,
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