

Issue 14 Spring 2008

# Eton Road bring that **X-Factor** to the wards



## Pop favourites make our kids' day

There was a real treat when the boys from Eton Road kindly dropped into Whiston Hospital.

See inside for more details and pictures of their X-tra special visit!



Plus, our new intranet site means everything you need to know about the Trust is at your fingertips!

<p><b>What's inside:</b></p>	<p><b>Building Update</b></p> 	<p><b>Wash your hands</b></p> 	<p><b>Plus: Lottery Did You Know?</b></p>  <p>Clare's Commendation!</p>
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# Pop stars bring the X-Factor to Whiston



Marcus, David and Danny make a fan's day



Patients, relatives and staff pose with Eton Road.

## Pop sensations Eton Road have proven to be a smash hit with children at Whiston Hospital!

The X Factor favourites were in fine voice as they dropped into the Children's Unit and Special Baby Care Unit.

David, Danny and Marcus chatted to the kids, signed autographs, posed for pictures and stayed around to sing and dance to the songs they performed in front of millions on national television.

Ann Marr, Chief Executive, said: "It is fantastic that Eton Road have found time to come into the hospital. Their visit has brought so much joy to the children and staff and made it such a special and memorable day."



# TRUST LOTTERY RESULTS

The Lottery results for the draw which took place in December are as follows:

- £1500 Mrs S Hulme, GPAU, Whiston
- £500 Mr S Fox, ICU Dept, Whiston
- £100 Mrs A Ryan, Community Midwife, Whiston
- £50 Mrs B Broughton, Purchasing & Supply, Whiston
- £25 Miss J Young, Ward E3, Whiston
- £25 Miss D Pimblett, Ward B1, Whiston

The results of the Trust Lottery Draw taken in January are as follows:

- £1500 Miss L Darwick, HR Dept, Whiston
- £500 Mr M Bottell, Theatres, Whiston
- £100 Mrs B Thompson, C-Garrd, Whiston
- £50 Mr T Truong, Mgt Accounts, Whiston
- £25 Mr J Ellis, Cardio Respiratory, Whiston
- £25 Miss S Berrigan, Ward K5, Whiston

The results of the Trust Lottery Draw taken in February are as follows:

- £1500 Mrs H Grundy, Domestic Svs, Whiston
- £500 Mrs C J Delaney, SCBU, Whiston
- £100 Mrs S Nicholson, Community Midwife Office, Whiston
- £50 Ms J Sturdy, Recovery Theatres, Whiston
- £25 Mrs A Lucas, Workforce Planning, Whiston
- £25 Mrs K Martinez-Prado, Recovery Theatres, Whiston

**Note: Prizes can only be issued to lottery participants who have paid all due contributions. In the case of deductions not being made from your pay, please contact the Finance Department on extension 1121. Your payslip should show a separate deduction described as LOTTERY and the amount deducted (£1 for each number).**



# Going Live!

## *The Trust's brand new intranet site goes live at the beginning of March.*

It has all the information you could possibly need about the Trust and has been given a complete makeover so it is even easier to use.

By visiting [nww.sthk.nhs.uk](http://nww.sthk.nhs.uk) everything you need to know will be just a mouse-click away – from Trust policies and maps of the hospital sites to previous editions of News 'n' Views.

Below is our at-a-glance guide to the new homepage.

The screenshot shows the homepage of the St Helens and Knowsley Teaching Hospitals NHS Trust Intranet. At the top, there is a search bar with 'Search' and 'Google search' buttons. The header includes the NHS logo and the University of Liverpool logo. A navigation menu contains links for Home, About Us, Staff Directory, Policies, Help, Learning And Development, News And Events, and Equality & Diversity. Below the menu is a photo gallery of staff and events. A 'Staff Guide' sidebar on the left features large icons for Directory, News & Views, Library, Jobs, Clinical Guidelines, Site Map, Policies, Email, Staff Matters, and Systems Access. The main content area has a 'Re-development' section with news about the new Whiston Hospital opening in 2010 and the new St Helens Hospital opening in 2008. Below this is a 'News & Events' section with links to a Treasure Hunt, Hospital Annual Awards Presentation Evening 2008, a link to the old intranet site, and 'Our NHS our future'. A 'Departments' section shows images and links for Whiston Hospital and St Helens Hospital.

Big icons make it easy to navigate the site. Just click on the staff guide for information at your fingertips.

Our regularly updated news service will keep you right up to date with everything happening within the Trust.

Want to know who does what and where? Click here to visit our departments and meet our teams.

Look here to find out the latest about the £338m investment in Whiston and St Helens Hospitals.

# Building Update

The development of our two new hospitals continues at a pace.

As the pictures show, the Whiston site is really taking shape and is set for completion in 2010.

Contractors have completed the remarking of roadways on both hospital sites. The MSCP is due to be remarked in stages, leading to the loss of some spaces during the process. However, Taylor Woodrow has agreed that Trust staff can use their contractor's car park on Two Butt Lane while work is carried out.

You may have noticed a number of changes in recent weeks to ensure the appropriate number of spaces are available:

- The whole of the Delph Lane temporary car park is now being used by the Trust with an increased overall capacity
- The old doctors' house (adjacent to the Renal Dialysis Unit at Whiston) has been demolished, creating additional spaces



The new windows are installed at Whiston



The flooring is down in the kitchens

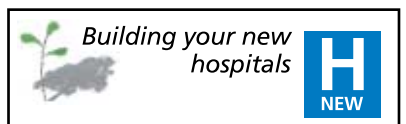


- The contractor's storage compound (adjacent to the MSCP) has been resurfaced and made available to permit holders

The Trust has agreed to buy 50 additional parking spaces from Taylor Woodrow if necessary.

Plans are also being developed to turn over parking on the south site at Whiston to patients.

Onwards and upwards - the stairs are in place





# Strategic Redevelopment Project

The Trust has approved plans for outpatient care for the interim period between the opening of the St Helens Diagnostic and Treatment Centre (DTC) in November 2008 and the new Whiston building opening in Spring 2010.

The plans are designed to ensure convenient access for all patients.

Generic out-patient clinics will take place in the clinic space at the new St Helens DTC and at Whiston within K Block, A1 and within the Mat Block.

A brand new leaflet has been commissioned to make sure all staff know exactly what's happening and when.

It features a timeline of when work is taking place, as well as a comprehensive list of where outpatient departments will be located in the new St Helens DTC and will be attached to your March payslip, as well as being featured in the next News 'n' Views.



St Helens Hospital continues to take shape



Main Entrance

Not long to go until the new St Helens Hospital opens



Courtyard



# 'Angel' nurse saves life while out shopping

North West Ambulance Service NHS Trust have commended Clare Cunningham, a Staff Nurse at the Intensive Care Unit at Whiston Hospital, for saving a man's life while out shopping.

Clare, from Eccleston Park in St Helens, jumped into action after Mr Jim Traenor collapsed due to a cardiac arrest at a local retail park.

Using quick thinking and expert skills, Clare performed resuscitation techniques for eight minutes until an ambulance arrived.

Mr Traenor's heart needed to be shocked five times by a defibrillator and, thankfully, he survived and has made a full recovery.

He said: "I believe that Clare is an angel. I cannot express how extremely grateful I am that she was able to give me the gift of life again."

Clare said: "I just switched off and went on auto pilot. There were people all round us who work with Jim and they were so upset. I knew I had to carry out CPR otherwise he was going to die. I am very glad that I was able to help play a part in saving Jim's life."

Chief Executive, Ann Marr, said: "Clare's quick thinking and actions are to be greatly admired. The commendation from the ambulance service is very well deserved."



Mr Jim Traenor, Clare Cunningham (Staff Nurse, Intensive Care Unit) and Ian Forster (North West Ambulance Service NHS Trust)



# YOU'RE NOT TOO POSH TO WASH!

## You can never wash your hands too much!

The Trust is encouraging staff, patients and visitors to help maintain – and improve – our great record for tackling infections by thoroughly washing their hands.

That means with handwash, not just hand gel.

A number of initiatives are currently running to get the message across, including Clean Your Hands and Bare Beneath the Elbows – and they're certainly working.

The Trust has the joint 6th lowest Clostridium Difficile and 13th lowest MRSA rates in the country among acute trusts.

However, we are never complacent about infection and continually strive to reduce the rates and risks even further.



Chief Executive, Ann Marr, leads by example and keeps her hands clean with staff on Ward F2

## New look for Trust logo

You will notice that the Trust has started using a new name and logo.

As revealed at last year's Annual General Meeting, we are now known as

St Helens and Knowsley Teaching Hospitals   
NHS Trust

University Clinical Education Centre status has been awarded to the Trust from Liverpool University in recognition of its continued commitment and support to the education and training of its clinical staff and learner groups.

The Trust supports the education and training of students across the multi-professional groups which include medical students, nurses, midwives, pharmacists, scientists and the allied health professionals.

The new logo is now appearing on letterheads and signage across the Trust.

# What's in a name?

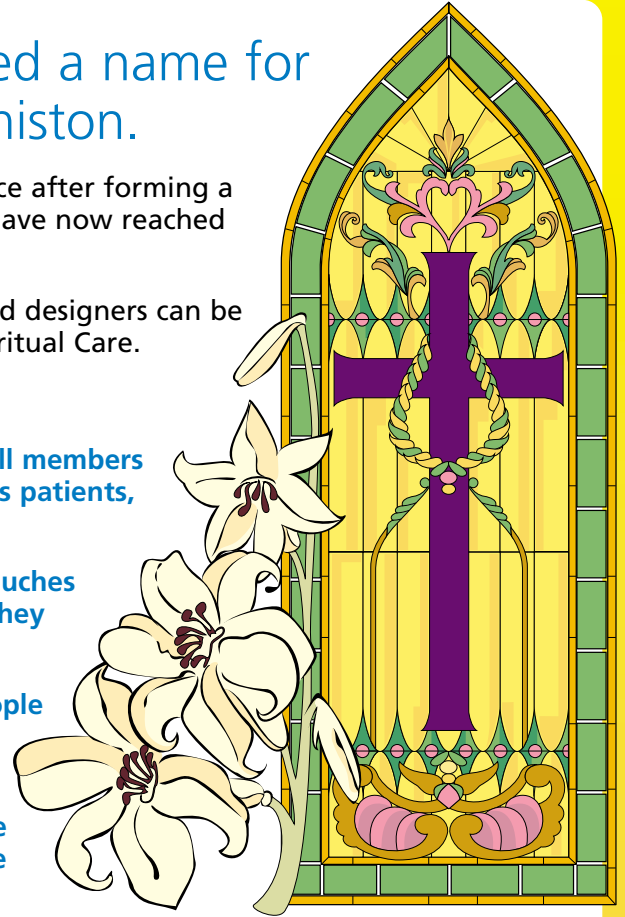
Put your thinking caps on – we need a name for the new Spiritual Care Space at Whiston.

Many of you have already helped with the design of the space after forming a group and holding meetings during 2006 and 2007 and we have now reached the exciting stage of choosing the fixtures and fittings.

The full version of the design brief given to our architects and designers can be seen on the intranet in the current projects folder within Spiritual Care.

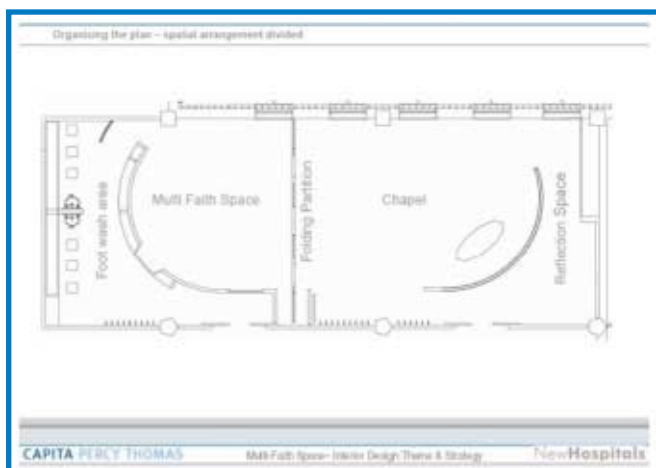
Some of the key principles include:

- To provide a space which offers a quiet, safe place for all members of the hospital community, recognising that this includes patients, visitors and staff of all faiths and of no faith.
- It needs to be reflective of nature. Creation or nature touches the human spirit. Natural materials should be used as they allude to life and living.
- It needs to be welcoming. It should draw or beckon people in and make them feel relaxed on entering the space
- The space should have a sense of 'otherness' and be distinctive from other parts of the hospital. It should be able to provide a place where people can touch the awe and mystery of life and death and to have a sense of a 'bigger picture'.
- The space needs to be accessible and offer hospitality to all, including those with a disability such as impaired sight, hearing or mobility.
- To provide works of art and design which are integrated to help form one space and to aid contemplation and serenity.



**So can you come up with an appropriate name for the space?**

Please send your ideas to Ann Wright in the Spiritual Care Dept at Whiston – ext 1657 – either by post or email by **1st July!** For more details about the plans, please contact any member of the Spiritual Care Team





We think our NHS services are good ...  
... you can help make them great

Help us create a vision for NHS services in  
the North West for the next 10 years

# ourNHS *our future*



Want to get involved?

Visit the website [www.northwest.nhs.uk/onof](http://www.northwest.nhs.uk/onof)

## What will happen next?

To create a local North West vision, we need to get the views of our own NHS staff, of patients and the public. We have set up 12 focus groups across the North West and the findings from these will be used to inform the work of the clinical pathway groups.

We will also be working with our local hospitals and primary care trusts to involve them in discussions with their own staff and their local communities. In addition we will be organising a number of polls through our website.

Some key milestones include producing a draft report in December, a final report at the end of January and a draft north west vision by the end of February. There will then be more local discussion before a final version of the vision is published in June 2008. A national vision will be published to coincide with the 60th anniversary of the NHS.

## What difference will this make?

Lord Darzi's interim report set out some areas for immediate action, which the SHA will need to address: these are health care acquired infections (HCAIs), better access to GP services and health inequalities.

There is a great deal of commitment at all levels to make Our NHS Our Future a success and to bring about a real change: health care professionals need to drive improvements to NHS services on behalf of their patients.

By June next year, we aim to have a vision for the future of the NHS in the North West that is led, locally developed and shared by NHS staff. This will in reality be the first phase of an ongoing process that will shape NHS services to ensure that patients have the best quality of care possible.

## Want to get involved and have your say?

### Members of the public can:

- visit our website [www.northwest.nhs.uk/onof](http://www.northwest.nhs.uk/onof)
- complete and return one of our response forms
- contact your local Patient and Public Involvement (PPI) lead

### Members of staff can:

- visit our website [www.northwest.nhs.uk/onof](http://www.northwest.nhs.uk/onof)
- complete and return one of our response forms
- contact your trust's Our NHS Our Future project team

PPI Lead: Yinmoi Price, Patient & Public Involvement Officer, ext 4136

Our NHS Our Future Lead: Suzanne Hinchliffe, Deputy Chief Executive,  
Director of Nursing, Midwifery and Governance ext 1134

## Welcome to the Trust!

A warm welcome goes to Donna McLaughlin, who has joined us as Director of Operations and Performance.



A graduate of Oxford University, Donna joined the NHS through the General Management Training Scheme. She went on to work in primary care before spending five years as Associate Director, Divisions of Surgery at Wythenshawe Hospital.

Donna said: "I am delighted to be joining the Trust at such an exciting time in its development."



Also joining the Trust is Mr Yousuf Saleem, an Ear Nose & Throat (ENT) Consultant.

Successfully completing his Higher Surgical Training in ENT in Manchester, he had sub-specialty training in United States of America in Endoscopic Sinus Surgery and Paediatric ENT at the University of Pennsylvania and University of Tennessee respectively.

## Congratulations to Marie



Well done to Marie Coulter (PALS Officer, Whiston) who recently qualified from St Helens College, after achieving a Diploma in Counselling.

If you have any personal news or achievements you would like to share – please email [stuart.arrowsmith@sthk.nhs.uk](mailto:stuart.arrowsmith@sthk.nhs.uk)



*Good Luck Frances!*

The HR team bid a fond farewell to Frances.

Frances Connolly was given a great send off as she retired after 31 years working for the Trust. She started at the Trust as a ward sister back in 1977 before going on to work in the HR Department.

Frances will be missed by her friends and colleagues and we all wish her well for the future.



# Countering NHS Fraud

## **FRAUD and CORRUPTION cost the NHS millions of pounds every year**

Money which should be spent on improving patient care. While the vast majority of staff within the NHS are professional and honest, there is a small minority who are dishonest and seek to defraud the NHS.

The NHS Counter Fraud Service (CFS) is an organisation solely dedicated to combating fraud and corruption within the NHS. Its aims are:

- Reduce fraud to an absolute minimum within 10 years.
- Set up permanent arrangements to keep fraud to an absolute minimum.
- Free up resources for better patient care.

Subsequently, each NHS organisation has been directed by the Secretary of State to appoint a Local Counter Fraud Specialist (LCFS) as the first line of defence against fraud. The LCFS supported by the Counter Fraud and Security Management Services (CFSMS) have been combating fraud in the NHS since 2000, with great success.

Frauds within the NHS are often low value and opportunistic; however, some, surprising to many are at times complex, well planned and high value orchestrated by skilled and organised criminals. Such cases cost the NHS large sums of money. Recently issued figures on prescription frauds alone, whilst having been reduced significantly following changes instigated by LCFS and CFSMS, are still estimated to cost the Service £47 million a year.

## **Look What Has Been Happening!!!!**

### **Guards Cheated Hospital**

Three Security guards at Liverpool Women's NHS Foundation Trust cheated the hospital out of funds by pocketing car parking fees. The trio were seen collecting the £1.50 fee from motorists leaving the car parks and manually raising the barrier pretending the automated system was broken.

They all received Community Punishment Orders and were ordered to pay costs of £234 each. The story was covered by the Liverpool Daily Post and Echo.

### **Payroll officer sentenced for NHS fraud**

A payroll officer working for the Calderdale & Huddersfield NHS Trust was sentenced to 18 months community service at Huddersfield Magistrates Court on the 25th June 2007 for paying herself more than £3,000 that she was not entitled to. The officer used the payroll system to make payments to various bank accounts in her name between March 2005 and March 2006. She then tried to cover up the offences by altering paperwork. After a manager at the hospital became suspicious and alerted the trust's local counter fraud specialist, an investigation was carried out. This revealed that improper payments had been made. The payroll worker appeared at Huddersfield Magistrates Court and admitted to two counts of false accounting with a further ten counts to be taken into consideration. She was also ordered to pay £3,222.54 compensation to the NHS.

### **Lab Technician sentenced for NHS Fraud**

An NHS laboratory technician who used his trust's mailing system to deliver a large number of items he had sold on the internet was sentenced to 12 month Conditional Discharge and ordered to pay compensation and costs. He pleaded guilty to 8 specimen counts of obtaining services by deception from the trust.

The technician not only conducted auctions on the internet auction site eBay, but also sent items to buyers using the hospital's post system – paid for by the trust.

Enquiries revealed that the technician had been using his NHS email address as a contact on eBay and had conducted over 900 transactions on the site, a large part believed to have been whilst he was at work. Some items sold were items of laboratory equipment believed to have been stolen from the department in which he worked. A substantial amount of items are believed to have been posted via the Trusts post room and at the Trusts expense.

**COUNTER FRAUD CONFIDENTIAL HOTLINE:  
0800 028 40 60**

## **Contacting the Counter Fraud Team**

Rick Marriott is the LCFS responsible for dealing and advising on counter fraud issues for St Helens and Knowsley Teaching Hospitals NHS Trust. You can contact Rick, directly, anytime on the following:

**T - 0151 285 4523**

**Email –  
Rick.Marriott@miaa.nhs.uk**

## **FACTS AND FIGURES**

- There have been 360 prosecutions with a 96% successful prosecution rate and 434 successful civil legal and disciplinary cases.
- There was a 49% increase in the number of civil and disciplinary sanctions completed in 2005\_2006.
- There has been a financial benefit to the NHS totalling £811m.
- Almost £27m was recovered in 2005\_2006 - this is a 73% increase on the previous year.
- Overall losses in the area of patient fraud have been cut by 55% from £170m to £76m.
- Losses due to fraud by NHS professionals have been reduced by up to 61% in key areas.

**It's working with  
YOUR Help!!!!!!!**



The landmark Golden Jubilee celebrations of the Association for the Study of Medical Education (ASME) was held in Dublin recently.

Joining the international festivities at the University College Campus were representatives from the undergraduate and postgraduate Medical Education teams.

The teams were successful in securing 5 platform presentations, representing 27% of the total presentations in the conference - a considerable achievement for the Trust.

The team would like to thank the Trust Board for financial support and also their support in highlighting the growing importance of Medical Education within the organisation.

For more details visit [www.asme.org.uk](http://www.asme.org.uk)

Trust staff Paul Stockton, Helen Box, Christine Dainty, Nick Bennett and Andrew Turner at University College Dublin

# DIABETES

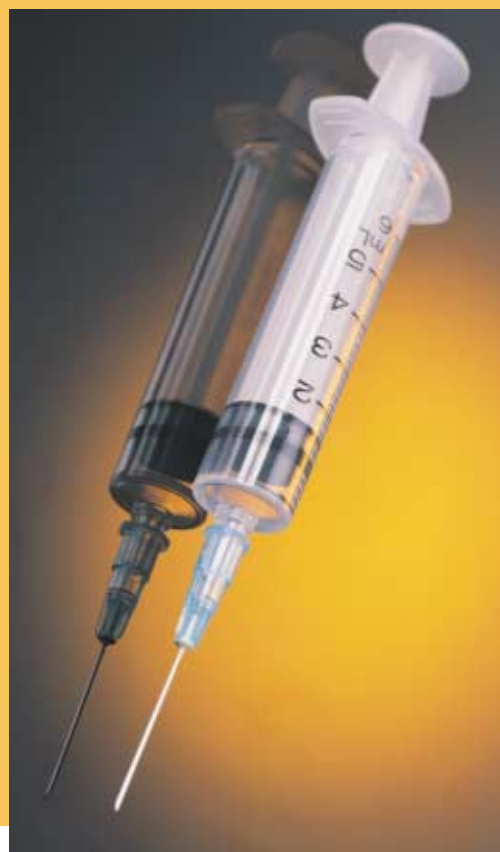
## PRACTICE DEVELOPMENT UNIT

The Specialist Diabetes Team has won top marks after recording one of the best ever appraisals to secure Practice Development Unit status from Edge Hill University.

The team was assessed over two years and visited by an external team of examiners. They looked at a range of areas, including good communication, user and carer involvement, staff development and collaboration with academic institutions.

Nurse consultant, Sarah O'Brien, who led the team's efforts, said: "We are very pleased to be told by an independent University that the work we do in diabetes meets contemporary best practice standards."

The Team plans to go on to secure Charter Mark status.





# Team Talk Feedback

The Trust Board TEAM VISITS are to continue throughout 2008 along with the staff lunchtime TEAM TALKS meetings.

Members of the board visit different departments each month, meeting and chatting with staff in their workplace.

They are proving to be very popular, both with staff and Board members.

Below are some of the issues raised and how they are being tackled:

<p><b>Training</b></p> <p>With the majority of training carried out at Whiston, staff asked if it would be possible for trainers to travel to St Helens, rather than St Helens staff travelling to Whiston.</p>	<p>A number of courses are available at St Helens, but not all can be delivered at both sites due to training resources.</p> <p>New e-learning training packages are being planned to allow staff to train from their PC.</p>
<p><b>Duffy Suite</b></p> <p>Staff feel rheumatology and stroke combined is not working well.</p>	<p>A full review is taking place and further information will be circulated following Executive discussion.</p>
<p><b>Keep it Down!</b></p> <p>Staff in paediatrics report increased noise from the building site. It is also very hot on the wards.</p>	<p>We are working closely with Taylor Woodrow on the issue of noise.</p> <p>The problem of hot wards stems from the building structure and is being closely monitored.</p>
<p><b>Your place or mine?</b></p> <p>It was suggested the Trust Board meeting be held at St Helens Hospital.</p>	<p>The Trust Board meeting in May will be held in St Helens.</p>
<p><b>Where do we go?</b></p> <p>Staff are unsure where they will be placed once the new build is complete.</p>	<p>Locations of departments made public through various meetings, TUG groups and News 'n' Views.</p>



Staff air their views at a Team Talk session with Ann Marr, Chief Executive (above) and non-Executive Director, David Bradbury (below).



Meanwhile, February's Team Visit took Chief Executive, Ann Marr, and non-Executive Director, Rod Hill, to switchboard, medical photography and the Holbrook Unit.



Ann Marr, Chief Executive, meets patient, Hugh Roberts (right) and staff at the Holbrook Unit (below).



# Equality & Diversity

The Trust has staff networks for the following groups of staff:

- Black and Ethnic Minorities
- Disabled staff, including those who have long term illnesses
- Lesbian, Gay, Bisexual and Transsexual

## Aims:

- To represent staff and highlight any specific needs that they may have
- To share experiences and provide mutual advice and support on personal and professional issues
- To advise the Trust on providing appropriate and equitable patient care



To get involved, contact  
**Kate Kerwin,**  
Equality & Diversity Co-ordinator  
at [kate.kerwin@sthk.nhs.uk](mailto:kate.kerwin@sthk.nhs.uk) or  
telephone on 0151 430 1232

# Plans to Revolutionise Health & Social Care



**Dean Royles,**  
Director for  
Workforce and  
Education, NHS  
North West

Health and social care in the North West are being revolutionised, thanks to a number of initiatives that are bringing the NHS and Local Authorities (LAs) closer together.

New plans reveal that Primary Care Trusts (PCTs) and local authorities will in the future plan their workforce together, ensuring that they have enough staff with the right skills and in the right place, to provide more effective care and services for people.

Dean Royles, the newly appointed Director for Workforce and Education at NHS North West said: "There are huge opportunities for partnership working. For example, in the new children's centres where midwives, therapists and social care colleagues work with children. It makes sense for us to work with our local authority colleagues to plan the workforce for these services and for these groups of staff to be trained together. This can only be of benefit to the public, who will hopefully see a more joined up service."



# UNISON BRANCH AGM 2008



All members of the St Helens & Knowsley Health Branch of Unison are invited to attend the 2008 Annual General Meeting to be held on:

**Friday 14th March 2008 at the Guild Hall, St Helens Road, Prescot**

There will be a Hot Pot Supper provided and St Patrick's night disco afterwards!!  
Doors open at 7.30pm and the AGM will commence at 8.30pm lasting for approximately 30 minutes leaving the rest of the night to party!!

All members will receive an invitation and a ticket through the post with details of the FREE prize draws, with a top prize of a weekend away for 2, Dinner, B & B and two FREE drinks on the night!!!

All UNISON members are very welcome!!!

**I am delighted to confirm Whiston Hospital is Village Liverpool's nominated Charity for 2008**



**20% Discount off all food purchased in Victory Pub or Verve Grill.**  
Please quote 'NHS1' and produce your ID card.

Offer not Valid for special event days such as Valentines day, Mothers day & Easter. Valid until June 30th 2008.  
This offer can be withdrawn at any time.



## What's On

**Monday - Friday 4pm 'til 6pm selected drinks £2.00**

**Tuesday night is Quiz night 9.30pm Play Your Cards Right (rolling jackpot)**

**Friday Disco - bar open 'til 12.30 am**

**Monday - Friday a range of great value Meal Deals**

We are only 5 minutes drive from the Hospital, please call 0151 4492341 for more information

*Village Hotel Liverpool, Fallows Way Whiston Merseyside L35 1RZ*

# Did you know?



(in case you ever make it on to Who Wants to be a Millionaire!)

- The bible has been translated into Klingon! (for those of you who aren't into sci-fi, that's Star Trek jargon)
- An adult giraffe's kick is so powerful that it can decapitate a lion!
- Around 150 people are killed by coconuts per year!
- A man called Charles Osborne had the hiccups for approximately 69 years!
- A sneeze can travel as fast as 100 miles per hour!
- A yawn normally lasts for about 6 seconds!
- Astronauts get taller when they are in space!
- Martial arts legend Bruce Lee was so fast his films had to be slowed down so you could see his moves. This was the opposite of what usually had to be done!

**IT Operations Help Desk**  
**(0151) 676 5678**  
**ithelpdesk@sthk.nhs.uk**

**Switchboard 0**  
**Security, Fire, Emergency 3333**  
**Cardiac Arrest 2222**

**Local Security Management**  
**Specialist (0151 426 1611)**  
**Hospital Pager 1372**

## LOOKIE LIKIES



**Keith McGreavy, Director of Estates,  
Project Office, Whiston Hospital  
And  
Former Eastenders actor Michael  
'Beppe Di Marco' Greco.**

If you know of a colleague who looks like a famous celebrity, VIP or even a cartoon character - please send in your photographs via email to [judith.marsland@sthk.nhs.uk](mailto:judith.marsland@sthk.nhs.uk)

*Why do we...*

**Check our wrist  
watch when asked  
"When are you  
going on holiday?"**

**Staff News 'n' Views**

**Next Issue April 2008**

Many thanks to everyone who has been involved in producing this edition. If you would like to contribute an article or if you have a story to tell, please contact Judith Marsland by email or phone - Ext 2505