

Ref no: 213051120  
From: Public  
Date: 05/11/20  
Subject: Software in the Trust

## REQUEST & RESPONSE

Under the Freedom of Information Act could I please request the following information:

1. Who are the current suppliers of Electronic Patient Record software to the Trust?

**System C.**

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

**Contract expires May 2027 (31/05/27).**

b. What are the annual licence/support & maintenance charges associated with the solution

**£1,198k p.a.**

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

**The Trust organisation chart is available here:**

**<http://www.sthk.nhs.uk/about/executive-and-senior-management-team>**

**Christine Walters, Director of Informatics**

2. Who are the current suppliers of digital dictation software to the Trust?

**Nuance**

a. When do these contracts expire? . If none, does the Trust envisage a procurement and if so, when?

**Contract expires February 2021**

b. What are the annual licence/support & maintenance charges associated with the solution

**£17,000**

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies? As above -

**The Trust organisation chart is available here:**

**<http://www.sthk.nhs.uk/about/executive-and-senior-management-team>**

**Christine Walters, Director of Informatics**

3. Does the Trust utilise voice recognition software?

**Yes**

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

**1<sup>st</sup> June 2022**

b. What are the annual licence/support & maintenance charges associated with the solution?

**The Trust does not hold the requested information. This software is provided as part of a broader contract**

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

**The Trust organisation chart is available here:**

**<http://www.sthk.nhs.uk/about/executive-and-senior-management-team>**

**Christine Walters, Director of Informatics**

4. Does the Trust have an outsourced transcription service?

**No**

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

**N/A**

b. What are the annual licence/support & maintenance charges associated with the solution?

**N/A**

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

**The Trust organisation chart is available here:**

<http://www.sthk.nhs.uk/about/executive-and-senior-management-team>

[Rob.Cooper@sthk.nhs.uk](mailto:Rob.Cooper@sthk.nhs.uk)

5. Does the Trust utilise any EPMA (Electronic Prescribing) software?

**Yes**

a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

**Contract expires May 2022.**

b. What are the annual licence/support & maintenance charges associated with the solution

**£36,523**

c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

**The Trust organisation chart is available here:**

<http://www.sthk.nhs.uk/about/executive-and-senior-management-team>

**Christine Walters, Director of Informatics**

7. Does the Trust utilise electronic whiteboard functionality on wards?

**To commence March 2021**

- a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

**Contract expires May 2027 (31/05/27).**

- b. What are the annual licence/support & maintenance charges associated with the solution

**Part of the Careflow EPR solution**

- c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

**The Trust organisation chart is available here:**

<http://www.sthk.nhs.uk/about/executive-and-senior-management-team>

**Christine Walters, Director of Informatics**

8. Does the Trust employ an electronic document management service?

**CCube**

- a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

**Rolling annual contract**

- b. What are the annual licence/support & maintenance charges associated with the solution

**£60,000**

- c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

**The Trust organisation chart is available here:**

<http://www.sthk.nhs.uk/about/executive-and-senior-management-team>

**Christine Walters, Director of Informatics**

9. Does the Trust have a published digital transformation plan?

**Yes**

a. where is this available?

**Attached**

11. Who within the Trust is responsible for digital transformation, please supply contact details, including email address/format.

**Christine Walters, Director of Informatics,**  
[christine.walters@sthk.nhs.uk](mailto:christine.walters@sthk.nhs.uk)

12. Could you please supply a current organisational chart for medical records, operations management and digital transformation programmes? –

**Trust organisational chart is on Trust website.**

<http://www.sthk.nhs.uk/about/executive-and-senior-management-team>

**A current chart for Medical Records is attached.**

**Digital Aspirant Programme structure chart is attached.**

13. Does the Trust have an in-house development team or do they outsource?

**No**

a. if in house, how many staff are employed

**N/A**

b. if outsourced, which organisation do you use?

**N/A**

14. What business intelligence or analytics tools if any does the trust use to process clinical data?

**Qlikview, PowerBI, HED and CRAB**