

Ref no: 131210920
From: Commercial
Date: 21/09/20
Subject: Digital dictation system query

REQUEST

We have the following information about your trust's digital dictation system status.

System type - Digital dictation
Supplier name - No System installed
System name - No System installed
Date installed - No System installed
Contract expiration - No System installed

Can you confirm if the digital dictation information above is still correct? If applicable, what is the current contract expiration date with your supplier?

If there has been a system replacement, or a new system implementation, please can you let us know the new supplier and system name? Also, when was the new system installed and when will the current contract expire?

If applicable,

- can you let us know who supplies your digital dictation hardware devices?
- how many digital dictation devices does your trust have?
- when was the procurement date of the digital dictation devices?

RESPONSE

System type: Digital Dictation
Supplier Name: Nuance Communications
System Name: Winscribe
Date installed: Not known
Contract expiration: 1st February 2021