

Ref. No: 338191021
From: Commercial
Date: 19/10/21
Subject: Rota and Rostering Supplier

REQUEST

1. What rota software(s) and provider(s) does the trust use for medical staff (junior doctors and consultants)? (a rota is a pattern of shift work with no individuals attached to it. A rota is used to form a blueprint of compliance or rules based on working patterns for a department, team or unit e.g. to create junior doctor rotas compliant to the 2016 Junior Doctor contract. Rotas are not to be confused with rosters (when shifts are allocated to workers)
2. What is the contract start and end date for the software(s) in Question 1?
3. What percentage of medical doctors are using the software(s) in Question 1?
4. What framework was used to procure the supplier(s) in Question 1? Please state the specific name of the framework e.g. G-Cloud, HealthTrust Europe, etc.
5. What rota software(s) and provider(s) does the trust use for surgical staff?
6. What is the contract start and end date for the software(s) in Question 5?
7. What percentage of surgical doctors are using the software(s) in Question 5?
8. What framework was used to procure the supplier(s) in Question 5? Please state the specific name of the framework e.g. G-Cloud, HealthTrust Europe, etc.
9. What rota software(s) and provider(s) does the trust use for anaesthetics?
10. What is the contract start and end date for the software(s) in Question 9?
11. What percentage of anaesthetists are using the software(s) in Question 9?
12. What framework was used to procure the supplier(s) in Question 9? Please state the specific name of the framework e.g. G-Cloud, HealthTrust Europe, etc.

13. Does the trust have any projects or procurements for a rota or rostering software on-going or scheduled in the next 12 months?
14. If yes, list the upcoming projects or procurements and their planned start dates?
15. In order to participate in a rota or rostering tender, what is the process?
16. Is your rota supplier the same as your rostering supplier?
17. If no, please state the name of the rostering software(s) and provider(s) for the above staff groups (medical, surgical and anaesthetics.)
18. Please state the contract start and end dates for the rostering software(s) in Question 17.
19. What is the job title(s) and department(s) of the decision maker(s) on the above software(s)?
20. What is the annual cost of the above rota and rostering software(s)?
21. Are there any exit costs incurred for changing the above rota and rostering software(s)? If yes, please state the exit costs.
22. What is the notice period for the above software(s)?
23. What other rota and rostering systems are used by the Trust? Please state the names of any providers used and what they are used for?

RESPONSE

1. Allocate Software – eRota
2. 2019-2024
3. 100%
4. Health Trust Europe
5. Allocate Software – eRota
6. 2019-2024
7. 100%
8. Health Trust Europe
9. Allocate Software – eRota
10. 2019-2024
11. 100%
12. Health Trust Europe
13. No
14. n/a
15. Process yet to be determined for future procurement – either via a framework or tender
16. Yes
17. n/a
18. 2019-2024
19. HR Department, Assistant Director of Workforce Development and Resourcing

20. £291,000 (*this is for Healthroster Optima, HealthMedics Optima, eRota (Lead Employer) Software as a Service (plus Medic Appraisal Implementation Training Package)*)

21. The Trust considers your request to be exempt from disclosure in accordance with section 43.2 of the Freedom of Information Act as to release this information would, or would be likely to, prejudice the commercial interests of the Trust. The trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure.

22. Contract is until 2024, no early term option

23. None