

If you are interested in becoming a lay reader contact us by emailing or calling our Head of Patient Inclusion and Experience.

Head of Patient Inclusion and Experience:

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Mersey and West Lancashire  
Teaching Hospitals  
NHS Trust

## Lay Readers for Patient Information Leaflets

If you need this leaflet in a different language or accessible format please speak to a member of staff who can arrange it for you.

اگر به این بروشور به زبان دیگر یا در قالب دسترس پذیر نیاز دارید، لطفاً با یکی از کارکنان صحبت کنید تا آن را برای شما تهیه کند.

Jeśli niniejsza ulotka ma być dostępna w innym języku lub formie, proszę skontaktować się z członkiem personelu, który ją dla Państwa przygotowuje.

Dacă aveți nevoie de această broșură într-o altă limbă sau într-un format accesibil, vă rog să discutați cu un membru al personalului să se ocupe de acest lucru pentru dumneavoastră

如果您需要本传单的其他语言版本或无障碍格式，请联系工作人员为您安排。

إذا احتجت إلى هذه النشرة بلغة أخرى، أو بتنسيق يسهل الوصول إليه، يرجى التحدث إلى أحد الموظفين لترتيب ذلك لك.

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Author: Head of Patient Experience & Inclusion  
Department: Quality and Risk  
Document Number: MWL1990  
Version: 1  
Review Date: 01 / 11 / 2026

## What are lay readers?

The Trust is committed to improving the patient information it produces and provides, so that it is clear and can be easily understood by all our patients, their relatives and carers.

We are looking for people who would be interested in reading the information we produce (**lay readers**) on a voluntary basis to make sure it is:

- Easily understood
- Clear and unambiguous
- Engaging
- Medical terminology where used, is explained in easy to understand language

## What does being a lay reader involve?

Every few weeks we would email you newly produced leaflets and ask you for your feedback on the content of the leaflets, any comments are sent to the author to review and amend their leaflets as needed.

## How we produce our information

Our clinical staff – doctors, nurses, physiotherapists and other healthcare professionals, write the leaflets for each of the areas they work in.

They are then reviewed by our lay reader panel who make sure that the leaflet meets its stated aims and is easily understood, clear and written in a way that the majority of our patients can understand.

Members of this panel then send their comments back into the Trust for them to be read and considered by the person who has produced the information.

The author will then make any amendments they need to base on the feedback our lay readers send in.

## Do you need any special skills to become a lay reader?

No, you just need to be able to read books, magazines or newspapers.

You do not need to understand medical terminology or jargon.

We will provide a one-off short training session for all new lay readers.

## Who can become a lay reader?

We would welcome applications from people who are not employed by the Trust and are over the age of 16 years and live in one of the following areas:

- St Helens
- Knowsley
- Halton

## Accessible Information Standard



All the information we produce can be made available in alternative formats on request to ensure we can meet the needs of all of our patients.