

Pharmacy Medicines Helpline

Patient Information Sheet

If you have questions about medicines supplied from the hospital contact:

0151 430 1565

The helpline is open Monday to Friday 8:30am until 5:00pm.

If a pharmacist is not available, please leave a message on the answer phone - remember to include your telephone number. Your call will be returned as soon as possible.

We can help with questions such as:

- How and when should I take my medicines?
- Can I drink alcohol with my medicines?
- Can I take other medicines?

Please have your medicines with you when you phone.

We cannot answer questions about:

- Your illness in general
- Medicines from your GP
- Medicines that belong to someone else

This leaflet can be made available in alternative languages / formats on request.