

Completion of your diary

We invite you to return your diary when you are discharged. If you do, please do let the staff know if you would like a copy to take home.

Please put your completed diary in the pre-paid envelope and return it to us by post – you do not need a stamp. If you prefer, you can pass the diary in a sealed envelope to a member of nursing staff before your discharge home.

If you **do** wish to receive any feedback about your diary please write your name and contact details below. If you would prefer to remain anonymous, please leave this section blank.

Contact details

Ward 4C – 0151 430 1441

This leaflet can be made available in alternative languages/formats on request.

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Welcome to Ward 4C

0151 430 1441

Patient Diary

Patient Information Leaflet

Whiston Hospital
Warrington Road
Prescot L35 5DR

General Information

Age

Under 20 20-35 36-50 51-65
Over 65

Male Female

Name of procedure _____

Date of admission / /

How would you describe your ethnic origin?

Asian or Asian British

- Bangladeshi
- Indian
- Pakistani
- Any other Asian background

Black or Black British

- African
- Caribbean
- Any other Black background

Other Ethnic Group

- Chinese
- Any other Ethnic group
- I do not wish to disclose this

White

- British
- Irish
- Any other white background

Mixed

- White & Asian
- White & Black African
- White & Black Caribbean
- Any other Mixed background

Your visit to the Pre-operative assessment clinic

How did you feel about the information you were given? Did you feel prepared for your operation? Please comments on all aspects of your care before coming into hospital.

Day of admission to Ward 4C

How did you feel when you arrived on the ward? Were you made to feel welcome and shown around the ward? What information were you given when you arrived? What other information would have been useful? Do you know who will be looking after you during your stay? Is there anything else you would like to comment on?

Day of your operation

Include your thoughts and feelings about your operation. Do you understand what will happen to you?

Waiting & going to theatre

Were you given a choice of how to be taken to the theatre? How did the waiting make you feel? Were you told if there were to be any delays?

Outcome of your operation

Include who told you how the operation went? When were you told? Did you understand what was being said to you?

Care on the ward

Please feel free to comment on all aspects of the care you were given! Have you been able to make choices about your daily routine? Are there any ways that we could improve your care?

Hospital Environment

Describe Ward 4C in your own words. Did you find it noisy or peaceful? Did you manage to sleep well? Is there anything we could do to improve the ward environment?

Your meals

Were you given food choices? Were you given the time to enjoy your food without being disturbed? If you were disturbed, who disturbed you? Did you receive the food you asked for? Are there any foods you feel should be included in the ward snack fridge?

Going home

How prepared do you feel? Have you been given enough information? If not, what information would you have liked to be given? Do you understand the medication you will take home? What are your thoughts and feelings about going home? Have you arranged support from your family & friends? Do you have any worries or questions about your discharge?