

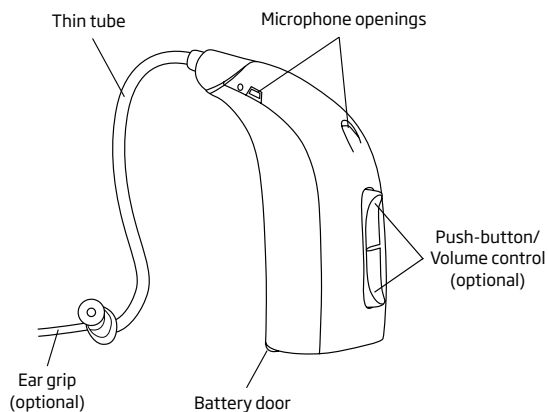
Your Hearing Aid

Oticon Synergy / Synergy Power

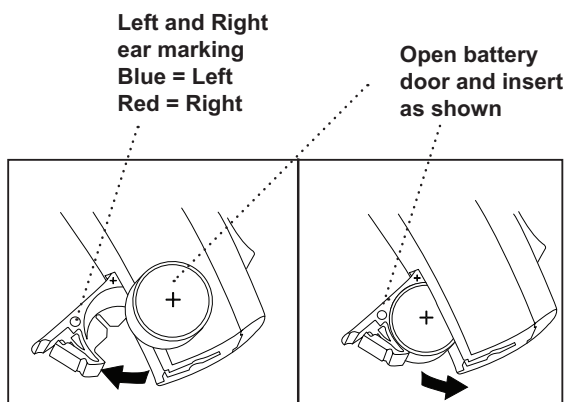


Audiology Department
Purple Zone
St Helens Hospital
Marshalls Cross Rd
St Helens WA93DA
Tel: 01744 646027 (direct line)
Email: sthelens.hearingaidservice@sthk.nhs.uk

Oticon Synergy / Synergy Power



Battery size: 13



Your ear piece:

Micro mould

Domes:

Type



Open



Power



Bass, single vent



Bass, double vent

Size

6 mm

8 mm

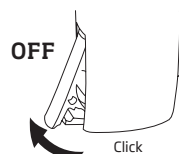
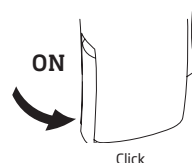
10 mm

12 mm

Instructions for use

Turning your instrument ON and OFF

Turn ON your hearing instrument by closing the battery door completely with the battery in place. When the battery door is closed the instrument will start up by playing a jingle. This indicates that the battery is working and the instrument is operating.



Turn OFF your hearing instrument by opening the battery door slightly until a click is felt.

Batteries

Batteries last approximately 10 -14 days. You will hear a 'BEEP' to indicate low battery followed by a jingle 30 mins later when the battery runs out. To preserve the battery, make sure your hearing instrument is switched off when you are not wearing it.



Microphones

The hearing aid has two microphones: one facing **FORWARD** and one facing **REAR**.

Programs

- Program 1 - adaptive program changes automatically according to listening environment
- Program 2 - optional

Beeps are only active if program 2 is active

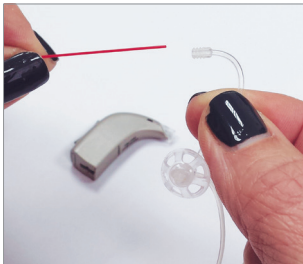
	One beep, when you switch to program 1
	Two beeps, when you switch to program 2

Cleaning your Open Fit Hearing Aid

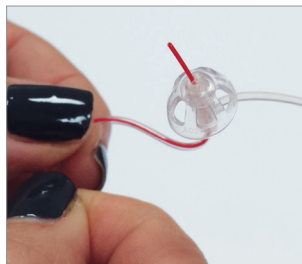
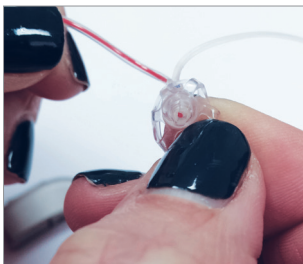
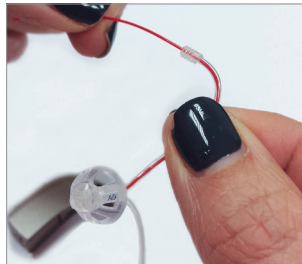
The following pictures illustrate how to clean a hearing aid with a thin tube.



1. Detach the corda tube by pulling the tube away from the hearing instrument.



2. Insert the cleaning tool into the top part of the tube and feed it all the way through to the dome.



Warnings

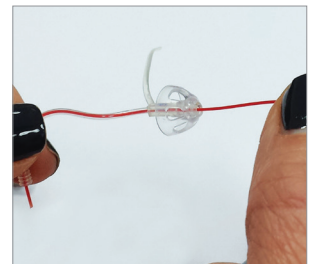
Please be aware that the dome on the end of the hearing aid is detachable.

There is a potential risk that this may become dislodged in your ear canal. Should you notice that the dome is missing please attend the Audiology department to have your ear checked. You may also attend your local GP practice or A&E if you believe that the dome is in your ear canal.

Do not attempt to remove it yourself.

Do not remove the dome from the thin tube

3. Carefully push the cleaning tool through the dome past the vent without removing the dome.



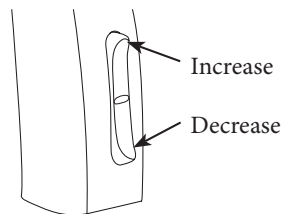
Volume control (optional)

A volume control may be activated. The volume control allows you to adjust the volume in specific listening situations to the level you feel comfortable with. To increase volume, shortly press the upper part of the push-button.

To decrease volume, shortly press the lower part of the push-button.

You hear a click when you increase or decrease the volume.

When the hearing instrument is turned on, it starts up at a preferred volume level. When adjusting the volume control to the preferred level, this is indicated by a beep.



How to insert an Open fit Hearing Aid

1. Place the hearing aid behind your ear.
2. Hold the bend of the tube between your finger and thumb. The dome should point towards the ear canal opening. Gently massage the dome into your ear canal until the tube sits flush against the skin on the side of your head.
3. Tuck the ear grip / tail back into the bowl of your ear. If any tube is sticking out it is not positioned correctly, repeat the above procedure.



Trouble shooting

- No sound-need to make appointment to return to audiology department or request replacement by phone or e mail
- Ear sore- need to make appointment to return to audiology department

Appointments

Appointments must be made prior to attending hearing aid department.

Appointments can be made by

- phone on 01744 646027 (fax 01744 646011)
- e mail sthelens.hearingaidservice@sthk.nhs.uk



Useful organisations

Action on Hearing
www.actiononhearingloss.org.uk

NADP:
The National Association for
Deafened People
www.nadp.org.uk

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Purple Zone
St Helens Hospital
Marshalls Cross Rd
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