

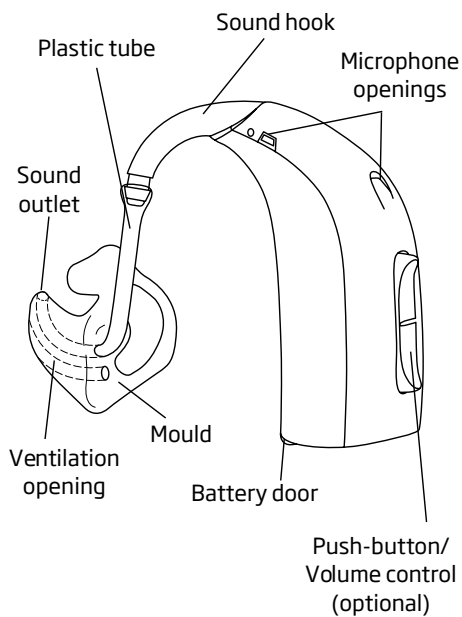
Your Hearing Aid

Oticon Synergy / Synergy Power



Audiology Department
Purple Zone
St Helens Hospital
Marshalls Cross Rd
St Helens WA93DA
Tel: 01744 646027 (direct line)
Email: sthelens.hearingaidservice@sthk.nhs.uk

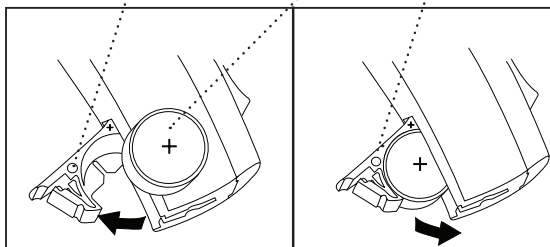
Oticon Synergy / Synergy Power



Battery size: 13

Left and Right ear marking
Blue = Left
Red = Right

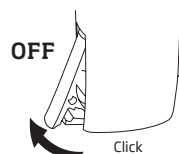
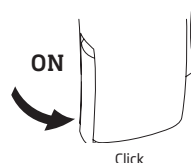
Open battery door and insert as shown



Instructions for use

Turning your instrument ON and OFF

Turn ON your hearing instrument by closing the battery door completely with the battery in place. When the battery door is closed the instrument will start up by playing a jingle. This indicates that the battery is working and the instrument is operating.



Turn OFF your hearing instrument by opening the battery door slightly until a click is felt.

Batteries

Batteries last approximately 10 -14 days. You will hear a 'BEEP' to indicate low battery followed by a jingle 30 mins later when the battery runs out. To preserve the battery, make sure your hearing instrument is switched off when you are not wearing it.



Microphones

The hearing aid has two microphones:
one facing **FORWARD** and one facing **REAR**.

Programs

- Program 1 - adaptive program changes automatically according to listening environment
- Program 2 - optional

Beeps are only active if program 2 is active

	One beep, when you switch to program 1
	Two beeps, when you switch to program 2

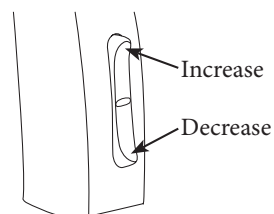
Volume control (optional)

A volume control may be activated. The volume control allows you to adjust the volume in specific listening situations to the level you feel comfortable with. To increase volume, shortly press the upper part of the push-button.

To decrease volume, shortly press the lower part of the push-button.

You hear a click when you increase or decrease the volume.

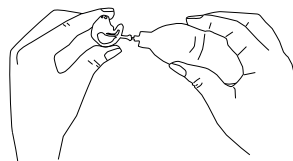
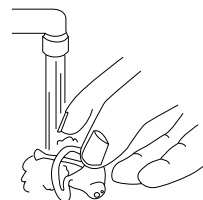
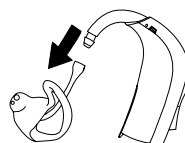
When the hearing instrument is turned on, it starts up at a preferred volume level. When adjusting the volume control to the preferred level, this is indicated by a beep.



Cleaning your Ear Mould

The mould should be washed regularly:

- Disconnect the mould and the tubing from the sound hook of the hearing instrument.
- Wash the mould in lukewarm water using a mild soap. Do not use strong detergents.
- Rinse with water.
- Dry the mould.
- Any water drops inside the mould or tubing should be blown out.

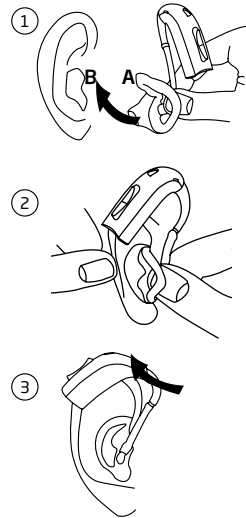


How to insert an ear mould with a Hearing Aid

Place the tip of the mould in your ear canal, twisting slightly, making sure that the top part of the mould (A) is pushed behind and under the fold (B) of your ear.

Gently pull your ear and press the mould in the direction of the ear canal.

With the mould positioned correctly in your ear, place the hearing instrument behind your ear by lifting its lower part and sliding it over the top of your ear.



Trouble shooting

- No sound-need to make appointment to return to audiology department or request replacement by phone or e mail
- Ear sore- need to make appointment to return to audiology department



Appointments

Appointments must be made prior to attending hearing aid department.

Appointments can be made by

- phone on 01744 646027 (fax 01744 646011)
- e mail sthelens.hearingaidservice@sthk.nhs.uk

Useful organisations

Action on Hearing
www.actiononhearingloss.org.uk

NADP:
**The National Association for
Deafened People**
www.nadp.org.uk

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