Ref. No:	0351
Date:	16/10/23
Subject:	Electronic Patients Records System

REQUEST

Please answer the following questions:

1. **What Electronic Patients Records System do you use and when was it implemented?**

2. **Does the Trust scan paper records? If yes, do you:**

    *   **scan day forward and legacy records? or**
    *   **just day forward records?**

3. **Is above handled:**

    *   **In house by your own scanning team?**
    *   **Outsourced to an offsite external service provider?**
    *   **On site by an external provider?**
    *   **Combination of above?**

4. **If any of the above outsourced, please name provider(s) and details of when the contract(s) ends.**

5. **What route to market used to obtain these services (a) open tender (b) framework - if yes, which one?**

6. **Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document.**

7. **Finally, please advise names of any individuals involved in this process including your Medical Records Manager (b) Chief Information Officer (c) Digital Project Lead?**

RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such

parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

1. **What Electronic Patients Records System do you use and when was it implemented?**

   Careflow EPR - System C (Implemented April 2018 at St Helens & Knowsley Hospitals NHS Trust and October 2014 at Southport Ormskirk Hospitals NHS Trust)

2. **Does the Trust scan paper records? If yes, do you:**

   - **scan day forward and legacy records? or**
   - **just day forward records?**

   Day forward and legacy

3. **Is above handled:**

   - **In house by your own scanning team?**
   - **Outsourced to an offsite external service provider?**
   - **On site by an external provider?**
   - **Combination of above?**

   In-House

4. **If any of the above outsourced, please name provider(s) and details of when the contract(s) ends.**

   N/A

5. **What route to market used to obtain these services (a) open tender (b) framework - if yes, which one?**

   N/A

6. **Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document.**

   The trust does not have a published roadmap but aims to meet the core digital capabilities requirements set by NHS England by March 2025.

7. **Finally, please advise names of any individuals involved in this process including your Medical Records Manager (b) Chief Information Officer (c) Digital Project Lead?**

a) Medical Records Manager – Christine Walters, Director of Informatics

b) Christine Walters, Director of Informatics

c) N/A