

Ref. No: 0315  
Date: 06/10/23  
Subject: Facilities Management

## REQUEST

I would like the organisation to review my Freedom of Information request below, that is focused on contract data for services around facilities management specifically around the services below:

1. Office and building cleaning – Service contract that is focused on office, commercial and building cleaning services.
2. Lift service and maintenance – Service contract for lift service and maintenance.
3. Food – Service contract that is focused on catering services.
4. General waste services contracts – the organisation’s primary general waste service contract.
5. Laundry services – where clothes and linen can be washed and ironed.
  - a. Contract profile questionnaire for each type of contract:
  - b. Supplier/Provider of the services
  - c. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
  - d. A description of the services provided under this contract please includes information if other services are included under the same contract.
  - e. The number of sites the contract covers
  - f. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation
  - g. The start date of the contract
  - h. The end date of the contract
  - i. The duration of the contract, please include information on any extensions period.

## RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1<sup>st</sup> July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

### **1. Office and building cleaning – Service contract that is focused on office, commercial and building cleaning services.**

#### St Helens and Knowsley:

At St Helens and Whiston Hospitals the specified services are provided under the Trusts Private Finance Initiative (PFI) contract with NewHospitals which also provides the hospital buildings and infrastructure.

The Soft FM Services are provided by our partner Medirest. The Hard FM Services are provided by our partner Vinci FM.

The Trusts PFI contract term is for a period of 35 years which runs until August 2047.

#### Southport and Ormskirk:

In-house service delivery.

### **2. Lift service and maintenance – Service contract for lift service and maintenance.**

#### St Helens and Knowsley:

Please refer to the response to question one.

#### Southport and Ormskirk:

- Knowsley Lifts Ltd
- £12,300.00
- 2 sites - Southport & Ormskirk Sites
- Monthly PPM of lifts at both sites, call outs
- Ormskirk (EA Foulds) and Southport (Furse)
- 01.04.2023 - 31.03.2024
- 1 year, No extension

### **3. Food – Service contract that is focused on catering services.**

#### St Helens and Knowsley:

Please refer to the response to question one.

Southport and Ormskirk:

In-house service delivery.

**4. General waste services contracts – the organisation’s primary general waste service contract.**

St Helens and Knowsley:

Please refer to the response to question one.

Southport and Ormskirk:

- Bagnall & Morris
- £24,703.00
- Mixed municipal waste and paper & waste – domestic and cardboard compactors
- 2 sites - Southport & Ormskirk Sites
- The procurement was conducted on behalf of 9 NHS Trusts within the Cheshire and Merseyside region (phase 1 - domestic waste consortia)
- 01.02.2022 - 01.02.2027
- 5 years with an option to extend the term for a further period up to a maximum overall duration of 7 years.

**5. Laundry services – where clothes and linen can be washed and ironed.**

St Helens and Knowsley:

Please refer to the response to question one.

Southport and Ormskirk:

- Synergy
- £1,232,557.44 - 36 months
- 2 sites - Southport & Ormskirk Sites
- 01.10.2022 – 30.09.2025
- End date of maximum extension period 30.09.2026