Ref. No: 0286 Date: 27/09/23

Subject: Agency Usage across Nursing & Doctors

## **REQUEST**

- 1. Please can you provide the following information in relation to your expenditure over the last financial year (2022/23) of Medical Locum Doctors via off-framework suppliers:
  - a. Number of hours filled?
  - b. Broken down by grade/specialty?
  - c. Off-framework agencies used during this period including the total spend for each agency?
  - d. Highest off-framework charge rate (including detail of grade/specialty)?
  - e. Average off-framework charge rates per grade/specialty (if available)?
  - f. Contact details for the member of staff / department responsible for on-boarding Doctor agencies?
- 2. On top of the above. Please could you clarify the below Nursing information;
  - a. In the last 60 days how many hours has your Trust utilised Thornbury Nursing Services for agency nurses?
  - b. In the last 60 days which wards, departments were these TNS requests for?
  - c. Please can you confirm how many nursing shifts have been filled by Thornbury Nursing Services?
  - d. In the last 60 days has your Trust utilised any other off framework provider for agency nurses? If yes, please name these providers.
  - e. Please can you confirm how many shifts have been released/allocated to off framework agencies within the last 60 days?
  - f. In the last 60 days which wards, or departments were these off framework requests for?
  - g. Please can you confirm how many nursing shifts have been filled by off framework agencies within the last 60 days?
  - h. How many long-term lines of work or block bookings are currently being supplied by off framework agencies?

- i. Which off framework agencies is the Trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?
- j. What is the average charge for both RMN's and RGN's from off framework agencies?
- k. Who at director level is responsible for patient safety and staffing levels?
- I. Who at temporary staffing is responsible for onboarding new agencies and could you provide me with their contact details?
- m. Can you confirm if your Off-Framework agency suppliers list (PSL) is always looking to onboard new agencies. If not, what dates does the Trust review this list and look to bring new agencies onto it?

## **RESPONSE**

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1<sup>st</sup> July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

- 1. Please can you provide the following information in relation to your expenditure over the last financial year (2022/23) of Medical Locum Doctors via off-framework suppliers:
  - a. Number of hours filled?

0

b. Broken down by grade/specialty?

N/A

c. Off-framework agencies used during this period including the total spend for each agency?

N/A

d. Highest off-framework charge rate (including detail of grade/specialty)?

N/A

e. Average off-framework charge rates per grade/specialty (if available)?

N/A

f. Contact details for the member of staff / department responsible for on-boarding Doctor agencies?

Medical.Locums@sthk.nhs.uk

- 2. On top of the above. Please could you clarify the below Nursing information;
  - a. In the last 60 days how many hours has your Trust utilised Thornbury Nursing Services for agency nurses?

N/A

b. In the last 60 days which wards, departments were these TNS requests for?

N/A

c. Please can you confirm how many nursing shifts have been filled by Thornbury Nursing Services?

N/A

d. In the last 60 days has your Trust utilised any other off framework provider for agency nurses? If yes, please name these providers.

N/A

e. Please can you confirm how many shifts have been released/allocated to off framework agencies within the last 60 days?

N/A

f. In the last 60 days which wards, or departments were these off framework requests for?

N/A

g. Please can you confirm how many nursing shifts have been filled by off framework agencies within the last 60 days?

N/A

h. How many long-term lines of work or block bookings are currently being supplied by off framework agencies?

N/A

i. Which off framework agencies is the Trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?

N/A

j. What is the average charge for both RMN's and RGN's from off framework agencies?

N/A

k. Who at director level is responsible for patient safety and staffing levels?

Sue Redfern, Director of Nursing, Midwifery and Governance

I. Who at temporary staffing is responsible for onboarding new agencies and could you provide me with their contact details?

Temporary Workforce Resourcing Manager contactable via <a href="mailto:Staffing.Solutions@sthk.nhs.uk">Staffing.Solutions@sthk.nhs.uk</a>

m. Can you confirm if your Off-Framework agency suppliers list (PSL) is always looking to onboard new agencies. If not, what dates does the Trust review this list and look to bring new agencies onto it?

The Trust utilises the agreed NHS procurement frameworks.