

Ref. No: 0254
Date: 13/09/23
Subject: Assisted Discharge

REQUEST

I am writing to make a request under the Freedom of Information Act 2000. Specifically, I would like to request information regarding your Assisted Discharge and Support at Home Services.

For clarity, we are referring to those services where a third-party provider offers support, transport and settling services to patients to ensure an efficient, safe discharge which reduces the incidence of delayed or failed discharges. Support at Home services are those where a third-party provides a set period of support to patients recently discharged from hospital to increase independence and reduce the incidence of readmission.

1. Please advise who provides your Assisted Discharge and Support at Home services (Name of all providers)
2. What is the annual value of the contract/s?
3. What is the duration of the contract/s?
4. What are the start and end dates of the contract (plus any potential extension periods)?
5. How many service users are supported through this contract on an annual basis?
6. What are the individual performance measures and KPIs on the contract? How is your provider performing against each performance measure and KPI? (%)
7. Who is the person responsible for managing your Assisted Discharge and Support at Home services?
 - Name
 - Title
 - Email address
 - Contact number

RESPONSE

1. Please advise who provides your Assisted Discharge and Support at Home services?

The Trust doesn't hold any contracts directly with discharge support and support at home services. Everything is channelled directly through Local Authority Teams who in turn commission whatever is required or support access to commissioned services.

2. What is the annual value of the contract/s?

N/A

3. What is the duration of the contract/s?

N/A

4. What are the start and end dates of the contract (plus any potential extension periods)?

N/A

5. How many service users are supported through this contract on an annual basis?

N/A

6. What are the individual performance measures and KPIs on the contract? How is your provider performing against each performance measure and KPI? (%)

N/A

7. Who is the person responsible for managing your Assisted Discharge and Support at Home services?

N/A