

Ref. No: FOI0140
Date: 19/07/2023
Subject: Red and yellow card policies

REQUEST

This is for S&O only

I am writing to request information relating to 'Yellow Cards' and 'Red Cards' given to patients, which deny them treatment.

- Documents relating to Red and Yellow Card policies which can be used to exclude patients from treatment.
- From January 2013 to the most recent available data:
 - o The number of Yellow Cards and Red Cards issued per month.
 - o If these are separated by hospital/service (if the trust runs several), can you please indicate what service patients have received a card at or where the card applies.
 - o I would like this information presented as an Excel spreadsheet.

RESPONSE

Red and amber warning cards are issues to patients and are recorded in the patient notes. In addition, our process is for these to also be recorded in our Incident Management system. There are some data completeness issues the electronic recording so we are unable to prove the information at this time from an electronic system. Reporting this data manually would be time consuming and take above the 18 hours expected.

