

Ref. No: FOI000751
From: Public
Date: 23/05/2023
Subject: Patient Level Costing system (PLICS)

REQUEST

1. Who is your current system supplier for your Patient Level Costing system?
2. When does that contract expire (not including optional extensions)?
3. Is it a cloud-hosted or on-premises (hosted on trust servers) solution?
4. If it is on-premises, do you have a dedicated costing server and how what is the estimated annual cost of this including IT support, resilience etc.
5. Do you use the system to produce internal PLICS/SLR reporting as well as National Cost Collection?
6. What is the frequency of any internal PLICS/SLR reporting? e.g., Quarterly
7. Does your PLICS system include in-built analytics and dashboarding tools? If so, are these your primary tool for analysing and presenting PLICS information?
8. Does your PLICS system require a third-party reporting/BI tool? If so, which one do you use?
9. Does this tool incur an additional cost on top of the PLICS software. Is there a limit on additional users and/or do additional users incur additional licence costs?

RESPONSE

1. CIVICA
2. December 2024
3. It is a cloud hosted solution
4. N/A
5. Yes
6. Quarterly
7. It includes Power BI dashboarding tools which are used for analysing and reporting.
8. No
9. No, it is part of the software package and includes 50 licenses.