Ref. No:	478
From:	Commercial
Date:	17/03/23
Subject:	EPRR Patient care and support services

REQUEST & RESPONSE

I am writing to request the following information. This information relates to the NHS England Emergency Preparedness, Resilience and Response Framework in general and section 10, "Cycle of preparedness", in particular.

Please note that much of the information requested is only records of the existence of current procedures, training, resources, and tests, and not the contents of the procedures, training, resources, and tests themselves.

For clarity, to minimise the cost of my request and to prevent the disclosure of any sensitive information, I have enumerated the information I am requesting and specified how it could be provided.

If you do not hold some of this information then I ask you to confirm explicitly that you do not hold it.

Given the potentially sensitive nature of this information, I ask you to redact any exempt information instead of refusing disclosure. This would be in accordance with guidance on best practice from the Information Commissioner's Office.

Patient care and support services

Continuity of essential clinical support services

1.   Any record of whether procedures exist to ensure operational continuity of essential clinical support or ancillary services (e.g. laboratory, radiology, pharmacy) during emergencies and disasters. (Can be answered yes / no.)

Yes.

2.   Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.)

Yes.

3.   Any record of whether resources to implement the above procedures can be mobilized at all times. (Can be answered yes / no.)

Yes.

Expansion of usable space for mass casualty incidents

4.   Any record of whether procedures and resources exist to expand space and provide access to extra beds in mass casualty incidents. (Can be answered yes / no.)

Yes.

5.   Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.)

Yes.

6.   The date(s) of the most recent test(s) of the above procedures. (Can be answered with a date or dates.)

October 2022.

Triage for major emergencies and disasters

7.   Any record of whether space has been designated and procedures exist to carry out triage during emergencies and disasters. (Can be answered yes / no.)

Yes.

8.   Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.)

Yes.

9.   The date(s) of the most recent test(s) of the above procedures. (Can be answered with a date or dates.)

December 2021.

Triage tags for mass casualty incidents

10.   Any record the existence of triage tags for mass casualty incidents. (Can be answered yes / no.)

System agreed for identification purposes for clinicians / investigations / bloods etc for those patients unable to communicate / no form of ID.

System for referral, transfer, and reception of patients

11.   Any record of whether procedures exist for the reception, referral, and transfer of patients to and from other health facilities within and outside the geographical area where the hospital is located during emergencies and disasters. (Can be answered yes / no.)

Yes.

12.   Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.)

Yes.

13.   The date(s) of the most recent test(s) of the above procedures. (Can be answered with a date or dates.)

January 2022.

Infection surveillance, prevention, and control procedures

14.   Any record of whether procedures exist for infection prevention and control during emergencies and disasters. (Can be answered yes / no.)

Yes.

15.   Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.)

January 2023.

16.   Any record of whether resources are available for implementation of the above procedures. (Can be answered yes / no.)

Yes.

Psychosocial services

17.   Any record of whether procedures exist for provision of psychosocial support, assessment and treatment services to patients, families and staff during emergencies and disasters. (Can be answered yes / no.)

Yes.

18.   Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.)

Yes.

19.   Any record of whether resources are available for implementation of the above procedures. (Can be answered yes / no.)

Yes.