

Ref. No: 674
From: Commercial
Date: 02/05/23
Subject: Parking services management arrangements

REQUEST

Under the Freedom of Information Act, I would like to request the following information regarding the current parking services management arrangements in your jurisdiction (i.e. Hospital car parks):

1. Who is responsible for the parking management? (Job title)
2. Do you outsource your current parking services management?

If you DO outsource:

- a. What is the total size of the contract in terms of costs paid? (If this is broken down into smaller parts of the contract, please provide details)
- b. What contract type do you currently have? Management (i.e. site is owned by you but managed by a third-party) or Concession (site is owned and managed by third-party)
- c. What services are required as part of the contract? (e.g. wardens/revenue collection, security staff, backend services)
- d. Is there future potential for capacity increase or the addition of further services?
- e. Who is your current parking provider?
- f. Which other providers have you used in the last 20 years, if any? (Please provide details of recent contracts and providers, with dates)
- g. When did your current contract start? When does the contract end? Is there an extension period, and if so, how long is it?
- h. When going out to tender, do you use a framework or is it an open tender?

- i. Do you usually engage with the market before the tender? If so, how?

If you DO NOT outsource:

- a. Would you consider outsourcing the parking asset management to an external provider in the future?
- b. If so, in what circumstances would you do this?

RESPONSE

1. Joanne Welsby, Assistant Estates and Facilities Performance Manager monitors the contract with our PFI partner.
2. At St Helens and Whiston Hospitals the Car Parking Management Services are provided under the Trusts Private Finance Initiative (PFI) contract with New Hospitals which also provides the hospital buildings and infrastructure. Soft FM Services are provided by our partner Medirest who manage the car parking services on the Trusts behalf.

The Trusts PFI contract term is for a period of 35 years which runs until August 2047.