

Ref. No: 210
From: NHS
Date: 24/04/23
Subject: Hospital at Night System

REQUEST

We would be very grateful if you could share information pertaining to the Trust's "hospital at night" bleep filtering system, including:

- **Any policy / procedure or information relating to your "hospital at night" system**

Please find attached the Trust's 'Medical Emergency Team (MET) Operational Policy'.

- **Details of the grade (either medical grade or agenda for change) of member of the team, including doctors, advanced practitioners, clinical skill practitioners (trained in cannulation/bloods etc) as well as identifying which of these performs the bleep filtering role.**

Please refer to the attached policy.

- **Divisions (e.g. medical wards, surgical wards, paediatrics) covered by your hospital at night system**

Please refer to the attached policy (Paeds not covered by MET).

- **The name / provider of any digital solutions used as part of your hospital at night system**

Bleep is first contact from wards, Careflow Connect by System C is used to manage review caseload.

- **Contact details of who manages the service**

The service is managed by: John Elmore (John.Elmore@sthk.nhs.uk).

A hospital at night system is a team-based approach to dealing with clinical issues arising relating to inpatients overnight.

For example, in some Trusts an electronic system is used for ward nurses to request "jobs" be completed, which are then allocated by someone to the most appropriate person (doctor, critical care outreach nurse, clinical skills practitioner for example); in other hospitals it may be the ward nurses ring a coordinator to perform this bleep filtering and allocation role.