

Ref. No: 344  
From: Commercial  
Date: 10/02/23  
Subject: Software systems used

## REQUEST & RESPONSE

Please can you provide me with the software system providers in the departments below that are used in your organization?

- **BI reporting?**

*Qlikview, Power BI & SSRS*

- **Visualisation tools?**

*Qlikview, Power BI & SSRS*

- **Data management/architecture platforms? (e.g. SQL, AWS etc)**

*SQL*

- **Languages used? (e.g. python, SQL etc)**

*TSQL*

- **HR System**

*IBM UK Ltd – Electronic Staff Record (ESR) System is a national solution controlled by the ESR National Team.*

- **Finance System**

*Shared Business Services – Oracle R12*

- **Where is your data stored? (Onsite or off-site?) (Cloud based etc.)**

*Section 31: Law Enforcement*

*Under Section 31(1) of the Freedom of Information Act, information is exempt if its disclosure under the Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It could be used to*

*withhold information that would make anyone, including the public authority itself, more vulnerable to crime, for example, by disclosing its data storage and security provisions. Therefore, it is the view of the Trust that the disclosure of the requested information would prejudice the Trust's ability to resist cyberattacks on systems.*