

Ref. No: 511
From: Commercial
Date: 23/03/23
Subject: service and maintenance contract

REQUEST

Please can you provide the following service and maintenance contract information with regards to the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications). Can this be sent over via email once available:

- 1. Contract Description: Please provide me with a brief description of the overall service provided under this contract.**
- 2. Contract Type: Comprehensive, Semi Comprehensive including call outs, Basic Service Only.**
- 3. Existing Supplier: If there is more than one supplier, please split each contract up individually.**
- 4. Annual Average Spend: The annual average spends for this contract and please provide the average spend over the past 3 years for each provider**
- 5. Hardware Brand: The primary hardware brand of the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications).**
- 6. Number of sites with the above-mentioned solutions.**
- 7. Contract Duration: please include any extension periods.**
- 8. Contract Expiry Date: Please provide me with the day/month/year.**
- 9. Contract Review Date: Please provide me with the day/month/year.**

- 10. Go to Market: How where these services procured, please provide me with either the tender notice or the framework reference number. Please specify if procured through other routes.**
- 11. Contact Detail: Of the person from with the organisation responsible for each contract with details including full name, job title, direct contact number and direct email address.**
- 12. If the service support area has more than one provider for Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call. (Care Communications).**
- 13. Maintenance then can you please split each contract up individually for each provider?**
- 14. If the contract is a managed by an outside Facility Management Company, please can you provide all the relevant details with including the contact details of the responsible person from the FM (Facilities Management) Company. (This request includes both DDI number and Mobile Number)**

RESPONSE

At the St Helens and Whiston Hospital sites, Hard (Vinci FM) Services as listed above are provided as part of a Private Finance Initiative (PFI) agreement.

All contracts and expenditure for these services are provided as part of the PFI / commercial agreement and as such are not discreetly identifiable.