

Ref. No: 205
From: Commercial
Date: 22/12/22
Subject: Teleradiology Services

REQUEST & RESPONSE

1. Do you use Teleradiology services?

Yes

2. Do you have a contract with an external provider of Teleradiology Services and, if so, which companies are the contract with?

4ways Healthcare Ltd

3. Can the contract be extended and for how long?

Retender to be completed by 31/09/2023

4. What is the annual spend on Teleradiology providers in financial years 2020, 2021 and 2022 (or as available) by each provider?

£122,302 (2019 – 2020)

£4,143 (2020 – 2021)

£60,196 (2021 – 2022)

5. Are the current providers meeting their turnaround times?

No. Turnaround time poor, not meeting spec.

6. When do you start the tendering process when the contract is due to expire?

6-12 months in advance

7. Did you procure the Teleradiology services via a tender process?

Yes.

8. Which framework do you use for Teleradiology services?

Supply chain framework: Mobile & Strategic Clinical Solutions framework.

9. Does the Trust have a backlog of X-Ray, CT, and MRI scans? If so how many?

As of the 10th January 2023 the current reporting backlog is:

- 1,145 (X-Ray)
- 457 (CT)
- 282 (MRI)

10. Does the Trust expect the usage of Teleradiology services to increase in the next 3 years?

Unable to answer.

11. Who deals with the procurement of contracts for Teleradiology?

CAMRIN – Radiology network

12. Please provide the name and contact details of the procurement manager who deals with Teleradiology contracts.

CAMRIN – Radiology network

13. Please provide the name and contact details of the Clinical Director for Radiology.

Dr Andrea Howes, andrea.howes@sthk.nhs.uk

14. Please provide the name and contact details of the General Manager for Radiology.

ADO: Caroline Dawn, caroline.dawn@sthk.nhs.uk

15. Please provide the name and contact details of the Service manager for Radiology.

RSM: Sue Conroy, sue.conroy@sthk.nhs.uk