

Ref. No: 115060622
From: Commercial
Date: 06/06/22
Subject: IT Services

REQUEST & RESPONSE

1. PACS

a) What is the software used for Pathology Picture Archiving and Communication System?

Phillips Intellisite Pathology Solution

b) Who is the supplier?

Carestream

c) When was this installed?

November 2019

d) When will the support contract for this system expire?

2023

e) What framework was this procured via?

OJEU Reference OJ/S S216 10/11/2011 352564-2011-EN

2. Cloud

a) What Cloud service providers are used by the Trust?

Microsoft

b) What are they used for?

Exchange online, Teams, SharePoint, Intune

c) When were they originally activated?

March 2020

d) When will the contract for these services expire?

March 2023

3. Internet

a) What internet connections does the Trust have?

2 x 5Gbps

b) Who are the suppliers?

Virgin

c) When were they originally activated?

2021

d) When will the contract for these internet services expire?

2024

4. Firewalls

a) Which manufactures firewalls are in place today?

Cisco ASA & Sophos XG

b) Are these firewalls provided as a managed service or managed in-house?

In-house

c) When were these firewalls procured?

Sophos XG - March 2021, Cisco ASA – March 2019

d) When will the contract for these firewalls' services expire?

Sophos – 2027, Cisco - 2024

5. WAN

a) Which carriers do you currently use for your Wide Area Network [carrier(s) names]

Virgin

b) What form of WAN is used? [point to point, ethernet, VPLS, MPLS, SDWAN]

Ethernet

i. What equipment manufacturers are used? [Cisco, Fortinet, Juniper etc]

Cisco

c) When does this contract expire?

May 2024

6. Personal computing

a) Number personal computers?

Approx. 4800

i. How many are laptops? What manufacturer?

Approx. 1450, Dell/HP/Lenovo

ii. How many are desktops? What manufacturer?

Approx. 3350, Dell/HP/Lenovo

b) When were these procured?

Section 12 - cost of compliance exceeds the appropriate limit

The Trust would need to conduct a manual review of records to provide this information, and as such, feels this would exceed the appropriate limit. Under Section 12 of the Freedom of Information Act, St Helens & Knowsley Teaching Hospitals Trust does not have to comply with a request where it estimates the cost of complying would exceed the appropriate limit of £450. The appropriate limit has been specified within the regulations and represents the estimated cost of one person spending 2½ working days in answering the question.

c) When does this contract expire?

N/A