

Ref. No: 078120522
From: Commercial
Date: 12/05/22
Subject: Core Systems

REQUEST & RESPONSE

Please respond to the following questions about your Core Systems:

Enterprise Resource Planning (ERP)

1. Which Enterprise Resource Planning (ERP) or Finance system do you currently use?

Oracle Financials R12

2. What is the value & expiry date of your current contract/licence? What are the extension options?

£399,953, 5-year contract expiring November 2026

3. Do you have any plans to review (upgrade/change) this system?

No

Customer Relationship Management (CRM)

1. Which Customer Relationship Management (CRM) System do you currently use?

The Trust does not use a CRM.

2. What is the value & expiry date of your current contract/licence? What are the extension options?

3. Do you have any plans to review (upgrade/change) this system?

N/A

Supply Chain Management (SCM)

- 1. Which Supply Chain Management (SCM) System do you currently use?**

The Trust does not use a SCM.

- 2. What is the value & expiry date of your current contract/licence? What are the extension options?**
- 3. Do you have any plans to review (upgrade/change) this system?**

N/A

Enterprise Performance Management (EPM)

- 1. Which Enterprise Performance Management (EPM), Scenario Planning or Strategic Modelling system do you currently use?**

The Trust does not use Enterprise Performance Management (EPM), Scenario Planning or Strategic Modelling system

- 2. What is the value & expiry date of your current contract/licence? What are the extension options?**
- 3. Do you have any plans to review (upgrade/change) this system?**

N/A

Human Capital Management (HCM), Human Resources and Payroll

- 1. Which Human Capital Management (HCM) or HR and Payroll system/s do you currently use?**

NHS Electronic Staff Record (ESR)

- 2. What is the value & expiry date of your current contract/licence? What are the extension options?**
- 3. Do you have any plans to review (upgrade/change) this system?**

Contract is managed by NHS Business Services Authority. For further information, please visit: [Freedom of Information | NHSBSA](#)

Analytics and Business Intelligence

- 1. Which Analytics or Business Intelligence systems do you currently use?**

QlikView & Power BI

2. What is the value & expiry date of your current contract/licence? What are the extension options?

QlikView renewed annually each November at a cost of £11,088.00, our version of Power BI only costs £70 each for the licences.

3. Do you have any plans to review (upgrade/change) this system?

No

4. Do you have any plans to migrate to a fully integrated, fully cloud-based back-office system in the next two years.

No