

Ref. No: 058030522  
From: Roger Castle [rcastle@citysprint.c](mailto:rcastle@citysprint.c)  
Date: 03/05/22  
Subject: Couriers, taxis, and non-patient tr

## REQUEST & RESPONSE

**Under the Freedom of Information Act 2000, I am writing to obtain the following details in relation to your use of couriers, taxis, and non-patient transport services:**

**1. The amount spent on courier/taxi/non-patient transport services in each of the following financial years:**

- 2021-22
- 2020-21
- 2019-20
- 2018-19
- 2017-18

Please find data attached for spend on taxi services in relation to non-patient transport, broken down by reason.

Furthermore, please note that the Trust would be unable to provide data related to departments and other forms of transportation (i.e. couriers) without undertaking a manual review of records to determine which costs were associated to specific wards and non-patient transport.

### Section 12 – Cost of compliance exceeds appropriate limits

Under Section 12 of the Freedom of Information Act 2000, St Helens & Knowsley Teaching Hospitals Trust does not have to comply with a request if we estimate that the cost of complying with your request would exceed the appropriate limit of £450. The appropriate limit has been specified in regulations. This represents the estimated cost of one person spending 2½ working days in answering the remainder of your questions. Under section 12 of the Freedom of Information Act the Department is not obliged to comply with your request and we will not be processing your request further.

**2. A breakdown of the amount spent on taxis and courier services by department (for example pathology, pharmacy, sterile services, medical records etc) in each of the following financial years:**

- 2021-22
- 2020-21
- 2019-20
- 2018-19
- 2017-18

Please refer to the answer provided to question one.

**3. A breakdown of the amount spent on taxis and courier services by reason for spend (for equipment, specimens, medicine etc) in each of the following financial years:**

- 2021-22
- 2020-21
- 2019-20
- 2018-19
- 2017-18

Please refer to the answer provided to question one.

**4. The name of your courier/taxi/non-patient transport services suppliers**

Taxis - Britannia

**5. The annual value of your courier/taxi/non-patient transport services suppliers' contracts**

Taxis non patient circa £150k

**6. The expiry dates of your courier/taxi/non-patient transport services suppliers' contracts**

Rolling annual contract

**7. The name of the framework(s) used to procure your courier/taxi/non-patient transport services suppliers' contracts**

Off framework

**8. The total cost of the courier/taxi/non-patient transport services that are not outsourced but are managed in-house**

All services outsourced

**9. The number of staff employed in managing the in-house contracts**

None

**10. The number of vehicles either owned or leased to meet the in-house courier requirements**

None

**11. The name(s) and email(s) of the person(s) responsible for the management of courier/taxi/non-patient transport services**

As part of the PFI contract, the management of these services is undertaken by our PFI provider.

Stephen Wealleans (Facilities Manager Logistics Medirest)

[Stephen.Wealleans@compass-group.co.uk](mailto:Stephen.Wealleans@compass-group.co.uk)

**12. The name(s) and email(s) of the person(s) responsible for the procurement of courier/taxi/non-patient transport services**

Chris McNamara (Assistant Director of Procurement)

[Chris.McNamara@sthk.nhs.uk](mailto:Chris.McNamara@sthk.nhs.uk)

Financial Year	Cost (£)	By Reason	
		Staff	Other
2017-18	133,352	44,993	88,359
2018-19	173,723	49,060	124,663
2019-20	138,367	27,074	111,293
2020-21	172,457	33,463	138,993
2021-22	153,388	21,504	131,884

Please note the following caveats with regards to the data provided:

This data only pertains to taxi services utilised by the Trust for non-patient transport.

The data provided for 2020-21 and 2021-22 is incomplete, due to staffing pressures.