

 Ref. No:
 528150222

 From:
 Commercial

 Date:
 15/02/22

Subject: help to modernise NHS processes

REQUEST

I'm currently conducting research to finalise a business plan which will enable us to assist the NHS/you with dramatically cutting down on agency spend and shift cancellations. Meaning not only would spend decrease but simultaneously patient care and safety would increase. To move into the next stages we require further information and direct feedback from Agency Staff Bank Managers to hear their thoughts and if they believe it's something that will help strengthen the NHS recruitment process. I have attached an excel document as a template guide for you to input your answers to the following questions:

For Hospitals

- 1. Names of the Hospitals within your Trust?
- 2. Do you utilise Master vendor services? (ID Medical/Medacs/Retinue/Bank Partners/GRI). If yes, please provide your Master Vend Account Manager's email
- 3. Temporary Agency Staff Manager's Full Name, Email & Direct Dial (Telephone)
- 4. Permanent Agency Staff Managers Full Name, Email & Director Dial (Telephone)
- 5. Off framework agency spend between Feb 2021-Date
- 6. Framework agency spend between Feb 2021 Date
- 7. Total agency shift cancellations between Feb 2021 Date
- 8. Names of the OFF-Framework agencies used between 2021-Date
- 9. Names of the OFF-Framework agencies used between 2021-Date

For Urgent Care Centres/Walk-in Clinics

- 1. Names of the Hospitals within your Trust?
- 2. Do you utilise Master vendor services? (ID Medical/Medacs/Retinue/Bank Partners/GRI). If yes, please provide your Master Vend Account Manager's email
- 3. Temporary Agency Staff Manager's Full Name, Email & Direct Dial (Telephone)
- 4. Permanent Agency Staff Managers Full Name, Email & Director Dial (Telephone)
- 5. Off framework agency spend between Feb 2021-Date
- 6. Framework agency spend between Feb 2021 Date

- 7. Total agency shift cancellations between Feb 2021 Date
- 8. Names of all the OFF-Framework agencies used between 2021-Date
- 9. Names of all the OFF-Framework agencies used between 2021-Date

RESPONSE

Please see the attached.