

Ref. No: 098260522
From: Commercial
Date: 26/05/22
Subject: EPRR

REQUEST & RESPONSE

1. Do you use a mass notification system or emergency planning software for major incidents (within EPRR)? This also includes pager systems for notifying employees when a major incident occurs.

If yes, please answer the following questions:

Yes – pager system

- a. What company provides the service?

Multitone

- b. Please confirm the value of the initial project and value of annual support/maintenance services (in £)?

**Initial Project costs unknown due to age of the system
Annual Support £37,600.00**

- c. When is the contract renewal date?

November 2026

2. Who is the EPRR manager within the Trust?

Teresa Keyes , Deputy Director of Nursing Midwifery and Governance

3. Who is the Emergency Accountable Office within the Trust? Dear ST
HELENS AND KNOWSLEY TEACHING HOSPITALS NHS TRUST,

Sue Redfern, Director of Nursing Midwifery and Governance