Ref. No:	054270422
From:	Public
Date:	27/04/22
Subject:	Robotic Process Automation

REQUEST & RESPONSE

Does your organisation currently use Robotic Process Automation (RPA)/Intelligent Automation technology?

If no:
Are you intending on exploring the possible implementation of RPA technology in 22/23?
Who would be the best point of contact within the organisation to discuss Robotic Process Automation with, and what are their contact details?

Which EPR does your organisation use?

Which PAS does your organisation use?

Which patient communication (appointment management tool) does your trust use?

If yes:
Which RPA technology provider does your organisation currently use?
Automation Anywhere
Who is the project managing the RPA programme within your Trust, and what are their contact details? **HR Programme: Mark Ramsay – mark.ramsay@sthk.nhs.uk**

How many licenses are in place under your current contract? **20**
What is the current annual spend with your supplier for RPA – split between licence costs and professional services? **Licence costs - £81,600 / Professional services - £0**

How many processes have you got live? **5**

What is the contract start date? **Feb 2020**

What is the contract end date? **Feb 2023**

Which EPR does your organisation use? **Careflow EPR**

Which PAS does your organisation use? **Careflow EPR**

Which patient communication (appointment management tool) does your trust use? **Netcall.**