

Ref. No: 604230322  
From: Public  
Date: 23/03/22  
Subject: Telecom - Networks

## REQUEST & RESPONSE

### **Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc)**

1.Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.

#### **Virgin Media Business for SIP circuits**

2.Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

#### **December 2023**

3.Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

**3**

4.Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP

**x2 SIP circuits in an active / passive configuration. 750 channels. ISDN 60 as a failover backup solution.**

5.Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN

**Virgin Media Business - X2 SIP trunks, 750 channels per trunk**

## **Contract 2 - Incoming and Outgoing of call services.**

6.Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why?

### **Virgin Media Business**

7.Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.

**March 2024**

8.Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.

### **Minutes bundled into contract.**

9.Minute's Landlines Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

**3**

10.Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

**5000**

11.Broadband Provider- Supplier's name if there is not information available, please can you provide further insight into why?

### **No broadband products are in use by the trust**

12.Broadband Renewal Date- please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

**Not applicable, see response to Question 11.**

13.Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

**Not applicable, see response to Question 11.**

**Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.**

14. WAN Provider- please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why?

### **Virgin Media Business**

15.WAN Contract Renewal Date- please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

### **June 2024**

16.Contract Description: Please can you provide me with a brief description for each contract

**The Trust considers the contract and tender response to be commercially sensitive and therefore exempt under Sec 43 of the FOIA. As section 43 is a qualified exemption the Trust has considered the application of the public interest test and is satisfied that the public interest is not in favour of disclosure.**

17.The number of sites: Please state the number of sites the WAN covers. Approx. will do.

**5**

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

**£250k**

19.For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

### **Direct Award on NS2 Lot 1 RM3808**

20.Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

- Informatics Director

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