

Ref. No: 134110621  
From: Public  
Date: 11/06/21  
Subject: Waiting times

## REQUEST

1. What is the longest period of time a single patient waited in A&E to be seen, treated, and admitted/discharged during calendar years 2018, 2019, 2020 and 2021 (Year to Date)? Please provide any details concerning why the patient waited this length of time and what their ailment/s were?
2. What are the top 10 longest periods of time a single patient waited to start consultant-led treatment from referral for non-urgent conditions during calendar years 2018, 2019, 2020 and 2021 (Year to Date)? Please provide any details concerning why the patient waited this length of time and what their ailment/s were.

## RESPONSE

1. What is the longest period of time a single patient waited in A&E to be seen, treated, and admitted/discharged during calendar years 2018, 2019, 2020 and 2021 (Year to Date)? Please provide any details concerning why the patient waited this length of time and what their ailment/s were?

We are unable to provide a response to this question as it will require us to carry out a manual review of records. A number of attempts have been made to retrieve the data however this has been unsuccessful.

Under section 12 of the Freedom of Information Act St Helens & Knowsley Teaching Hospitals Trust does not have to comply with a request if we estimate that the cost of complying with your request would exceed the appropriate limit of £450. The appropriate limit has been specified in regulations. This represents the estimated cost of one person spending 2½ working days in answering the remainder of your questions. Under section 12 of the Freedom of Information Act the Department is not obliged to comply with your request and we will not be processing your request further.

2. What are the top 10 longest periods of time a single patient waited to start consultant-led treatment from referral for non-urgent conditions during calendar years 2018, 2019, 2020 and 2021 (Year to Date)? Please provide any details concerning why the patient waited this length of time and what their ailment/s were.

We are unable to provide a response to the second part of this question as it will require us to carry out a manual review of records. A number of attempts have been made to retrieve the data however this has been unsuccessful.

Under section 12 of the Freedom of Information Act St Helens & Knowsley Teaching Hospitals Trust does not have to comply with a request if we estimate that the cost of complying with your request would exceed the appropriate limit of £450. The appropriate limit has been specified in regulations. This represents the estimated cost of one person spending 2½ working days in answering the remainder of your questions. Under section 12 of the Freedom of Information Act the Department is not obliged to comply with your request and we will not be processing your request further.

Please also note that due to a change in our IT systems, which went live in April 2018, the Trust did not submit RTT data between May and November 2018, longest waits are based on months Jan to April and December 2018.

		Inpatients			
		2018	2019	2020	2021 (Jan to May)
<b>Days Waited</b>		356	361	574	1031
		351	360	569	722
		344	357	555	699
		343	353	553	687
		342	352	552	664
		341	351	547	651
		340	348	534	647
		339	346	527	643
		337	345	525	638
		336	344	522	631

		Outpatients			
		2018	2019	2020	2021 (Jan to May)
<b>Days Waited</b>		351	362	585	1002
		349	361	568	811
		347	360	524	741
		333	358	522	715
		331	357	499	697
		330	354	497	671
		328	353	496	657
		325	352	489	652
		323	351	488	648
		322	350	485	642