

Ref. No: 520100222
From: Public
Date: 10/02/22
Subject: Musculoskeletal Services

REQUEST & RESPONSE

1. Please briefly outline the relevant services within outpatient and/or community physiotherapy that you are commissioned to provide for musculoskeletal conditions, and any services that are specific to back pain?

Our service is commissioned to treat acute musculoskeletal conditions referred via fracture clinic.

We provide an Occupational Health physiotherapy service for St Helens and Knowsley Teaching Hospitals NHS Trust for musculoskeletal conditions impacting on ability to perform usual work roles.

A service is offered via our Pelvic Health team for pregnancy related pelvic girdle pain and carpal tunnel syndrome.

We are not commissioned for services specific to back pain.

2. What is the current average waiting time for a musculoskeletal physiotherapy appointment for a new referral or self-referral for non-specific lower back pain? (if you are not able to answer this specifically for low back pain please provide the figure for musculoskeletal physiotherapy more generally in your service)

N/A as not commissioned for non-specific back pain.

Average waiting time for acute musculoskeletal conditions referred via fracture clinic = 1 week

Average waiting time for Occupational Health physiotherapy service for musculoskeletal conditions impacting on ability to perform usual work roles = 2 weeks

Average waiting time for pregnancy related pelvic girdle pain and carpal tunnel syndrome = 1 week

3. How has the waiting time for musculoskeletal physiotherapy appointments for lower back pain changed over the historical time period for which you have data? If possible, an annual figure for each of the last 5-10 years would be most helpful. (Again, please answer for general musculoskeletal physiotherapy services if you do not hold specific data for back pain).

N/A as not specifically commissioned for lower back pain

4. How many patients are currently on your waiting list(s) for physiotherapy services for lower back pain?

N/A as not commissioned for lower back pain

5. How many patients are currently on your waiting list(s) for physiotherapy services across all musculoskeletal conditions?

All appointments booked as per referenced waiting times.

6. Does your musculoskeletal physiotherapy service(s) accept self-referrals from patients for back pain (as opposed to requiring a GP or primary care referral)?

The Pelvic Health team accept self-referrals for patients with pelvic girdle pain if under the care of a STHK consultant for their pregnancy.

7. What is the contract type by which you are commissioned to provide musculoskeletal physiotherapy services?

- a. If paid by activity and/or outcomes/results please provide the unit costs used to charge the CCG (e.g. cost per physio appointment)
- b. If part of a block contract please provide the details of any KPIs (and the associated incentives) within that block contract used to measure/monitor the quality of MSK physiotherapy services

Block contract with regular monitoring of referrals received and performance data via Trust Patient Tracking List. Local KPIs to ensure all patients receive input within 3-6 weeks depending on musculoskeletal condition referred for.

8. How does the average healthcare spend per patient for non-specific low back pain break down across different services and costs?

N/A as not commissioned for non-specific low back pain