

Ref. No: 526110222
From: Commercial
Date: 11/02/22
Subject: Information relating to Patient Feeding and Retail Catering

REQUEST & RESPONSE

Retail Catering Services / Patient feeding services

1. The name and contact details for the Chief Executive?
2. The name and contact details for the Director of Finance?
3. The name and contact details for the Director of Estates and Facilities?
4. The name and contact details of the Procurement Director?

The details of the St Helens and Knowsley Hospital NHS Trust directors can be found on the Trust web site - <https://www.sthk.nhs.uk/>

If this query relates to the Directors of the patient catering service provider it needs to be directed to Compass/Medirest

Retail Catering

5. The name(s) of the company(ies) who currently provides retail catering at the hospital?

Medirest

6. Is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?

This is part of a Private Finance Initiative with NewHospitals for both Whiston and St Helens Hospitals

7. How many of each type of outlet are there e.g. coffee shop, restaurant etc

2 X Coffee Shop, 2X Restaurant across 2 sites

8. When does the contract expire?

August 2047

9. What is the average sales turnover per annum for all the outlets combined?

Compass/Medirest would need to be approached for this information.

10. Who provides patient feeding within the hospital?

Medirest

11. If this is run in house is the trust willing to consider outsourcing?

N/A

12. If outsourced, is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?

This is part of a Private Finance Initiative with NewHospitals for both Whiston and St Helens Hospitals.

Newton Community Hospital is a separate contract outside of the PFI contract. The contract is with Medirest

13. When does the contract expire?

The PFI contract expire June 2047

The contract for Newton Community Hospital is until April 2025

14. What is the annual turnover per annum for patient feeding?

The costs associated with St Helens and Whiston Hospitals are not discreetly identifiable within the PFI contract

The Newton Community Hospital contract is valued at £180,000 p.a.

Additional Questions

15. How many beds are there in the hospital? If there is more than one hospital in the trust, please can you breakdown the number of beds per hospital building?

Whiston 936

St Helens 78

Newton 32

16. How many staff work in each hospital?

Whiston – 5308

St Helens – 652

Newton Community – 141

17. Do you use a framework for catering? If so, which framework do you use?

The NHS SBS framework was used by the Trust to award the contract for Newton Community Hospital.

For clarity, the details of the successful and unsuccessful suppliers are kept in the strictest confidence. All these details are only used to help in potentially bidding for these contracts. I would be very grateful if you would provide the details which gives us more information about how the hospital operates.

General information about the Trust is available via the Trust website and the publication scheme