

Ref. No: 513070222
From: Commercial
Date: 07/02/22
Subject: Replacement of pagers (bleeps) in the NHS

REQUEST

On 23 February 2019, the Secretary of State for Health and Social Care announced that NHS trusts should have infrastructure in place to replace pagers (bleeps) by 30 September 2021, with complete phase out of pagers (bleeps) by 31 December 2021.

<https://www.gov.uk/government/news/health-and-social-care-secretary-bans-pagers-from-the-nhs>

Under the FOI Act, please provide the following information, with "pagers" used as a synonym for "bleeps":

- 1) **Would you kindly clarify what is meant by this please? (Replacing with Multitone, extending existing Multitone contract, new Multitone contract, etc.?)"**

- 2) **Presumably you would also have been in a position to answer the next question, on the cost of the replacement system?**

RESPONSE

Q1) Multitone contract has been extended for 5 years, ending in Dec 2026

Q2) £37,600.00 p.a. This is not a replacement system, but an extension of the existing contract.