

Ref. No: 413031221
From: Public
Date: 03/12/21
Subject: Facilities Management

REQUEST & RESPONSE

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.

- a. Supplier/Provider of the services

At St Helens and Knowsley Teaching Hospitals NHS Trust the Facilities Management Services are provided under the Trust's PFI (private finance initiative) contract. The Soft FM service provider is Medirest

- b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.

Current reported spend in 2021 reported via the national Estates Return Information Collection is £4.4M

- c. A description of the services provided under this contract please includes information if other services are included under the same contract.

All Soft FM services are supported by the PFI agreement for the 2 hospital sites (St Helens and Whiston)

- d. The number of sites the contract covers

2

- e. The start date of the contract

2007 as part of the PFI Interim Services

- f. The end date of the contract

The PFI runs to 2047 and the soft FM services are benchmarked or market tested at set points during the contract.

- g. The duration of the contract, please include information on any extensions period.

The reset date is 2028.

- h. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.

Lynne Shaw, Estates and Facilities Performance Manager.

Telephone 0151 430 1990 email: lynne.shaw2@sthk.nhs.uk

2. Lift service and maintenance – Service contract for lift service and maintenance.

- a. Supplier/Provider of the services

The Hard FM provider is Vinci FM

- b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.

The majority of expenditure and service delivery costs for these services are provided as part of the PFI agreement and as such are not discreetly identifiable.

- c. A description of the services provided under this contract please includes information if other services are included under the same contract.

All Hard FM Services are supported by the PFI agreement for the 2 hospital sites (St Helens and Whiston)

- d. The number of sites the contract covers

2

- e. The start date of the contract

2007- Interim services, and then 2012 for the steady state

- f. The end date of the contract

2047

- g. The duration of the contract, please include information on any extensions period.

35 years

- h. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.

As 1.h

- 3. Food – Service contract that is focused around catering services.
 - a. Supplier/Provider of the services

The Soft FM service provider is Medirest

- b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.

Current reported spend in 2021 via the national Estates Return Information Collection is £2.7M.

- c. A description of the services provided under this contract please includes information if other services are included under the same contract.

All Soft FM services are supported by the PFI agreement for the 2 hospital sites (St Helens and Whiston). This includes patient and staff catering services.

- d. The number of sites the contract covers

2

- e. The start date of the contract

As answer to 1e

- f. The end date of the contract

As answer to 1f

- g. The duration of the contract, please include information on any extensions period.

As answer to 1g

- h. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.

As 1.h

- 4. General waste services contracts – The organisation's primary general waste service contract.

- a. Supplier/Provider of the services

Vinci FM holds the general waste service contracts

- b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.

The majority of expenditure and service delivery costs for these services are provided as part of the PFI agreement and as such are not discreetly identifiable.

- c. A description of the services provided under this contract please includes information if other services are included under the same contract.

All waste contracts are provided as part of the PFI via Vinci FM

- d. The number of sites the contract covers

2

- e. The start date of the contract

As answer to 1e

- f. The end date of the contract

As answer to 1f

- g. The duration of the contract, please include information on any extensions period.

As answer to 1g

- h. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.

As 1.h

- 5. Laundry services where clothes and linen can be washed and ironed.

- a. Supplier/Provider of the services

Medirest

- b. Total Annual Spend – The spend should only relate to each of the service contracts listed above.

Current reported spend in 2021 via the national Estates Return Information Collection is £1.5M

- c. A description of the services provided under this contract please includes information if other services are included under the same contract.

All Soft FM services are supported by the PFI agreement for the 2 hospital sites (St Helens and Whiston).

- d. The number of sites the contract covers

2

- e. The start date of the contract

As answer to 1e

- f. The end date of the contract

As answer to 1f

- g. The duration of the contract, please include information on any extensions period.

As answer to 1g

- h. Who within the organisation is responsible for each of these contracts? Name, Job Title, contact number and email address.

As 1.h