

Ref. No: 348261021  
From: Commercial  
Date: 26/10/21  
Subject: Hard and Soft FM

## REQUEST & RESPONSE

- Are any of your sites part of a PFI arrangement? If so, which site and what is the name of the special purpose company (ProjectCo) for the PFI?

**Two of the Trust sites are part of a PFI arrangement - St Helens Hospital and Whiston Hospital.**

**ProjectCo is NewHospitals**

- For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers Hard Facilities Management services?

**For St Helens Hospital and Whiston Hospital the Hard FM provider is Vinci FM**

**Rainhill Clinic – St Helens and Knowsley Hospitals NHST provide the Hard FM service.**

**The Trust has a number of services within the local community and lease accommodation from various organisations e.g. CHP, NHSP and local GP's and the hard FM services in these buildings are provided by the landlord**

- For all of your sites (both PFI/Non-PFI), please can you outline who provides/delivers the Soft Facilities Management services (if delivered in-house please state this):

Service	Site	Vinci FM	Medirest	Other	Comments
Cleaning and Domestic Services	St Helens		X		
	Whiston		X		

	Rainhill			Tenon	
Patient Catering	St Helens		X		
	Whiston		X		
	Rainhill			N/A	
Retail and staff & Visitor Catering Services	St Helens			Compass	
	Whiston			Compass	
	Rainhill			N/A	
Portering and Logistics	St Helens		X		
	Whiston		X		
	Rainhill			Logistics Medirest	No portering service
Non-Emergency Patient Transport	St Helens			NWAS	
	Whiston			NWAS	
	Rainhill			N/A	
FM Helpdesk	St Helens	X			
	Whiston	X			
	Rainhill			E&F Team STHK	
Hospital Switchboard	St Helens			In house	
	Whiston			In house	
	Rainhill			In house	
Security/manned guarding	St Helens		X		
	Whiston		X		
	Rainhill			N/A	
Car Park Management	St Helens		X		
	Whiston		X		
	Rainhill			N/A	
Linen & Laundry Services	St Helens		X		
	Whiston		X		
	Rainhill			N/A	
Waste Management – off-site disposal	St Helens	X			
	Whiston	X			
	Rainhill			B&M and SRCL	STHK contract

**The Trust deliver a number of services within the local community and lease office and clinical accommodation from various organisations e.g.**

**CHP, NHSP and local GP's the Soft FM services in these buildings are provided by the landlord**

4. If these services (both Hard and Soft Facilities Management) are outsourced, please can you outline when these contracts were awarded, for how long, the contract value and when they are due to expire?

**The PFI contract with NewHospitals expires August 2047. At the St Helens and Whiston Hospital sites all expenditure for these services are provided as part of the PFI agreement and as such are not discreetly identifiable.**

**The Patient Catering Service contract at Newton Community Hospital is until April 2025. The contract value is @ £190,000 p.a.**

**The Laundry Service contract at Newton Community Hospital for the inpatient ward is a rolling contract and is currently valued at @£20,000 p.a.**