

Ref. No: 192150721  
From: Public  
Date: 15/07/21  
Subject: Insource clinical services

## REQUEST & RESPONSE

1. **Do you currently contract with third-party providers to insource clinical services?**

Yes

If you answered yes to question 1, please also provide the following detail:

1a. **The name of your insourcing provider(s) and the specialities covered in this contract** (if you use more than one supplier please also provide detail)

St Helens Orthopaedic Group - Orthopaedics

1b. **The contract start and end dates** (if multiple please list all)

April 2011 - ongoing

1c. **If your substantive staff are used as part of the insourcing team or if a full external team is used**

Substantive staff used

1d. **If you are charged per patient, per procedure, per healthcare resource group or a block or volume-based price**

Per procedure charge

1e. **If Trust/Health Board consumables (e.g. medical gloves, dressings, stationery, etc) are used in the facilitation of the insourcing service and if any charge is levied for using them?**

Trust consumables used and re-charged

**1f. If your provider follows your operating procedures to facilitate the service**

Yes trust procedures followed.

a) If yes, please detail the steps you take to ensure they are followed

Outlined in the SLA agreement and patients monitored in same way as patients seen through NHS provided sessions

b) If no, please detail how you ensure that the service is compliant and protects patient safety

**1g. What days of the week your clinical insourcing services are provided on (please detail if this differs by speciality)**

Primarily Saturday and Sundays but can be provided 7 days a week

**1h. Please detail your annual spend on clinical insourcing by speciality**

2018/19 - £1.5m

2019/20 - £1.5m

2020/21 - £0.4m (Covid impact)

**2. Please detail your current average surgical and outpatient treatment waiting time by speciality (or direct to this information if it is publicly available)**

Please note that this is using our incomplete RTT August (as at 31/08/21) for surgical specialties only and their average wait in days.

Please see below the % within 18 weeks for incomplete pathways, for the specialties provided in the FOI, to provide some context for exec sign off only.

<b>Specialty</b>	<b>Average Wait (in days)</b>	<b>% within 18 weeks</b>
100 - General Surgery	108	72.76%
101 - Urology	111	70.93%
103 - Breast Surgery	72	79.84%
104 - Colorectal Surgery	67	89.74%
107 - Vascular Surgery	110	72.01%
110 - Trauma & Orthopaedics	159	58.88%
120 - ENT	102	79.12%
130 - Ophthalmology	87	77.97%
140 - Oral Surgery	65	86.68%
150 - Neurosurgery	93	80.49%
160 - Plastic Surgery	174	51.09%
161 - Burns Care	85	50.00%
191 - Pain Management	113	69.53%

216 - Paediatric Ophthalmology	57	93.41%
502 - Gynaecology	97	70.66%
655 - Orthoptics	43	92.42%
840 - Audiology	29	99.34%
219 - Paediatric Plastic Surgery	25	100.00%
503 - Gynaecological Oncology	15	100.00%