

Ref. No: 350291021
From: Commercial
Date: 29/10/21
Subject: Robotic Process Automation

REQUEST

- 1) Has the Trust procured at any point a technology platform called Robotic Process Automation, also known as RPA?
- 2) If the Trust has procured RPA, have they calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust?

RESPONSE

- 1) Yes
- 2) As the program is still in development stages we are unable to calculate the FTE saved