

Ref. No: 282150921
 From: Public
 Date: 15/09/21
 Subject: Business Intelligence and Benchmarking Tools

REQUEST & RESPONSE

Business Intelligence/Benchmarking Tools FOI

- Does your organisation use a Business Intelligence (BI) solution*? If yes, please mark an x in the table below against the BI tool/tools the organisation uses

BI Tools	Please Mark an 'x'
Actuate	
Alteryx	
Birst	
Bitam	
Board International	
GoodData	
IBM	
Infor	
Information Builders	
Jaspersoft	
Logi Analytics	
Looker	
Microsoft Power BI	x
MicroStrategy	
Oracle	
Panorama Software	
Pentaho	
Prognoz	
Pyramid Analytics	
Qlik	x
Salient Management Company	
SAP	
SAS	
Splash BI	
Tableau	
Targit	
Tibco Software	
Yellowfin	
Other	

2. What was the annual cost of the BI solution for 20/21 (April 2020- March 2021)?

The Trust considers your request to be exempt from disclosure in accordance with section 43.2 of the Freedom of Information Act as to release this information would, or would be likely to, prejudice the commercial interests of the Trust. The trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure.

3. How many users in the organisation use the BI Tool?
140
4. Does the organisation have a dedicated in-house BI/informatics team? If yes, how many FTEs are in the BI/informatics team?
7.5
5. Which department do the BI/informatics team report into in the organisation?
Finance
6. Could you please provide the name and job title of the person who leads the BI/informatics team?
Business Intelligence Manager
7. Does the organisation use a benchmarking tool**? If yes, please mark an x in the table below against the benchmarking tool/tools the organisation uses.
Yes, this is answered from a BI perspective

Benchmarking Tools	Please Mark an 'x'
Actuate	
Alteryx	
Birst	
Bitam	
Board International	
GoodData	
IBM	
Infor	
Information Builders	
Jaspersoft	
Logi Analytics	
Looker	
Microsoft Power BI	
MicroStrategy	
Oracle	
Panorama Software	
Pentaho	
Prognoz	
Pyramid Analytics	
Qlik	
Salient Management Company	
SAP	
SAS	
Splash BI	
Tableau	
Targit	
Tibco Software	
Yellowfin	

Other	x
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8. What was the annual cost of the benchmarking tool for 20/21 (April 2020-March 2021)?

The Trust considers your request to be exempt from disclosure in accordance with section 43.2 of the Freedom of Information Act as to release this information would, or would be likely to, prejudice the commercial interests of the Trust. The trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure.

9. Does the organisation subscribe to any benchmarking services? e.g Dr Foster.
Yes
10. Which departments / specialties are the biggest users of a) BI tools and b) benchmarking tools in the organisation? e.g Finance, HR. Operational teams
Operational teams
11. Does your organisation have a data warehouse***? If yes, please state if the data warehouse is on premise or in- cloud?
Data Warehouse as provided by EPR provider
12. Does the organisation use any other third-party systems to provide managed reporting? If yes, please state the name/names of the other third-party system/systems used? e.g Beautiful Information, Public View.
SSRS

**A Business Intelligence tool is a type of application designed to retrieve, analyse, transform, and report data for business intelligence normally in the form of interactive dashboards*

***A Benchmarking tool is used to compare the performance of the business processes and products with the best performances of other companies inside and outside the industry.*

****A data warehouse is a type of data management system/central repository of information that is designed to enable and support BI activities, especially analytics.*