

Ref. No: 211260721
From: Commercial
Date: 26/07/21
Subject: Security Officers

REQUEST

Please can you provide the following information, requested under the Freedom of Information Act:

1. Does the NHS Trust contract a private security company to provide Security Officers to work onsite, or employ an 'in house' team of Security Officers, or both?
2. Please provide a copy of the most recent 'training needs analysis' conducted at the Trust for a Security Officer role or, explain why there isn't one.
3. Do Security Officers have autonomy to remove people from the Trust's premises i.e. without seeking advice from clinical staff as to whether or not the person to be removed requires medical advice, treatment or care?
4. Are Security Officer training deficiencies that are known to exist listed on the NHS Trust's Risk Register?

RESPONSE

- 1. Does the NHS Trust contract a private security company to provide Security Officers to work onsite, or employ an 'in house' team of Security Officers, or both?**

The Trust security function is provided by our FM services provider Medirest as part of the PFI contract.

- 2. Please provide a copy of the most recent 'training needs analysis' conducted at the Trust for a Security Officer role or, explain why there isn't one.**

There is not a specific Training Needs Analysis for the security officer role. The Trust works collaboratively with Medirest to gain assurance that training is delivered to equip security staff to be able to meet the evolving security needs of the organisation and to meet legislative and regulatory requirements.

- 3. Do Security Officers have autonomy to remove people from the Trust's premises i.e. without seeking advice from clinical staff as to whether or not the person to be removed requires medical advice, treatment or care?**

The Trust has a policy for Unacceptable Behaviour by Patients, Visitors and Members of the Public. Part of the policy is the process for the removal of persons due to their behaviour. For patients a senior manager and the Consultant in charge of the patients care must decide whether they can be medically discharged. Only if this is agreed can security remove the patient from Trust premises.

- 4. Are Security Officer training deficiencies that are known to exist listed on the NHS Trust's Risk Register?**

No known training deficiencies are currently recorded on the risk register. Training is the responsibility of the service provider and is monitored as part of the PFI contract agreement to ensure training is up-to-date and relevant.