

Ref. No: 153240621
From: Commercial
Date: 24/06/21
Subject: Digital Dictation / Voice Recognition System Query

REQUEST & RESPONSE

We are currently updating data on your trust's Digital Dictation and Voice Recognition systems. Can you please complete the fields below with what you currently hold?

System type can also be 'No System Installed' if your trust does not use the system:

System type - Digital dictation –

Supplier name - **Nuance**

System name - **Winscribe**

Date installed – **Feb 2015**

Contract expiration - **22/02/2022**

Notes -

System type - Voice Recognition

Supplier name - **Well Being Service**

System name - **Dragon**

Date installed – **2012**

Contract expiration - **June 2027**

Notes –

If applicable,

- can you let us know who supplies your digital dictation hardware devices?
Philips

- how many digital dictation devices does your trust have?
Approx. 300

- when was the procurement date of the digital dictation devices? **Original date Feb 2015, then replacements purchased as and when required**

System definitions:

Digital Dictation - Device used to record audio and share recordings digitally.

Voice Recognition - Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

RESPONSE